

Critical Information Summary

Welcome to Vodafone. Here you'll find some important info. It's a good idea to read it through, just so you're across everything. It'll help you understand things like how much you pay and what that gets you.

\$30 Vodafone Prepaid 365 Plus Recharge

Information about the service. Vodafone Prepaid Mobile Phone Recharge.

Cost of recharge	With each recharge you get				Credit expiry period
	My Credit*	Vodafone to any network Standard National Voice calls	Standard national TXT	Included Data for use in Australia	
\$30	\$30	From My Credit	From My Credit	From My Credit	365 days

Any unused inclusions will expire at the end of your recharge.

Bundling: You don't have to bundle this service.

Phone: Bring your own phone, speak to us or check out our website to find out which phones you can get on Vodafone. Additional costs apply.

Information about pricing *What services you can and can't use your My Credit on

Voicemail deposits and retrieval	✓
Standard National voice and video calls	✓
Standard International voice and video calls	✓
Standard National TXT	✓
Standard International TXT	✓
Standard National PXT, video PXT and PXT with TXT	✓
Standard International PXT, video PXT and PXT with TXT	✓
Standard National calls to 13 and 18 numbers	✓
Standard National calls to other 1800 numbers	Infinite
Standard National re-routed calls.	x
Calls to National and International directory assistance (1223 and 1225)	✓
Calls to Customer Care line (1555)	Infinite
TXT delivery report messages	✓
Vodafone Central browsing	Infinite
Vodafone Central content purchases	✓
Calls to Ask Anything (123) and Call Screen	✓
International Roaming	✓
Premium TXT, numbers and services (eg TXT voting, TXT competitions)	✓
Premium voice numbers (e.g 1900 number and competitions)	x
Cost of data usage in Australia	✓
Any other service not listed above	x

Personal use only, and Vodafone's Fair Use Policy applies to any unreasonable use of Recharge inclusions.

This includes use of any 'unlimited' or 'infinite' offerings. See vodafone.com.au/aboutvodafone/legal/fairusepolicy



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Information about pricing

	Amount	What does this mean?
Cost of recharge	\$30	This is the amount of money you need to pay for this recharge.
Credit expiry period	365 days	Once you activate your recharge you have this many days until your inclusions will expire.
A 2 minute Standard National voice call costs	\$0.40 (at 20c per minute)	This amount will be deducted from your My Credit when you make a 2 minute call.
Standard National TXT costs <i>(160 characters incl spaces)</i>	\$0.20	This amount will be deducted from your My Credit when you send a TXT.
Data usage rate in Australia	\$0.02/MB	Using 1 megabyte of Data will cost this amount from your My Credit. We charge in 512 kilobyte increments, with the first 512kB of usage in each data session zero rated.
Standard National call charge increments	60 seconds	Call charges are calculated in 60 second increments.

Prices include GST. For details of all rates go to vodafone.com.au

Other information

My Vodafone	Head to myvodafone.com.au to setup your username and password. Then you can keep track of your data usage and make changes to your account.
While overseas calls, TXT, PXT & data usage will cost more	If you are travelling overseas and want to use your Vodafone Prepaid Phone, you will need to activate International Roaming. You can deactivate the setting if you want to at any time. International Roaming rates are charged differently than usage at home, so before you travel you should check roaming rates to understand what you'll be charged. For more info on Vodafone's roaming rates visit vodafone.com.au/roaming
We're here to help	For any problems jump on to support.vodafone.com.au to find answers fast. Otherwise, call us on 1300 650 410 or 1555 from your Vodafone phone so we can assist you. If after speaking with us you are not happy with the outcome you may also contact the Telecommunications Industry Ombudsman on 1800 062 058 or go to tio.com.au
Coverage	The quality and availability of some services may vary depending on your location, your phone, network congestion, network coverage or if you are roaming. For more info visit vodafone.com.au/coverage

For info on other plans visit vodafone.com.au/cis.

To view the full terms and conditions for this plan visit vodafone.com.au/terms