

# Vodafone Business Caps, Infinite Business Plans and TalkBusiness Plans

## What Terms and Conditions Apply to my Vodafone Infinite Business Plan, Vodafone Business Cap Contract or TalkBusiness Plan Products?

- (a) This document sets out terms and conditions that apply to specific Vodafone contracts and products (collectively, the “**Products**”).
- (b) The terms and conditions that will apply to your Product or Products are:
  - (i) all the terms and conditions provided to you when you agree to purchase a Product, including the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
  - (ii) all the terms and conditions contained in the Vodafone Standard Form of Agreement (**SFOA**), which is available at [vodafone.com.au](http://vodafone.com.au),  
(collectively, the “**Terms**”).
- (c) When you agree to purchase a Product, you accept the Terms. Your contract with Vodafone commences on your acceptance of the Terms.
- (d) Some Products have a minimum contract term. If your contract is terminated before the end of this term, you may be required to pay fees, such as an Early Exit Fee or a Handset Recovery Fee. Depending on the Product this may be in addition to any applicable handset payments and additional or excluded call, data or service costs. Early Exit Fees are set out in the pricing table for your Product.
- (e) Activation of your Product may occur after your contract has commenced. Any minimum contract term that applies commences when your Product is activated.
- (f) You may suspend your contract for between 1 and 3 consecutive calendar months once during the minimum contract term. You will be charged a fee for each month if your contract is suspended. Your minimum contract term will be extended by the period of any suspension.
- (g) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.

For more information, call Vodafone on 1300 650 410 or visit [vodafone.com.au](http://vodafone.com.au).

## Important Things You Need to Know

### Availability

- (a) The Products are for small to medium business use only, and are not available to large business/corporate and commercial customers. Large business/corporate and commercial customers should contact Vodafone for information about Vodafone’s corporate business products.

- (b) The Products are available to credit approved customers only.
- (c) Unless otherwise stated, up to 3 Vodafone Business Cap Products can be used per connection to the Vodafone network.
- (d) Mobile devices may be locked to the Vodafone network. A fee may apply to unlock.
- (e) Vodafone's Fair Use policy applies to all Vodafone Products.
- (f) To activate international roaming, contact Vodafone at least 72 hours before you leave Australia. Vodafone may require you to pay a security deposit before activating international roaming. Some Vodafone services may not be available outside Australia.

### **Factors affecting availability and performance**

- (a) Network coverage and many other factors may affect the availability and performance of certain Products.
- (b) Certain Products, services and functions are only available if used in conjunction with a compatible mobile or other device and if in a compatible coverage area. Not all mobile devices are compatible with Vodafone networks.
- (c) All Vodafone services are subject to device capabilities and network limitations and availability. A compatible 3G device is required to access 3G services. Vodafone offers U2100Mhz, U850MHz and U900Mhz devices. Customers with devices that are U2100MHz or U2100/850MHz compatible but not U900MHz compatible will experience 3G coverage in metro and some regional areas (3G Mobile Broadband Standard Coverage area) and 2G (2.5G GPRS or 2.75G Edge) in all other coverage areas. Broadband speeds and high bandwidth applications, such as video streaming, video calling, Mobile TV and full track downloads, are only available in Vodafone's 3G Mobile Broadband Standard Coverage area. Slower speeds can be expected outside Vodafone's 3G Mobile Broadband Standard Coverage area. See [www.vodafone.com.au/coverage](http://www.vodafone.com.au/coverage) for details.
- (d) Notwithstanding anything else in Vodafone's contract with you, Vodafone may provide services to you using any telecommunications network Vodafone considers appropriate, including (but not limited to) the "Vodafone" networks operated by, for or on behalf of Vodafone Network Pty Limited and Vodafone Australia Pty Limited and the "3" network operated by, for or on behalf of Vodafone Hutchison Australia Pty Limited. For more information about these networks, see the coverage maps available at [www.vodafone.com.au/coverage](http://www.vodafone.com.au/coverage) and [www.three.com.au/coverage](http://www.three.com.au/coverage).

### **Data services**

- (a) For Products that provide data access capabilities, a data session starts when you first connect to data services and ends when you disconnect from data services.
- (b) When using data services, some internet services, including web sites and email, may not be accessible.
- (c) Subject to your rights under the *Trade Practices Act 1974* or other relevant legislation, Vodafone does not make any warranty regarding any software or data provided or available to you in connection with data services, including with respect to how that software or data operates on your device or interacts with applications.

