

Terms & Conditions

Vodafone Business Plans and Vodafone Red Business

1. What Terms and Conditions Apply to my Vodafone Business Plan and Vodafone Red Business Products?

- a) This document sets out terms and conditions that apply to specific Vodafone contracts and products (collectively, the "Products").
- b) The terms and conditions that will apply to your Product or Products are:
 - i. all the terms and conditions provided to you when you agree to purchase a Product, including the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
 - ii. all the terms and conditions contained in the Vodafone Standard Form of Agreement (**SFOA**), which is available at vodafone.com.au, (collectively, the "Terms").
- c) When you agree to purchase a Product, you accept the Terms. Your contract with Vodafone commences on your acceptance of the Terms.
- d) Some Products have a minimum contract term. If your contract is terminated before the end of this term, you may be required to pay fees, such as an Early Exit Fee or a Handset Recovery Fee. Depending on the Product this may be in addition to any applicable handset payments and additional or excluded call, data or service costs. Early Exit Fees are set out in the pricing table for your Product.
- e) Activation of your Product may occur after your contract has commenced. Any minimum contract term that applies commences when your Product is activated.
- f) You may suspend your contract for between 1 and 3 consecutive calendar months once during the minimum contract term. You will be charged a fee for each month if your contract is suspended. Your minimum contract term will be extended by the period of any suspension.
- g) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.
- h) For more information, call Vodafone on 135 888 or visit vodafone.com.au/business.



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2. Important Things You Need to Know

Availability

- a) The Products are for small to medium business use only, and are not available to large business/corporate and commercial customers. Large business/corporate and commercial customers should contact Vodafone for information about Vodafone's corporate business products.
- b) The Products are available to credit approved customers only.
- c) Vodafone's Fair Use policy applies to all Vodafone Products.

Factors affecting availability and performance

- a) Network coverage and many other factors may affect the availability and performance of certain Products.
- b) Certain Products, services and functions are only available if used in conjunction with a compatible mobile or other device and if in a compatible coverage area. Not all devices are compatible with Vodafone networks.
- c) Broadband service: Some Vodafone 4G, 3G+ and 3G services are mobile broadband, internet, email, apps, downloading, video streaming and video calling. You can use Vodafone 4G if you have an eligible phone plan and have been switched over to the 4G network. To use 4G and 3G+ you'll also need a compatible device and be in a selected major metropolitan area. Outside these areas, you can still get Broadband Speeds in our 3G areas with the right device. To check this, make sure your device is compatible to the network zone you are in (U2100MHz, U850MHz or U900MHz). Remember that actual speeds you reach will vary depending on things like device capabilities, location & network congestion. Broadband Speeds not available in any 2G area. Actual speed achieved varies depending on factors such as device capabilities, location & network congestion. See vodafone.com.au/coverage for coverage. You agree to refer to vodafone.com.au/coverage for coverage details and vodafone.com.au/devicefrequency for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.
- d) The Terms contain details regarding device compatibility, network compatibility and availability relating to the "Vodafone" network. However, notwithstanding anything else in our contract with you, we may provide services to you using any telecommunications network we consider appropriate and that network will constitute "our network" for the purpose of the Terms. For more information about the "Vodafone" network, see vodafone.com.au/personal/services/coverage/.

Data services

- a) For Products that provide data access capabilities, a data session:
 - i. **starts** when you begin internet activity, either directly or indirectly* on your mobile device; and
 - ii. **ends** when your data connection is lost. This will happen when:
 - a. you turn your mobile device off;
 - b. turn your data connection off;
 - c. switch to flight mode;
 - d. when you lose network reception; or
 - e. your mobile device has not sent or received data for a period of time .

*Direct internet activity is when you prompt your mobile device to send or receive data from the internet. For example;



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when you send an email. Indirect internet activity is when your mobile device or mobile applications are set up to send or receive data from the internet on your behalf. Examples include (but are not limited to): Email notifications via Gmail, notification of Tweets or Facebook posts which mention you and software or weather updates.

- b) When using data services, some internet services, including web sites and email, may not be accessible.
- c) Subject to your rights under the *Competition and Consumer Act 2010* or other relevant legislation (including the *Australian Consumer Law*), Vodafone does not make any warranty regarding any software or data provided or available to you in connection with data services, including with respect to how that software or data operates on your device or interacts with applications.
- d) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).

