

Vodafone Business Caps, Infinite Business Single and Shared Plans, Infinite Business Combo Plans and Bundled Mobile Broadband Plans

What Terms and Conditions Apply to my Vodafone Infinite Single or Shared Business Plan, Vodafone Business Cap Contract, Infinite Business Combo Plan or Bundled Mobile Broadband Products?

- (a) This document sets out terms and conditions that apply to specific Vodafone contracts and products (collectively, the “**Products**”).
- (b) The terms and conditions that will apply to your Product or Products are:
 - (i) all the terms and conditions provided to you when you agree to purchase a Product, including the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
 - (ii) all the terms and conditions contained in the Vodafone Standard Form of Agreement (**SFOA**), which is available at vodafone.com.au,
(collectively, the “**Terms**”).
- (c) When you agree to purchase a Product, you accept the Terms. Your contract with Vodafone commences on your acceptance of the Terms.
- (d) Some Products have a minimum contract term. If your contract is terminated before the end of this term, you may be required to pay fees, such as an Early Exit Fee or a Handset Recovery Fee. Depending on the Product this may be in addition to any applicable handset payments and additional or excluded call, data or service costs. Early Exit Fees are set out in the pricing table for your Product.
- (e) Activation of your Product may occur after your contract has commenced. Any minimum contract term that applies commences when your Product is activated.
- (f) You may suspend your contract for between 1 and 3 consecutive calendar months once during the minimum contract term. You will be charged a fee for each month if your contract is suspended. Your minimum contract term will be extended by the period of any suspension.
- (g) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.

For more information, call Vodafone on 1300 650 410 or visit vodafone.com.au.

Important Things You Need to Know

Availability

- (a) The Products are for small to medium business use only, and are not available to large business/corporate and commercial customers. Large business/corporate and commercial customers should contact Vodafone for information about Vodafone's corporate business products.
- (b) The Products are available to credit approved customers only.
- (c) Unless otherwise stated, up to 3 Vodafone Business Cap Products, together with a maximum of one Vodafone Bundled Mobile Broadband Product, can be used per connection to the Vodafone network.
- (d) Devices may be locked to the Vodafone network. A fee may apply to unlock.
- (e) Vodafone's Fair Use policy applies to all Vodafone Products.
- (f) To activate international roaming, contact Vodafone at least 72 hours before you leave Australia. Vodafone may require you to pay a security deposit before activating international roaming. Some Vodafone services may not be available outside Australia.

Factors affecting availability and performance

- (a) Network coverage and many other factors may affect the availability and performance of certain Products.
- (b) Certain Products, services and functions are only available if used in conjunction with a compatible mobile or other device and if in a compatible coverage area. Not all devices are compatible with Vodafone networks.
- (c) All Vodafone services are subject to device capabilities and network limitations and availability. A compatible 3G device is required to access 3G services. If you have a *handset* which is U2100MHz or U2100/850MHz compatible but not U900MHz compatible you will experience 3G coverage in metro areas (3G Mobile Broadband Standard Coverage area and, if available for your handset, the 850 Mobile Broadband Coverage area) and 2G (2.5G GPRS or 2.75G Edge) in all other coverage areas. If you have a *modem* which is U2100MHz or U2100/850MHz compatible but not U900MHz compatible you will experience 3G coverage in metro areas (Vodafone 3G Mobile Broadband Standard Coverage area and, if available for your modem, the Vodafone 850 Mobile Broadband Coverage area) but no coverage at all in other areas of Australia (i.e. no coverage in Vodafone's 3G Mobile Broadband Regional Coverage area). Broadband speeds and high bandwidth applications, such as video streaming, video calling, Mobile TV and full track downloads, are only available in Vodafone's 3G Mobile Broadband Standard Coverage area; and, if you have a U850MHz compatible device, in Vodafone's 850 Mobile Broadband Coverage area; and, if you have a U900Mhz compatible device, Vodafone's 3G Mobile Broadband Regional Coverage area (however speeds in Vodafone's 3G Mobile Broadband Regional Coverage area will be slower than when in Vodafone's 3G Mobile Broadband Standard Coverage area or, if available for your device, Vodafone's 850 Mobile Broadband Coverage area). You agree to refer to www.vodafone.com.au/coverage for coverage details

and vodafone.com.au/devicefrequency for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.

- (d) Notwithstanding anything else in Vodafone's contract with you, Vodafone may provide services to you using any telecommunications network Vodafone considers appropriate, including (but not limited to) the "Vodafone" networks operated by, for or on behalf of Vodafone Network Pty Limited and Vodafone Australia Pty Limited and the "3" network operated by, for or on behalf of Vodafone Hutchison Australia Pty Limited. For more information about these networks, see the coverage maps available at www.vodafone.com.au/coverage and www.three.com.au/coverage.

