

Terms & Conditions Stan

What terms apply to Stan access?

1. These terms govern the use of the Stan service ("Service") by Vodafone customers who are offered the Service included with their Eligible Plan (as defined below) for a limited period ("Eligible Customers").
2. The offer is available from 1 September 2016 to 31 July 2017 to approved new customers on selected 24 Month Vodafone Red Play plans or 24 Month Vodafone Red Play SIM Only Plans or; existing customers who upgrade to a selected 24 Month Vodafone Red Play plan or 24 Month Vodafone Red Play SIM Only Plan (together, "Eligible Plan").
3. Offer is in respect of the Service subscription fees only, and does not include data usage, which will come out of your monthly data allowance.
4. Offer not available to customers with Blackberry handsets. A supported device is required to use the Service. To find out what devices are supported go to: <https://help.stan.com.au/hc/en-us/articles/202457204>.
5. Offer must be redeemed within 3 months of the date on which your Eligible Plan is activated.
6. For Eligible Customers who are new to Stan, the Service will be available from the date that you sign-up for the Service and will continue as a pre-paid Service for the length of your promotional subscription ("Eligible Period"). By signing up for the Service, you agree that unless you cancel your Service on or before the expiry of your Eligible Period, you will continue to receive the Service after expiry of your Eligible Period and be automatically charged Stan's then-current monthly access (which is currently \$10 per month but is subject to change) until you cancel the Service. To find out what the Eligible Period is for each Eligible Plan go <http://www.vodafone.com.au/plans>.
7. For Eligible Customers with a pre-existing Stan account the Eligible Period will be applied to your Stan account from the commencement of your next monthly subscription period. Stan will recommence billing you the Stan monthly Service fees at the end of your Eligible Period unless you cancel your Stan account on or before the end of the Eligible Period.
8. This offer cannot be used on Stan accounts billed via iTunes. 9. You will need to be aged 18 or over and will need a valid credit / debit card to sign up to the Service. Stan will collect your credit / debit card details when you sign up for the Service. Stan may use your credit / debit card at a later date to charge subscription fees in accordance with clauses 6 and 7 above (as applicable).
10. When you first sign up for the Service, you must accept these terms and the Stan Terms and Conditions and Privacy Policy (together, the "Service Terms"). The Service Terms govern your use of the Service. A link to the sign up facility for the Service Terms will be provided to you via SMS and these terms will be binding between you and Stan.
11. Vodafone is not responsible for, and to the extent permitted by law, accepts no liability in connection with the provision of the Service to you. If you do not agree with this term please do not use the Service.
12. **Data Charges** You are responsible for all access, data and other costs associated with your internet and mobile usage in accessing and using the Service, including, without limitation, any mobile data usage charges associated with the Service. We strongly recommend that you monitor your data usage regularly. For more information on the amount of data used by the Service please go to <http://vodafone.intelliresponse.com/index.jsp?id=2006&question=How+much+data+does+Stan+use&requestType=NormalRequest&source=100>.
13. The Service is not available while overseas.
14. You agree that Vodafone may contact you from time to time in relation to the operation and administration of the Service.
15. **Minimum Costs** The minimum cost of an Eligible Plan will be: (Monthly access fee + any handset instalment) x number of months on contract Eg (\$80 + \$0 handset) x 24 month contract = \$1920. Please refer to the terms and conditions for Red Plans for full details.
16. **Upgrades and Rate Plan Changes:** If you upgrade or change to a higher plan during an existing Eligible Period your Eligible Period will NOT be increased.
17. **Cancellation** If you cancel an Eligible Plan any remaining discounts or credit owing to you will be forfeited for that Eligible Plan and Standard plan terms apply and your Service will be cancelled. If Eligible Customers cancel their Service account during the Eligible Period, their cancellation is effective from the end of the Eligible Period and their access to the Service will be disconnected from this date. If Vodafone cancels your Eligible Plan, your Service will be cancelled.
18. This offer is not transferrable, and not redeemable for cash.
19. Service content may vary from time to time.
20. Not available in conjunction with any other offer.
21. Nothing in these promotional terms excludes, restricts or modifies any rights that you have under existing laws or regulations and codes, including the Competition and Consumer Act 2010 (Cth) and fair trading laws.
22. These promotional terms are governed by the laws of New South Wales and the parties submit to the non-exclusive jurisdiction of the courts of New South Wales.