Rates and charges

- a) Details of the rates and charges, including any minimum spends which apply to the Products are contained in the Terms. The minimum total cost over contract term is calculated by multiplying the minimum monthly spend by the contract term.
- b) The Products feature "**included value**". Included value can be used to pay for many (but not all) services available from Vodafone.
- c) If your usage of a Product exceeds your included value and/or your included data (as appropriate), or you use a service that is not payable from your included value or included data (as appropriate), you will be charged an amount additional to your minimum monthly spend.
- d) Unless otherwise stated, if you do not use all your included value and/or your included data (as appropriate) in the relevant month, that included value and/or included data (as appropriate) is forfeited, is not refundable, and will not carry over into any other month.
- e) Unless otherwise stated, the section of the Terms titled "Vodafone Rates: What is payable from my Products' included value?" specifies which services are or are not available to be paid from your included value and the rate at which additional services will be charged.
- f) For Vodafone Bundled Mobile Broadband Products, all non-data use (eg voice calls, SMS/MMS and content) is charged in addition to your Minimum Monthly Spend. Refer to the Vodafone Postpaid Mobile Broadband terms at www.vodafone.com.au/mbbterms for further information.
- g) Each charge is rounded up to the nearest cent before GST is included.
- h) Unless otherwise stated, rates specified for services are GST inclusive.
- i) Unless otherwise stated, call usage is billed in blocks of 60 seconds for the Products. Usage is rounded up to the end of the current block.
- j) Unless otherwise stated, data usage is charged in per kilobyte blocks.
- k) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.



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Billing

- a) In your first bill, you will be charged your minimum monthly spend for the following month. Your first bill may also include a prorated amount from the date you connected to your first bill.
- b) You may choose to purchase additional Products from time to time. Charges for these Products will be applied to your bill.
- c) Paperless billing is the default bill delivery method for Vodafone customers.
- d) Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge \$2.20 per paper bill.



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3. Terms for Vodafone Business Plan and Vodafone Red Business Products

General Terms

- a) Any data allowance which is part of your plan is only available for use via your compatible handset. It is not available for use on a mobile broadband device.
- b) If your plan is a Vodafone Business Plan Product, your Included Value and data allowance can only be used in Australia, on Vodafone networks.
- c) If your plan is a Vodafone Red Business Product, your Included Value and data allowance can be used in Australia, on Vodafone networks. You can also use your Included Value and data allowance overseas if you:
 - i. are opted-in to Vodafone Red Roaming; and
 - ii. are roaming in an Eligible Country.

In return for this service, when you perform a Trigger Event in an Eligible Country on any given day, we will apply the **Daily Charge** to your account. Vodafone Red Roaming is limited to a maximum usage of 45 days per calendar year, per connection. We may remove Vodafone Red Roaming from your service if you do not comply with this condition. For full terms and conditions in relation to Vodafone Red Roaming, and for details on the Daily Charge and Eligible Countries, please go to vodafone.com.au/roaming. If you are not opted-in to Vodafone Red Roaming, or if you are opted-in but are roaming in a country which is not an eligible country, you will be charged according to Vodafone Traveller rates.

- d) Standard rates apply once your monthly data allowance has been exhausted. Additional data charges cannot be paid from your Vodafone Business Plan or Vodafone Red Business Product's included value.
- e) You may change from one Business Plan or Vodafone Red Business Product to another Business Plan or Vodafone Red Business Product once per monthly billing period by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Business Plan or Red Business Product. Any credit or other benefits from your existing Product will be forfeited, unless otherwise advised. If you are changing to a less expensive Business Plan or Red Business Product or to a month to month Product or to a prepay Product, fees, including a Plan Change Fee may apply. Any Product change will take effect from the start of your next monthly billing period. Contact Vodafone Customer Care for more information.
- f) If you purchase a 12 or 24 month Business Plan or Red Business Product (but not a Business SIM Plan or Red Business SIM Product), any \$0 upfront or discounted mobile device offers will only be available from Vodafone's selected mobile device range at the time that you agree to a contract and cannot be redeemed for cash or as a credit against your service costs with Vodafone. These mobile device offers are not available if you switch between contracts during the minimum contract term.
- g) If you purchase a Business SIM Plan or Red Business SIM Product (but not a 12 or 24 month Business Plan or Red Business Product) then:
 - i. Charges for your Business SIM Plan or Red Business SIM Product are in addition to any handset repayments;
 - ii. The Minimum Monthly Spend is payable for each full monthly billing cycle in advance; and
 - iii. Cancellation will take affect at the end of the month in which you tell us you want to cancel. You will be billed until the end of that month.