Data services

- (a) For Products that provide data access capabilities, a data session starts when you first connect to data services and ends when you disconnect from data services.
- (b) When using data services, some internet services, including web sites and email, may not be accessible.
- (c) Subject to your rights under the *Competition and Consumer Act 2010* or other relevant legislation (including the *Australian Consumer Law*), Vodafone does not make any warranty regarding any software or data provided or available to you in connection with data services, including with respect to how that software or data operates on your device or interacts with applications.
- (d) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).

Data service access devices

- (a) It is your responsibility to confirm that data service access hardware (including any modem or Pocket WiFi™2 device) is compatible with each PC, laptop or other computing device that you will use your Product with (if appropriate).
- (b) Non-Vodafone supplied modems or tablet devices can only work on our network if they are compatible, unlocked, and have not been reported as lost or stolen devices.
- (c) Vodafone is not required to provide you with technical support if you use non-Vodafone supplied data access hardware (such as your own USB modem or tablet device), although Vodafone may do so at its discretion.
- (d) The Pocket WiFi™2 device can operate with a maximum of 5 WiFi enabled devices at any one time.

Rates and charges

- (a) Details of the rates and charges, including any minimum spends which apply to the Products are contained in the Terms. The minimum total cost over contract term is calculated by multiplying the minimum monthly spend by the contract term.
- (b) Vodafone Business Cap, Vodafone Infinite Business Single or Shared Plan and Vodafone Infinite Business Combo Plan Products feature "**included**

value". Included value can be used to pay for many (but not all) services available from Vodafone. Included value is credited to you for payment of your minimum monthly spend.

- (c) The Vodafone Bundled Mobile Broadband Products offer "included data". Included data can be used to upload and download data to or from the internet via a compatible Mobile Broadband device. Included Value is credited to you for payment of your minimum monthly spend.
- (d) If your usage of a Product exceeds your included value and/or your included data (as appropriate), or you use a service that is not payable from your included value or included data (as appropriate), you will be charged an amount additional to your minimum monthly spend.
- (e) Unless otherwise stated, if you do not use all your included value and/or your included data (as appropriate) in the relevant month, that included value and/or included data (as appropriate) is forfeited, is not refundable, and will not carry over into any other month.
- (f) Unless otherwise stated, the section of the Terms titled "Vodafone Rates: What is payable from my Vodafone Business Cap, Vodafone Infinite Business Single or Shared Plan or Vodafone Infinite Business Combo Plan Product's included value?" specifies which services are or are not available to be paid from your included value and the rate at which additional services will be charged.
- (g) For Vodafone Bundled Mobile Broadband Products, all non-data use (eg voice calls, SMS/MMS and content) is charged in addition to your Minimum Monthly Spend. Refer to the Section titled – "[Rates and Charges for Non-Data Use on Bundled Mobile Broadband Products](#)" for the rate at which these services will be charged.
- (h) Each call charge is rounded up to the nearest cent before GST is included.
- (i) Unless otherwise stated, rates specified for services are GST inclusive.
- (j) Unless otherwise stated, call usage is billed in blocks of 30 seconds for Vodafone Infinite Business Single and Shared Plan Products, Infinite Business Combo Plan Products and 60 seconds for Vodafone Business Cap Products. Usage is rounded up to the end of the current block.
- (k) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

Billing

- (a) In your first bill, you will be charged your minimum monthly spend for the following month. Your first bill may also include a prorated amount from the date you connected to your first bill.
- (b) You may choose to purchase additional Products from time to time. Charges for these Products will be applied to your bill.
- (c) Paperless billing is the default bill delivery method for Vodafone customers. Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge \$2.20 per paper bill.

[Vodafone Business Cap, Vodafone Infinite Business Single Plan, Vodafone Infinite Business Shared Plan and Vodafone Infinite Business Combo Plan](#)

Products

Vodafone Business Cap Products

This table specifies minimum monthly spend pricing and minimum contract terms for Vodafone Business Cap Products, which include Vodafone Business Cap Contract Products and Vodafone SIM Only Business Cap Products:

Minimum Monthly Spend	Minimum Spend over contract term			Early Exit Fee (N/A for SIM Only)
	SIM Only (Month to Month)	12 month contract term	24 month contract term	
\$20	\$20	Not available	Not available	N/A
\$29	Not available	\$348	\$696	\$29 x remaining months on contract
\$35	\$35	Not available	Not available	N/A
\$49	Not available	\$588	\$1176	\$49 x remaining months on contract
\$55	\$55	Not available	Not available	N/A
\$69	Not available	\$828	\$1656	\$69 x remaining months on contract
\$79	Not available	\$948	\$1896	\$79 x remaining months on contract