- (d) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).
- (e) Included data as part of Vodafone Infinite Business Plan Products excludes data use when mobile phone is used as a tethered modem. Additional charges are applicable for tethering.

### **Rates and charges**

- (a) Details of the rates and charges, including any minimum spends which apply to the Products are contained in the Terms. The minimum total cost over contract term is calculated by multiplying the minimum monthly spend by the contract term.
- (b) Many Products feature "**included value**". Included value can be used to pay for many (but not all) services available from Vodafone. Included value is credited to you for payment of your minimum monthly spend.
- (c) If your usage of a Product exceeds your included value, or you use a service that is not payable from your included value, you will be charged an amount additional to your minimum monthly spend.
- (d) Unless otherwise stated, if you do not use all your included value in the relevant month, that included value is forfeited, is not refundable, and will not carry over into any other month.
- (e) Unless otherwise stated, the section of the Terms titled "Vodafone Rates: What is payable from my Vodafone Product's included value?" specifies which services are or are not available to be paid from your included value and the rate at which additional services will be charged.
- (f) Each call charge is rounded up to the nearest cent before GST is included.
- (g) Unless otherwise stated, call usage is billed in blocks of 30 seconds for Vodafone Infinite Business Plan Products and Vodafone TalkBusiness Products and 60 seconds for Vodafone Business Cap Products. Usage is rounded up to the end of the current block.
- (h) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

### **Billing**

- (a) In your first bill, you will be charged your minimum monthly spend for the following month. Your first bill may also include a prorated amount from the date you connected to your first bill.
- (b) You may choose to purchase additional Products from time to time. Charges for these Products will be applied to your bill.
- (c) Paperless billing is the default bill delivery method for Vodafone customers. Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge \$2.20 per paper bill.

## **Vodafone Business Cap and Vodafone Infinite Business Plan Products**

### **Vodafone Business Cap Products**

This table specifies minimum monthly spend pricing and minimum contract terms for Vodafone Business Cap Products, which include Vodafone Business Cap Contract Products and Vodafone SIM Only Business Cap Products:

Minimum Monthly Spend	Minimum Spend over contract term			Early Exit Fee (N/A for SIM Only)
	SIM Only (Month to Month)	12 month contract term	24 month contract term	
\$20	\$20	Not available	Not available	N/A
\$29	Not available	\$348	\$696	\$29 x remaining months on contract
\$35	\$35	Not available	Not available	N/A
\$49	Not available	\$588	\$1176	\$49 x remaining months on contract
\$55	\$55	Not available	Not available	N/A
\$69	Not available	\$828	\$1656	\$69 x remaining months on contract
\$79	Not available	\$948	\$1896	\$79 x remaining months on contract

### **Vodafone Infinite Business Plan Products**

This table specifies minimum monthly spend pricing and minimum contract terms for Vodafone Infinite Business Plan Products, which include Vodafone Infinite Business Plan Products and Vodafone Month to Month Infinite Business Plan Products:

Minimum Monthly Spend	Minimum Spend over contract term			Early Exit Fee (N/A for Month to Month)
	Month to Month	12 month contract term	24 month contract term	
\$45	\$45	\$540	\$1080	\$45 x remaining months on contract
\$65	\$65	\$780	\$1560	\$65 x remaining months on contract
\$85	\$85	\$1020	\$2040	\$85 x remaining months on contract
\$100	\$100	\$1200	\$2400	\$100 x remaining months on contract

### **Terms for Vodafone Business Cap and Vodafone Infinite Business Plan Products**

The following terms and conditions apply to you if you purchase a Vodafone Infinite Business Plan Product or Vodafone Business Cap Product:

- (a) You will receive a data allowance or Unlimited BlackBerry® Email (BlackBerry® Internet Service (BIS version) allowance (not available with \$29

Business Cap Contract Products, \$20 SIM Only Business Cap Products or \$45 Vodafone Infinite Business Plan Products)).