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h) The below table specifies minimum monthly spend and minimum contract terms for the Products:

Plan name	Minimum Monthly Spend	Minimum Spend over 12 month contract term	Minimum Spend over 24 month contract term	Early Exit Fee
Vodafone Business Plans				
\$30 Business Plan	\$30	n/a	\$720	\$30 x remaining months on contract
\$40 Business Plan	\$40	n/a	\$960	\$40 x remaining months on contract
\$50 Business Plan	\$50	n/a	\$1,200	\$50 x remaining months on contract
\$60 Business Plan	\$60	\$720	\$1,440	\$60 x remaining months on contract
Vodafone Business SIM Plans				
\$30 Business SIM Plan	\$30	\$360	n/a	\$30 x remaining months on contract
\$35 Business SIM Plan	\$35	\$420	n/a	\$35 x remaining months on contract
\$45 Business SIM Plan	\$45	\$540	n/a	\$45 x remaining months on contract
Vodafone Red Business				
Vodafone \$65 Red Business	\$65	\$780	\$1,560	\$65 x remaining months on contract
Vodafone \$80 Red Business	\$80	\$960	\$1,920	\$80 x remaining months on contract
Vodafone \$100 Red Business	\$100	\$1,200	\$2,400	\$100 x remaining months on contract
Vodafone Red SIM Business				
Vodafone \$50 Red SIM Business	\$50	\$600	n/a	\$50 x remaining months on contract
Vodafone \$65 Red SIM Business	\$65	\$780	n/a	\$65 x remaining months on contract
Vodafone \$85 Red SIM Business	\$85	\$1,020	n/a	\$85 x remaining months on contract



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Unlimited BlackBerry® Email and Internet Browsing Add-On Products

- a) The following terms and conditions apply to you if you purchase a \$30 or \$40 Business Plan Product with an Infinite BlackBerry® Email (BlackBerry® Internet Service (BIS version) allowance (**Eligible Business Plan Product**)).
- b) You will receive a data allowance or Infinite BlackBerry® Email (BlackBerry® Internet Service (BIS version) allowance (not available unless purchased separately with \$30 & \$40 Eligible Business Plan Products).
- c) This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Unlimited BlackBerry® Email and Internet Browsing Add-On Products for the BlackBerry® Internet Service (BIS):

Contract Term	Minimum Monthly Spend	Monthly data allowance	Contract Minimum Spend	Early Exit Fee
Monthly	\$20	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$20	None
12 Months	\$10	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$120	\$5 x remaining months on contract
24 Months	\$10	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$240	\$5 x remaining months on contract

The following terms and conditions apply to you if you purchase an Unlimited BlackBerry® Email and Internet Browsing Add-on Product:

- d) Unlimited BlackBerry® Email and Internet Browsing Add-On Products are available to you if you are connected and remain connected to a valid Vodafone Business Plan Product. If your Vodafone Business Plan Product is cancelled, your Unlimited BlackBerry® Email and Internet Browsing Add-On will also automatically be cancelled.
- e) Minimum monthly spend for Unlimited BlackBerry® Email and Internet Browsing Add-On Products excludes any additional mobile device payments (if applicable).
- f) Cancellation will take effect from the end of the month on which you tell us that you want to stop receiving the Unlimited BlackBerry® Email and Internet Browsing Add-On Product. You will be billed until the end of that month. Early Exit Fees (see above table) will apply where you cancel a 12 month and 24 month Unlimited BlackBerry® Email and Internet Browsing Add-On Product before the end of the contract term.
- g) Unlimited BlackBerry® Email and Internet Browsing Add-On gives you unlimited BlackBerry data (BlackBerry® Internet Service (BIS) version only – excludes BlackBerry® Enterprise Solution (BES) version) which includes BlackBerry® Email and Internet browsing, Facebook® and other applications, when accessed via the BlackBerry Access Point (APN) within Australia. Vodafone's Fair Use Policy applies. Additional charges apply for some services such as video streaming (e.g. YouTube) and single file downloads over 3 MB. Included voice value cannot be used for data. Some Vodafone 4G, 3G+ and 3G services are mobile broadband, internet, email, apps, downloading, video streaming and video calling. You can use Vodafone 4G if you have an eligible phone plan and have been switched over to the 4G network. To use 4G and 3G+ you'll also need a compatible device and be in a selected major metropolitan area. Outside these areas, you can still get Broadband Speeds in our 3G areas with the right device. To check this, make sure your device is compatible to the network zone you are in (U2100MHz, U850MHz or U900MHz). Remember that actual speeds you reach will vary depending on things like device capabilities, location & network congestion. Broadband Speeds not available in any 2G area. Actual speed achieved varies depending on factors such as device capabilities, location & network congestion. See vodafone.com.au/coverage for coverage. You agree to refer to vodafone.com.au/coverage for coverage details and



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vodafone.com.au/devicefrequency for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.

- h) In addition to these terms and conditions, BlackBerry's standard terms and conditions associated with the use of BlackBerry® from Vodafone, the BlackBerry® Internet Service, the BlackBerry® Built-In handheld and other associated products will also apply to your use of these products and services. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress™ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Used under license from Research In Motion Limited.
- i) Unlimited BlackBerry® Email and Internet Browsing (BlackBerry® Internet Service (BIS)) can only be activated on BlackBerry® Built-In handhelds as authorised by Vodafone and Research in Motion. The BlackBerry® browser icon or any specific application loaded on your BlackBerry® at the time of purchase (excluding Compass) must be used to access the internet to ensure data usage is taken out of your Unlimited BlackBerry® Email and Internet Browsing Add-On Product's included data allowance.
- j) Download of applications from BlackBerry® World™ is included in your Unlimited BlackBerry® Email and Internet Browsing Add-On Product's included data allowance, but the price for any application purchased is not included, and will be charged to you as an additional amount.
- k) Data usage by some services available on Vodafone networks, including some internet services, cannot be paid from your Unlimited BlackBerry® Email and Internet Browsing Add-On Product's included data allowance. Use of these services may incur an additional charge, at the rates specified in the "Not payable from included value" table below.



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4. Vodafone Rates: What is Payable from my Vodafone Business Plan's or Vodafone Red Business' Included Value?

Vodafone Business Plans - Payable from Included Value

This table details all services that can be paid from your Business Plan Product's Included Value (unless stated otherwise), and the charge rate for those services. If the service rate is stated to be "Infinite", you will not be charged any additional amount for use of that service. If you ever exhaust your Included Value, you will be charged an additional amount for all additional services you use at the rates specified in this table. At some price points you can choose either an "Infinite TXT Option" (TXT Option) or an "Infinite Vodafone to Vodafone Calls Option" (VF to VF Option). These specific options are set out separately below. On these price points you will need to choose one option when you sign up. Sorry, this can't be changed later.

Business Plan	\$30	\$40 TXT Option	\$40 VF to VF Option	\$50 TXT Option	\$50 VF to VF Option	\$60			
Business SIM Plan	N/A	\$30 TXT Option	\$30 VF to VF Option	\$35 TXT Option	\$35 VF to VF Option	\$45			
Included Value	\$200	\$250		\$500		\$700			
Included data (including tethering) If data allowance is exhausted, additional data rate applies	200MB	500MB		1GB or 1GB + Unlimited BlackBerry BIS		1.5GB or 1.5GB + Unlimited BlackBerry BIS			
Standard National Voice calls (to Vodafone and 3 mobiles)	40c connection fee + 98c per 60 seconds	Infinite	40c connection fee + 98c per 60 seconds	Infinite					
Standard National Voice calls (to other mobile and fixed networks)	40c connection fee + 98c per 60 seconds								
National Video calls	40c connection fee + \$1.47 per 60 seconds								
National Calls to 13 and 18 numbers	40c connection fee + 98c per 60 seconds								
National and International TXT (for standard TXT of up to 160 characters)	30c per message	Infinite for standard personal TXT sent from within Australia to individuals. Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT® to Pivotel network not available.	30c per message	Infinite for standard personal TXT sent from within Australia to individuals. Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT® to Pivotel network not available.	30c per message	Infinite for standard personal TXT sent from within Australia to individuals. Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT® to Pivotel network not available.			
National and International PXT® (text, pic, video and audio)	55c per message								
TXT Delivery Report within Australia	5c per message								
Calls to Customer Care within Australia	Free from your Vodafone Mobile								
Voicemail – Deposits within Australia	Free from your Vodafone Mobile								



