

Critical Information Summary

This Critical Information Summary contains some important information for your plan. It's a good idea to read it through.

SIM Only Plus Plans (Month to Month)

Minimum monthly spend	\$40	\$50	\$60	\$80
Included Data	10GB Your Max Speed data Then access to data at speeds of up to 1.5Mbps	60GB Your Max Speed data Then access to data at speeds of up to 1.5Mbps	100GB Your Max Speed data Then access to data at speeds of up to 1.5Mbps	150GB Your Max Speed data Then access to data at speeds of up to 1.5Mbps
Standard national calls	Unlimited			
Standard SMS	Unlimited			
Standard international minutes to Zone 1 countries	-	1000	Unlimited	Unlimited
Standard international minutes to Zone 2 countries	-	100	200	300
International Pay As You Go call rates	Check out our support page for international call rates at www.vodafone.com.au/support/plans/international-calls			
Minimum term	1 month			
Minimum cost (Doesn't include any additional phone payments)	\$40	\$50	\$60	\$80
Early Exit Fees	There are no Early Exit Fees on this Plan.			
Voicemail	Unlimited			
Standard international video calls	1.5 x international call rates + 40c flag fall			
International roaming	International Roaming is automatically active on this Plan. You will be charged as per our \$5 Roaming rates in Eligible Countries – this will allow you to use your normal Plan inclusions for an extra \$5 per day, per device. If you use your service in a country which is not an Eligible Country, you will be charged our Pay As You Go Rates. All Roaming costs are in addition to your minimum monthly spend. Full rates and a list of our Eligible Countries can be found at www.vodafone.com.au/roaming. You can deactivate \$5 Roaming (or Roaming altogether) at any time by calling 1555 .			
Premium SMS	Rates dependent on service			
123 (including 0414100123 & 0414123123) Ask Anything	\$1.30/minute and \$3.10 connection fee			
1223 & 1225 Directory assistance	\$0.95/minute and \$1.50 connection fee			
Your unused allowances will expire There are no additional data usage	charges within Australia on th			ed, then data is available at

speeds of up to1.5Mbps until your next billing month.



Information about the service

Offers and promotions

Special promotional offers relating to your plan (if any) are not shown in this Critical Information Summary. To check your plan details including any applicable offers, please call 1555 from your Vodafone mobile, or call 1300 650 410 from any phone.

Handset

This Plan is only available when you bring your own compatible phone.

Sharing

If you have more than one (and up to a max of 5) Vodafone Plus Plans on your billing account the Your Max Speed data allowances on those services will automatically combine into one pool which will be shared between eligible users. The data included in any other Plan on your account which is not a Vodafone Plus Plans is not shareable with this Plan and vice versa. You can opt-out of sharing by calling 1555.

Bundling

You don't have to bundle this service.

Other information

My Vodafone	You can keep track of your call and data usage and make changes to your account through My Vodafone. You can access My Vodafone by downloading the app or head to <u>www.vodafone.com.au/myvodafone</u> to set up your username and password to access My Vodafone through a web browser.	
Tracking usage overseas	You can check your Roaming usage via My Vodafone, or call customer care free from your Vodafone phone on +61 426 320 000.	
Premium Services	As a default, Premium Services including Premium TXT (e.g. text voting) and Pay with Vodafone (e.g. purchasing third party content) are enabled on your account, and will incur an additional cost on top of your monthly plan charge. Before using a Premium Service, always check the costs associated with this service. To opt-out or make a complaint, please call 1555. There is no charge to opt-out. For more info visit www.vodafone.com.au/support/device/premium-services.	
We're here to help	Check out our online support section at <u>www.vodafone.com.au/support</u> . Otherwise, call us on 1300 650 410 , or 1555 from your Vodafone phone. If, after speaking with us, you aren't happy with the outcome you may also contact the Telecommunications Industry Ombudsman on 1800 062 058 , or head to <u>www.tio.com.au</u>	
Bill	You will receive your bill free via email, and you can access it at any time through My Vodafone. If you'd like a paper bill posted, we can send you one for a fee of \$2.20. For customers on shared plans, only the account holder will receive a bill. This bill will show the total for all the shared plans, and the individual plan summary.	
Coverage	The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capabilities, network congestion, network coverage or if you are roaming. For more info, head to www.vodafone.com.au/coverage .	

For information on other plans, head to <u>www.vodafone.com.au/cis</u>. To view the full terms and conditions for this plan, head to <u>www.vodafone.com.au/terms</u>. Personal use only. Vodafone's Fair Use Policy applies to any unreasonable use of plan inclusions. This includes use of any 'Unlimited' offerings. Head to <u>www.vodafone.com.au/sfoa</u>.