- (b) If you have chosen to include BlackBerry® email with your Vodafone Infinite Business Plan Product or Vodafone Business Cap Product, sections (d) – (i) under the heading “Unlimited BlackBerry® Email and Internet Browsing Packs Products” below also apply to you.
- (c) You may change from one Vodafone Infinite Business Plan Product or Vodafone Business Cap Product to another Vodafone Infinite Business Plan Product or Vodafone Business Cap Product once per monthly billing period by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Vodafone Infinite Business Plan Product or Vodafone Business Cap Product. Any credit or other benefits from your existing Product will be forfeited, unless otherwise advised. If you are changing to a less expensive Vodafone Infinite Business Plan Product or Vodafone Business Cap Product or to a month to month Product or to a prepay Product, fees, including a Plan Change Fee may apply. Any Product change will take effect from the start of your next monthly billing period. Contact Vodafone Customer Care for more information.
- (a) Standard rates apply once your monthly data allowance has been exhausted. Additional data charges cannot be paid from your Vodafone Infinite Product's or Vodafone Cap Product's included value.
- (d) Your data allowance can only be used in Australia, on Vodafone networks.

The following term (e) only applies to you if you purchase a 12 or 24 month Vodafone Infinite Business Plan Product or 12 or 24 month Vodafone Business Cap Contract Product (this term does not apply to any Vodafone Month to Month Infinite Business Plan Product or any SIM Only Business Cap Product):

- (e) Any \$0 upfront or discounted mobile device offers are only available from Vodafone's selected mobile device range at the time that you agree to a contract and cannot be redeemed for cash or as a credit against your service costs with Vodafone. These mobile device offers are not available if you switch between contracts during the minimum contract term.

The following terms and conditions (f) – (h) only apply to you if you purchase a Vodafone Month to Month Infinite Plan Product or a SIM Only Cap Product (these terms and conditions do not apply to any 12 or 24 month Vodafone Infinite Business Plan Products or 12 or 24 month Vodafone Business Cap Contract Products):

- (f) Charges for your Month to Month Infinite Business Plan Product or SIM Only Business Cap Product are in addition to any handset repayments (if applicable).
- (g) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance.
- (h) If you add or remove the Month to Month Infinite Business Plan Product or SIM Only Business Cap Product mid billing cycle, the Minimum Monthly spend will be pro-rated.

#### **Unlimited BlackBerry® Email and Internet Browsing Packs Products**

This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Unlimited BlackBerry® Email and Internet Browsing Packs Products for the BlackBerry® Internet Service (BIS):

<b>Contract Term</b>	<b>Minimum Monthly Spend</b>	<b>Monthly data allowance</b>	<b>Contract Minimum Spend</b>	<b>Early Exit Fee</b>
Monthly	\$20	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$20	None
12 Months	\$10	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$120	\$5 x remaining months left on contract
24 Months	\$10	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$240	\$5 x remaining months left on contract

The following terms and conditions apply to you if you purchase an Unlimited BlackBerry® Email and Internet Browsing Pack Product:

- (a) Vodafone Unlimited BlackBerry® Email and Internet Browsing Pack Products are available to you if you are connected and remain connected to a valid Vodafone Infinite Product or Vodafone Cap Product. If your Vodafone Infinite Business Plan Product or Vodafone Business Cap Product is cancelled, your Unlimited BlackBerry® Email and Internet Browsing Pack will also automatically be cancelled.
- (b) Minimum monthly spend for Unlimited BlackBerry® Email and Internet Browsing Pack Products excludes any additional mobile device payments (if applicable).
- (c) Cancellation will take effect from the end of the month on which you tell us that you want to stop receiving the Vodafone Unlimited BlackBerry® Email and Internet Browsing Pack Product. You will be billed until the end of that month.
- (d) Unlimited BlackBerry® Email and Internet browsing pack gives you unlimited BlackBerry data (BlackBerry® Internet Service (BIS) version only – excludes BlackBerry® Enterprise Solution (BES) version) which includes BlackBerry® Email and Internet browsing, Facebook® and other applications, when accessed via the BlackBerry Access Point (APN) within Australia. Vodafone's Fair Use Policy applies. Additional charges apply for some services such as video streaming (e.g. YouTube) and single file downloads over 3 MB. Included voice value cannot be used for data. Slower speeds (2.5G GPRS or 2.75G Edge coverage) will be experienced in 3G 900Mhz areas for devices that do not have the 3G 900Mhz band support as well as 2G devices that

have no 3G band support (3G 2100/850Mhz or 3G 2100/900Mhz).