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Voicemail – Retrievals within Australia	40c connection fee + 98c per 60 seconds	Infinite
National Re-routed voice calls	40c connection fee + \$1.20 per 60 seconds	
National Re-routed TXT or PXT	30c per message	
Calls to National Directory Assist (1223)	\$2.60 connection fee + applicable standard national voice call rate if you are through-connected	
Calls to International Directory Assist (1225)	\$2.60 connection fee + international voice call rate if you are through-connected	
International voice calls	32c connection fee + applicable country rate (vodafone.com.au for rates)	
International video calls	35c connection fee + 1.5 x applicable country voice call rate (vodafone.com.au for rates)	

Vodafone Business Plans - Not payable from Included Value

This table details other services that you can purchase from or via Vodafone, but which **cannot be paid for** from your Business Plan's Included Value (unless stated otherwise).

Business Plan	\$30	\$40 TXT Option	\$40 VF to VF Option	\$50 TXT Option	\$50 VF to VF Option	\$60
Business SIM Plan	N/A	\$30 TXT Option	\$30 VF to VF Option	\$35 TXT Option	\$35 VF to VF Option	\$45
Additional Data (including Tethering)	10c per MB (charged by kb)					
This rate will apply once the data allowance has been exhausted.						
Calls to Ask Anything (123)	\$1.30 connection fee + \$1.30 per 60 seconds					
Premium TXT and PXT	Varies, depending on service					
Premium voice and video calls	Varies, depending on service					
International Roaming	<p>Vodafone Traveller All usage is charged in addition to your normal monthly allowance and is not deducted from your Included Value.</p> <p>Vodafone World: All usage is charged in addition to your normal monthly allowance and is not deducted from your Included Value. Please note that Vodafone World is no longer available to new connections (all new connections will be on Vodafone Traveller rates).</p> <p>For full International Roaming rates and charges for all services, go to vodafone.com.au/roaming.</p>					
Vodafone Central and STK Content purchases and downloads	Price specified at time of purchase					
Call Screen	5.5c for the first 10 seconds or 99c per message					
Excluded* internet and data services when using Vodafone Unlimited BlackBerry® Email and Internet Browsing * Excluded services include: Pocket Life, Vodafone Central purchases and downloads, You Tube and other video streaming, content purchases or downloads from any application not loaded by Vodafone or Research In Motion, Premium TXT and Chat, single downloads of 3MB or larger or any data usage by any application that does not use the BlackBerry® Access Point (APN).	All excluded services are deducted from your data allowance, and then charged at your additional data rate					

Vodafone Red Business - Payable from Included Value



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This table details all services that can be paid from your Red Business Product's included value (unless stated otherwise), and the charge rate for those services. If the service rate is stated to be "Infinite", you will not be charged any additional amount for use of that service. If you ever exhaust your included value, you will be charged an additional amount for all additional services you use at the rates specified in this table.

