

# Critical Information Summary

Welcome to Vodafone. Here you'll find some important info. It's a good idea to read it through, just so you're across everything. It'll help you understand things like how much you pay and what that gets you.

## Vodafone \$50 24 Month Plan with Infinite TXT option.

**Information about the service.** Vodafone Postpaid Mobile Phone Plan.

Minimum monthly charge	Each month you get					Minimum term
	Included value*	Standard TXT	Standard national minutes	Standard national minutes to Vodafone phones	Included data	
<b>\$50</b>	<b>\$500</b>	<b>Infinite</b>	<b>From Included Value</b>	<b>From Included Value</b>	<b>1GB</b>	<b>24 months</b> <small>Total min cost \$1,200</small>

Just a heads up your unused allowances will expire each month at the end of your billing cycle and all inclusions are for use in Australia.

**Bundling:** You don't have to bundle this service.

**Phone:** Bring your own phone or speak to us or check out our website to find out which phones you can get on Vodafone. Depending on what you choose, you may need to pay additional fees.

### Information about pricing

\*What services you can and can't use your Included Value on

Voicemail deposits and retrieval	✓
Standard National voice and video minutes	✓
Standard National voice and video minutes to other Vodafone numbers	✓
International voice and video minutes	✓
Standard National and International TXT	Infinite
Standard National and International PXT, video PXT and PXT with TXT	✓
Standard National calls to 13 and 18 numbers	✓
Standard National calls to other 1800 numbers	Infinite
Standard National re-routed calls. Exclusions apply. See <a href="http://vodafone.com.au/terms">vodafone.com.au/terms</a>	✓
Calls to National and International directory assistance (1223 and 1225)	✓
Calls to Customer Care line (1555)	Infinite
txt delivery report messages	✗
Vodafone Central browsing	Infinite
Vodafone Central content purchases	✗
Calls to Ask Anything (123) and Call Screen	✗
International roaming usually involves an additional cost on top of your normal minimum monthly plan charge. Before you travel you should check our roaming rates to see what you'll be charged. For more info on roaming with Vodafone visit <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a>	✗
Premium TXT, numbers and services (eg TXT voting, TXT competitions, 1900 numbers and competitions)	✗
Any other service not listed above	✗

Personal use only, and Vodafone's Fair Use Policy applies to any unreasonable use of Plan inclusions.

This includes use of any 'unlimited' or 'infinite' offerings. See [vodafone.com.au/aboutvodafone/legal/fairusepolicy](http://vodafone.com.au/aboutvodafone/legal/fairusepolicy)



**vodafone**

## Information about pricing

	<b>Amount</b>	<b>What does this mean?</b>
<b>Minimum monthly charge</b>	<b>\$50</b>	The minimum amount you agree to pay each month of your contract. Excludes repayments for devices including tablets.
<b>Early exit fees</b>	<b>\$50 x months remaining on your contract</b> <i>Max fee payable is \$1,200 plus any applicable phone repayments</i>	If you cancel your plan before your minimum contract term is complete, these early exit fees will apply. If you have a mobile payment plan, you will also need to pay any remaining monthly repayments.
<b>A 2 minute Standard National voice call costs</b>	<b>\$2.36</b>	Charges are calculated at the same rate regardless of whether you've used all of your Included Value for that month or not.
<b>Standard National TXT costs</b> (160 characters incl spaces)	<b>Infinite</b>	No additional cost. These TXTs are included in the minimum monthly charge.
<b>Additional data usage rate in Australia</b>	<b>1GB/\$10</b>	If you use more than your Included Data allowance you will be charged automatically in increments of \$10 that provides you with 1GB extra data.
<b>Maximum number of 2 minute voice calls you can make from your Included Value</b>	<b>211</b>	If you restricted your use solely to Standard National phone calls each of 2 minutes in duration you could make this number of calls.
<b>Standard National call charge increments</b>	<b>60 seconds</b>	Call charges are calculated in 60 second increments.

Prices include GST. For details of all rates go to [vodafone.com.au](http://vodafone.com.au)

## Other information

<b>My Vodafone</b>	Head to <a href="http://myvodafone.com.au">myvodafone.com.au</a> to setup your username and password. Then you can keep track of your data usage and make changes to your account.
<b>International Roaming</b>	International Roaming is automatically active on this plan, you will be charged as per our \$5 Roaming rates in eligible countries – this will allow you to use your normal plan inclusions for an extra \$5 per day (excluding free Vodafone to Vodafone minutes). If you travel anywhere else in the world you will be charged our Pay-As-You-Go rates. You can deactivate roaming at any time by visiting <a href="http://myvodafone.com.au">myvodafone.com.au</a> or call <b>1555</b> .
<b>Tracking use overseas</b>	You can check your roaming usage via <a href="http://myvodafone.com.au">myvodafone.com.au</a> or call care free from your Vodafone mobile on <b>+61 426 320 000</b> .
<b>We're here to help</b>	For any problems jump on to <a href="http://support.vodafone.com.au">support.vodafone.com.au</a> to find answers fast. Otherwise, call us on <b>1300 650 410</b> or <b>1555</b> from your Vodafone phone so we can assist you. If after speaking with us you are not happy with the outcome you may also contact the Telecommunications Industry Ombudsman on <b>1800 062 058</b> or go to <a href="http://tio.com.au">tio.com.au</a>
<b>Bill</b>	You will receive your bill free via email and can access it at any time via <a href="http://myvodafone.com.au">myvodafone.com.au</a> If you'd like a paper bill posted, we can send you one for a fee of \$2.20
<b>Coverage</b>	The quality and availability of some services may vary depending on your location, your phone, network congestion and network coverage. For more info visit <a href="http://vodafone.com.au/coverage">vodafone.com.au/coverage</a>

For info on other plans visit [vodafone.com.au/cis](http://vodafone.com.au/cis).

To view the full terms and conditions for this plan visit [vodafone.com.au/terms](http://vodafone.com.au/terms)