See [vodafone.com.au/devicefrequency](http://vodafone.com.au/devicefrequency) for details of devices and their frequencies. See [vodafone.com.au/coverage](http://vodafone.com.au/coverage) for coverage details. Service subject to device capabilities, network limitations & customer location.

- (e) In addition to these terms and conditions, Research In Motion's standard terms and conditions associated with the use of BlackBerry® from Vodafone, the BlackBerry® Internet Service, the BlackBerry® Built-In handheld and other associated products will also apply to your use of these products and services. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress™ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Used under license from Research In Motion Limited.
- (f) Unlimited BlackBerry® Email and Internet Browsing (BlackBerry® Internet Service (BIS)) can only be activated on BlackBerry® Built-In handhelds as authorised by Vodafone and Research in Motion. The BlackBerry® browser icon or any specific application loaded on your BlackBerry® at the time of purchase (excluding Compass) must be used to access the internet to ensure data usage is taken out of your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance.
- (g) Download of applications from BlackBerry® App World™ is included in your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance, but the price for any application purchased is not included, and will be charged to you as an additional amount.
- (h) Data usage by some services available on Vodafone networks, including some internet services, cannot be paid from your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance. Use of these services may incur an additional charge, at the rates specified in the "Not payable from included value" table below.
- (i) Data allowances can only be used in Australia, on Vodafone networks.

### **Vodafone TalkBusiness Products**

These tables specify minimum monthly spend pricing and minimum contract terms for Vodafone TalkBusiness 24 Month Standard Plan Contract Products and Vodafone TalkBusiness 24 Month SIM Only Plan Contract Products (both of them, "TalkBusiness Products"):

#### **Vodafone TalkBusiness 24 Month Standard Plan Contracts**

<b>Minimum Monthly Spend</b>	<b>24 month contract term minimum spend</b>	<b>Bonus One Off Bill Credit</b>	<b>Early Exit Fee</b>
\$40	\$960	N/A	\$40 x remaining months on contract
\$60	\$1440	N/A	\$60 x remaining months on contract
\$80	\$1920	N/A	\$80 x remaining months on contract
\$100	\$2400	N/A	\$100 x remaining months on contract

#### **Vodafone TalkBusiness 24 Month SIM Only Plan Contracts**

<b>Minimum Monthly Spend</b>	<b>24 month contract term minimum spend</b>	<b>Bonus One Off Bill Credit</b>	<b>Early Exit Fee</b>
\$40	\$960	\$200	\$40 x remaining months on contract
\$60	\$1440	\$300	\$60 x remaining months on contract
\$80	\$1920	\$400	\$80 x remaining months on contract
\$100	\$2400	\$500	\$100 x remaining months on contract

The following terms and conditions apply to you if you purchase a TalkBusiness Product:

- (a) If you purchase a Vodafone TalkBusiness 24 Month Standard Plan Contract Product, any \$0 upfront or discounted mobile device offers are only available from Vodafone's selected mobile device range at the time that you agree to your contract and cannot be redeemed for cash or as a credit against your service costs with Vodafone. These mobile device offers are not available if you switch between contracts during the minimum contract term.
- (b) Vodafone TalkBusiness 24 Month SIM Only Plan Contract Products do not include any mobile device. You must supply or buy an appropriate compatible mobile device separately.
- (c) Your TalkBusiness Plan Product will include a specified number of minutes per month for standard national voice calls to mobiles on the Vodafone or 3 networks. If you exhaust your included minutes, further standard national voice calls to mobiles on the Vodafone or 3 networks will be charged at the rate for standard national voice calls (other networks), as specified in the section of the Terms titled "Vodafone Rates: What is payable from my Vodafone Product's included value?".
- (d) If your TalkBusiness Product includes Bonus Bill Credit, this credit will be used to pay for any charges that are payable on the applicable TalkBusiness Product. Bonus Bill Credit will be applied once, on the first bill for each eligible TalkBusiness Product, and Bonus Bill Credit will continue to be applied to each subsequent bill until the credit is exhausted. Bonus Bill Credit cannot be transferred to any other Product and cannot be redeemed for cash.
- (e) You can choose to include multiple TalkBusiness Products on your account. If you do so, all included TalkBusiness Products will appear on your bill, and you will be responsible for paying the usage fees and all other charges which are incurred for each of the TalkBusiness Products (including, but not limited to, excess usage charges and charges for excluded services such as content purchases).
- (f) If more than one TalkBusiness Product is included on your account, each TalkBusiness Product's included value will be added together to form one total included value for billing purposes. The included value will be then accessible by each TalkBusiness Product user on a first-in-first-served basis. This excludes the allowance of Vodafone to Vodafone or 3 standard national voice call minutes which are not capable of being shared amongst users.