Red Business	\$65	\$80	\$100
Red SIM Business	\$50	\$65	\$85
Included Value	\$65	\$80	\$100
Included data (including tethering) If data allowance is exhausted, additional data rate applies	1.5GB or 1.5GB + Unlimited BlackBerry BIS	2.5GB or 2.5GB + Unlimited BlackBerry BIS	5GB or 5GB + Unlimited BlackBerry BIS
Standard National Voice calls (to Vodafone and 3 mobiles)		Infinite	
Standard National Voice calls (to other mobile and fixed networks)		Infinite	
National Video calls		Infinite	
National Calls to 13 and 18 numbers		Infinite	
National and International TXT (for standard TXT of up to 160 characters)		Infinite	
National and International PXT® (text, pic, video and audio)		55c per message	
TXT Delivery Report within Australia		5c per message	
Calls to Customer Care within Australia		Free from your Vodafone Mobile	
Voicemail – Deposits within Australia		Free from your Vodafone Mobile	
Voicemail – Retrievals within Australia		Infinite	
National Re-routed voice calls		40c connection fee + \$1.20 per 60 seconds	
National Re-routed TXT or PXT		30c per message	
Calls to National Directory Assist (1223)		Infinite	
Calls to International Directory Assist (1225)		Infinite	
International Roaming	<p>Vodafone Traveller All usage is charged in addition to your normal monthly allowance and is not deducted from Included Value.</p> <p>Vodafone Red Roaming (Opt-In) <u>While roaming in a Red Roaming Eligible Country (for the full list, go to Vodafone.com.au/roaming):</u></p> <p>If you opt-in to Red Roaming you will be able to make Infinite standard voice calls and standard text like at home to both the country you are in and back to Australia. Standard calls to any third country will be billed at your applicable International Calling rates, and deducted from your Included Value (excludes Premium Numbers and Services). You will also be able to use your Included Data allowance in these countries if you have Red Roaming. You will be charged the Red Roaming Daily Charge for this service. The Red Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a Red Roaming Eligible Country. The Red Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone Red Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming.</p> <p>Rest of the world: You will be charged Vodafone Traveller rates which are charged outside of your plan allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone Red Roaming Terms and Conditions go to vodafone.com.au/roaming</p>		
International voice calls	25c connection fee + applicable country rate (vodafone.com.au for rates)		
International video calls	28c connection fee + 1.5 x applicable country voice call rate (vodafone.com.au for rates)		



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Vodafone Red Business - Not payable from Included Value

This table details other services that you can purchase from or via Vodafone, but which **cannot be paid for** from your Vodafone Red Business Product's Included Value (unless stated otherwise).

Red Business	\$65	\$80	\$100
Red SIM Business	\$50	\$65	\$85
Additional Data (including Tethering) This rate will apply once the data allowance has been exhausted.	10c per MB (charged by kb)		
Calls to Ask Anything (123)	\$1.30 connection fee + \$1.30 per 60 seconds		
Premium TXT and PXT	Varies, depending on service		
Premium voice and video calls	Varies, depending on service		
International Roaming	<p>Vodafone Traveller All usage is charged in addition to your normal monthly allowance and is not deducted from Included Value.</p> <p>Vodafone Red Roaming (Opt-In) <u>While roaming in a Red Roaming Eligible Country (for the full list, go to Vodafone.com.au/roaming):</u></p> <p>If you opt-in to Red Roaming you will be able to make Infinite standard voice calls and standard text like at home to both the country you are in and back to Australia. Standard calls to any third country will be billed at your applicable International Calling rates, and deducted from your Included Value (excludes Premium Numbers and Services). You will also be able to use your Included Data allowance in these countries if you have Red Roaming. You will be charged the Red Roaming Daily Charge for this service. The Red Roaming Daily Charge will be applied to your account if you perform a Trigger Event on any given day in a Red Roaming Eligible Country. The Red Roaming Daily Charge is charged in addition to your plan fees. For full terms and conditions in relation to Vodafone Red Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming.</p> <p>Rest of the world: You will be charged Vodafone Traveller rates which are charged outside of your plan allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone Red Roaming Terms and Conditions go to vodafone.com.au/roaming</p>		
Vodafone Central and STK Content purchases and downloads	Price specified at time of purchase		
Call Screen	5.5c for the first 10 seconds or 99c per message		
Excluded* internet and data services when using Vodafone Unlimited BlackBerry® Email and Internet Browsing * Excluded services include: Pocket Life, Vodafone Central purchases and downloads, YouTube and other video streaming, content purchases or downloads from any application not loaded by Vodafone or Research In Motion, Premium TXT and Chat, single downloads of 3MB or larger or any data usage by any application that does not use the BlackBerry® Access Point (APN).	All excluded services are deducted from your data allowance, and then charged at your additional data rate		