(g) You will be issued a Primary Account PIN. You must keep this Primary Account PIN confidential and must not disclose the Primary Account PIN to any other person, including those who are entitled to access other TalkBusiness Products connected to your account (if any). Doing so will compromise privacy across the entire range of TalkBusiness Products connected to your account (for example, the call records / usage information of each TalkBusiness Product may become visible and accessible by all other users of TalkBusiness Products in the group if the Primary Account PIN is shared). Disclosure of your Primary Account PIN may also compromise the security of sensitive information such as credit card details, and will allow those with access to the PIN to, amongst other things, add or change services connected to your account and/or purchase additional hardware.

### Mobile Office

This table specifies the minimum monthly spend pricing and minimum contract term for the Vodafone Mobile Office Product:

Contract Term	Minimum Monthly Spend	Contract Minimum Spend	Early Exit Fee
Monthly	\$5 per TalkBusiness Product	\$5 per TalkBusiness Product	None

The following terms and conditions apply to you if you purchase a Mobile Office Product:

- (a) Vodafone Mobile Office is available to customers who are connected and remain connected to a valid Vodafone TalkBusiness 24 Month Standard Plan Contract Product or Vodafone TalkBusiness SIM Only Plan Contract Product.
- (b) If you chose to add the Mobile Office Product to your account, it must be provisioned on every TalkBusiness Product connected to your account.
- (c) You and the users of other Vodafone mobile telephones included on your account may make unlimited standard national voice calls to each other, and you will not be charged any additional usage fees for these calls. You will also receive unlimited voicemail retrievals and deposits within Australia.
- (d) You must remain connected to your Mobile Office Product for at least one month. Cancellation will take effect from the end of the month on which you tell us that you want to stop receiving your Vodafone Mobile Office Product. You will be billed until the end of that month.

## Vodafone Rates: What is payable from my Vodafone Product's included value?

### Payable from included value

This table details all services that can be paid from your included value (unless stated otherwise), and the charge rate for those services. If a service's rate is stated to be "unlimited", you will not be charged any additional amount for use of that service.

If you ever exhaust your included value, you will be charged an additional amount for all additional services you use at the rates specified in this table.

	Vodafone Infinite Product (Business)				Vodafone Cap Product (Business)						Vodafone TalkBusiness Products	
	\$45	\$65	\$85	\$100	\$20	\$29	\$35	\$49	\$55	\$69	\$79	
Service	Rate for Service				Rate for Service							
Standard National Voice calls (on Vodafone network, including calls to Vodafone and 3 mobiles)	Unlimited				35c connection fee + 90c per 60 seconds	Unlimited						After monthly included minutes exhausted, additional calls charged at Standard National Voice Calls (other networks) rate
Standard National Voice calls (other networks)	Unlimited				35c connection fee + 90c per 60 seconds						If 1-14 TalkBusiness connections on your account: 9c per 30 seconds (no connection fee)  If 15+ TalkBusiness connections on your account: 8c per 30 seconds (no connection fee)	

	Vodafone Infinite Product (Business)				Vodafone Cap Product (Business)						Vodafone TalkBusiness Products
	\$45	\$65	\$85	\$100	\$20	\$29	\$35	\$49	\$55	\$69	\$79
Service	Rate for Service				Rate for Service						
National Video calls	Unlimited				35c connection fee + 1.5x Standard National Voice calls (other network) rate						15c connection fee + 30c per 30 seconds
National and International TXT (for standard SMS of up to 160 characters)	Unlimited for standard personal TXT sent from within Australia to individuals.  Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes (except in the ordinary course of your business or trade) or for resale purposes. TXT to Pivotal network not available.				28c per message		Unlimited for standard personal TXT sent from within Australia to individuals.  Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes (except in the ordinary course of your business or trade) or for resale purposes. TXT to Pivotal network not available.			22c per message	
National and International PXT® (text, pic, and audio)	Unlimited for standard personal PXT® sent from within Australia to individuals.  Excludes premium and re-routed PXT®. Offer cannot be used for commercial purposes (except in the ordinary course of your business or trade) or for resale purposes. TXT/PXT® to Pivotal network not available.				50c per message		Unlimited for standard personal PXT® sent from within Australia to individuals.  Excludes premium and re-routed PXT®. Offer cannot be used for commercial purposes (except in the ordinary course of your business or trade) or for resale purposes. TXT/PXT® to Pivotal network not available.			50c per message	

	Vodafone Infinite Product (Business)				Vodafone Cap Product (Business)						Vodafone TalkBusiness Products
Service	Rate for Service				Rate for Service						
National and International Video PXT®	Unlimited for standard personal PXT® sent from within Australia to individuals.  Excludes premium and re-routed PXT®. Offer cannot be used for commercial purposes (except in the ordinary course of your business or trade) or for resale purposes. TXT/PXT® to Pivotel network not available.						75c per message	in the ordinary course of your business or trade) or for resale purposes. TXT/PXT® to Pivotel network not available.			75c per message
Calls to Customer Care	Unlimited						Unlimited				Unlimited
Mobile Internet access to Facebook, MySpace, Twitter, FourSquare and LinkedIn	Unlimited						Unlimited	Not included – can be accessed via “Mobile Data”, see “Not			

	Vodafone Infinite Product (Business)				Vodafone Cap Product (Business)						Vodafone TalkBusiness Products
Service	Rate for Service				Rate for Service						
Voicemail – Deposits	Unlimited				Unlimited						payable from included "value" table
Voicemail – Retrievals	Unlimited				35c connection fee + 90c per 60 seconds						<u>Without</u> Mobile Office Add On: Standard National Voice Calls (other networks) rate <u>With</u> Mobile Office Add On: Unlimited
Calls to 13 and 1300 numbers	35c connection fee + 25c per 30 seconds	Unlimited			35c connection fee + 90c per 60 seconds						Standard National Voice Calls (other networks) rate
Calls to 18 and 1800 numbers	35c connection fee + 25c per 30 seconds	Unlimited			35c connection fee + 60c per 60 seconds						Standard National Voice Calls (other networks) rate
Re-routed voice calls	40c connection fee + 60c per 30 seconds				35c connection fee + \$1.20 per 60 seconds						Standard National Voice Calls (other networks) rate
Re-routed TXT or PXT	28c per message				28c per message						28c per message
Calls to National Directory Assist (1223)	\$1.10 connection fee + Standard National Voice call rate if you are through-connected				\$2.60 connection fee + Standard National Voice call rate if you are through-connected						\$1.10 connection fee + Standard National Voice call rate if you are through-connected
Calls to International Directory Assist (1225)	\$1.10 connection fee + applicable international voice call rate if you are through-connected				\$2.60 connection fee + applicable international voice call rate if you are through-connected						\$1.10 connection fee + Standard National Voice call rate if you are through-connected
<b>International Roaming:</b> Applicable call rate + flagfall for standard voice calls made while roaming overseas for customers specifically opted-in to the Vodafone Traveller proposition	37c connection fee + 41c per 30 secs (GST is not applicable for international roaming. Rate is represented as ex GST)				32c connection fee + 82c per 60 secs (GST is not applicable for international roaming. Rate is represented as ex GST)						1-14 Connections on the same account: 8.2c per 30sec (no Flagfall) OR 15+

	Vodafone Infinite Product (Business)				Vodafone Cap Product (Business)						Vodafone TalkBusiness Products	
Service	Rate for Service				Rate for Service							
(note - this call rate is in addition to the Zone Charge per minute applicable to the country you are in at the time of making the call which is <b>not included</b> in any Cap or Plan). Vodafone World (default proposition) rates are also not included in any Cap or Plan. For full International Roaming rates and charges for all services (including Zone Charges and Vodafone World), go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a> .												
International voice calls	See: Not payable from included value	28c connection fee + applicable country rate (vodafone.com.au for rates)	35c connection fee + applicable country rate (vodafone.com.au for rates)						See vodafone.com.au for rates			
International video calls	See: Not payable from included value	28c connection fee + 1.5 x applicable country voice call rate (vodafone.com.au for rates)	35c connection fee + 1.5 x applicable country voice call rate (vodafone.com.au for rates)						See vodafone.com.au for rates			
Calls to Ask Anything (123)	See: Not payable from included value			See: Not payable from included value						\$1.30 connection fee + 65c per 30 seconds		

### Not payable from included value

This table details other services that you can purchase from or via Vodafone, but which **cannot be paid for** from your included value (unless stated otherwise).

You will be charged an additional amount for these Products at the rates specified in this table.

		Vodafone Infinite Product				Vodafone Cap Product							Vodafone TalkBusiness Products
Service		\$45	\$65	\$85	\$100	\$20	\$29	\$35	\$49	\$55	\$69	\$79	
Mobile Data* on Vodafone network  *Additional rate applies if included data allowance is exhausted	with data allowance only	500MB included, then 25c per MB (min 50KB session)	2GB included, then 25c per MB (min 50KB session)	3GB included, then 25c per MB (min 50KB session)	4GB included, then 25c per MB (min 50KB session)	100MB included, then 50c per MB (min 12KB session)	200MB included, then 50c per MB (min 12KB session)	500MB included, then 50c per MB (min 12KB session)	1.5GB included, then 50c per MB (min 12KB session)	1GB included, then 50c per MB (min 12KB session)	2GB included, then 50c per MB (min 12KB session)	3GB included, then 50c per MB (min 12KB session)	\$2 per MB
	with Unlimited Blackberry BIS	N/A – can be purchased separately	Unlimited Blackberry BIS + 500MB included, then 25c per MB (min 50KB session)	Unlimited Blackberry BIS + 1.5GB included, then 25c per MB (min 50KB session)	Unlimited Blackberry BIS + 2GB included, then 25c per MB (min 50KB session)	N/A – can be purchased separately		Unlimited Blackberry BIS + 500MB included, then 50c per MB (min 12KB session)	Unlimited Blackberry BIS + 1.5GB included, then 50c per MB (min 12KB session)	Unlimited Blackberry BIS + 1GB included, then 50c per MB (min 12KB session)	Unlimited Blackberry BIS + 2GB included, then 50c per MB (min 12KB session)	Unlimited Blackberry BIS + 3GB included, then 50c per MB (min 12KB session)	Not available

	<b>Vodafone Infinite Product</b>	<b>Vodafone Cap Product</b>	<b>Vodafone TalkBusiness Products</b>
Tethering	25c per MB	Included in Data Inclusion, then 50c per MB	\$2 per MB
Calls to Ask Anything (123)	\$1.30 connection fee + 65c per 30 seconds	\$1.30 connection fee + \$1.30 per 60 seconds	See: Payable from Included Value
Premium SMS and MMS	Varies, depending on service	Varies, depending on service	Varies, depending on service
Premium voice and video calls	Varies, depending on service	Varies, depending on service	Varies, depending on service
<b>International Roaming:</b> All charges while roaming overseas are excluded except the applicable call rate + flagfall for standard voice calls for customers specifically opted-in to the Vodafone Traveller proposition (see 'Payable from Included Value' table)	Varies, see <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a> for details.	Varies, see <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a> for details.	Varies, see <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a> for details.
Vodafone Central and STK Content purchases and downloads	Price specified at time of purchase	Price specified at time of purchase	Price specified at time of purchase
International voice calls	28c connection fee + applicable country rate ( <a href="http://vodafone.com.au">vodafone.com.au</a> for rates)	See: Payable from Included Value	See: Payable from Included Value
International video calls	28c connection fee + applicable country rate ( <a href="http://vodafone.com.au">vodafone.com.au</a> for	See: Payable from Included Value	See: Payable from Included Value

	<b>Vodafone Infinite Product</b>	<b>Vodafone Cap Product</b>	<b>Vodafone TalkBusiness Products</b>
	rates)		
Call Screen	5.5c for the first 10 seconds or 99c per message	5.5c for the first 10 seconds or 99c per message	5.5c for the first 10 seconds or 99c per message
Excluded* internet and data services when using Vodafone Unlimited BlackBerry® Email and Internet Browsing  * Excluded services include: Pocket Life, Vodafone Central purchases and downloads, You Tube and other video streaming, content purchases or downloads from any application not loaded by Vodafone or Research In Motion, Premium TXT and Chat, single downloads of 3MB or larger or any data usage by any application that does not use the BlackBerry® Access Point (APN).	All excluded services are deducted from your data allowance, and then charged at your additional data rate	All excluded services are deducted from your data allowance, and then charged at your additional data rate	Not applicable