Vodafone Infinite Business Single Plan Products

This table specifies minimum monthly spend pricing and minimum contract terms for Vodafone Infinite Business Single Plan Products, which include Vodafone Infinite Business Single Plan Products and Vodafone Month to Month Infinite Business Single Plan Products:

Minimum Monthly Spend	Minimum Spend over contract term			Early Exit Fee (N/A for Month to Month)
	Month to Month	12 month contract term	24 month contract term	
\$45	\$45	\$540	\$1080	\$45 x remaining months on contract
\$65	\$65	\$780	\$1560	\$65 x remaining months on contract
\$85	\$85	\$1020	\$2040	\$85 x remaining months on contract
\$100	\$100	\$1200	\$2400	\$100 x remaining months on contract

Vodafone Infinite Business Shared Plan Products

This table specifies minimum monthly spend pricing and minimum contract terms for Vodafone Infinite Business Shared Plan Products:

Minimum Monthly Spend	Minimum Spend over 24 month contract term	Maximum Connections included for Minimum Monthly Spend	Early Exit Fee
\$135	\$3240	3*	\$135 x remaining months on contract
\$269	\$6456	6*	\$269 x remaining months on contract
\$449	\$10776	10*	\$449 x remaining months on contract
\$719	\$17256	16*	\$719 x remaining months on contract
\$899	\$21576	20*	\$899 x remaining months on contract
\$1349	\$32376	30*	\$1349 x remaining months on contract
\$1799	\$43176	40*	\$1799 x remaining months on contract
\$2249	\$53976	50*	\$2249 x remaining months on contract
\$2899	\$69576	65*	\$2899 x remaining months on contract
\$3599	\$86376	80*	\$3599 x remaining months on contract
\$4499	\$107976	100*	\$4499 x remaining months on contract

*For each connection additional to the number of "Maximum Connections included for Minimum Monthly Spend", you will incur an extra charge of \$45 per month (eg, 3 additional connections will incur an additional charge of \$135 per month)

Vodafone Infinite Business Combo Plan Products

This table specifies minimum monthly spend pricing and minimum contract terms for Vodafone Infinite Business Combo Plan Products, which include Vodafone Infinite Combo Business Plan Products only:

Minimum Monthly Spend	Minimum Spend over 24 month contract term	Early Exit Fee
\$65	\$1560	\$65 x remaining months on contract
\$85	\$2040	\$85 x remaining months on contract
\$100	\$2400	\$100 x remaining months on contract

Terms for Vodafone Business Cap, Vodafone Infinite Business Single Plan, Vodafone Infinite Business Shared Plan and Vodafone Infinite Business Combo Plan Products

The following terms and conditions apply to you if you purchase a Vodafone Infinite Business Single Plan Product, Vodafone Infinite Business Shared Plan, Vodafone Infinite Business Combo Plan Product or Vodafone Business Cap Product:

- (a) You will receive a data allowance or Unlimited BlackBerry® Email (BlackBerry® Internet Service (BIS version) allowance (not available unless purchased separately with \$29 Business Cap Contract Products, \$20 SIM

Only Business Cap Products, \$45 Vodafone Infinite Business Single Plan Products or any Vodafone Infinite Business Shared Plan Products)).

- (b) If you have chosen to include Unlimited BlackBerry® email with your Vodafone Infinite Business Single Plan Product, Vodafone Infinite Business Combo Plan Product or Vodafone Business Cap Product, sections (d) – (i) under the heading “Unlimited BlackBerry® Email and Internet Browsing Packs Products” below also apply to you.
- (c) If you have chosen to include a Vodafone Bundled Mobile Broadband Product with your Vodafone Infinite Product or Vodafone Cap Product, the entire section titled “Vodafone Bundled Mobile Broadband Products” below also applies to you.
- (d) Any data allowance which is part of your included value is only available for use via your compatible handset. It is not available for use on a mobile broadband device.
- (e) You may change from one Vodafone Infinite Business Single Plan Product, Vodafone Infinite Business Shared Plan Product, Vodafone Infinite Business Combo Plan Product or Vodafone Business Cap Product to another Vodafone Infinite Business Single Plan Product, Vodafone Infinite Business Shared Plan Product, Vodafone Infinite Business Combo Plan Product or Vodafone Business Cap Product once per monthly billing period by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Vodafone Infinite Business Single Plan Product, Vodafone Infinite Business Shared Plan Product, Vodafone Infinite Business Combo Plan Product or Vodafone Business Cap Product. Any credit or other benefits from your existing Product will be forfeited, unless otherwise advised. If you are changing to a less expensive Vodafone Infinite Business Single Plan Product, Vodafone Infinite Business Shared Plan Product, Vodafone Infinite Business Combo Plan Product or Vodafone Business Cap Product or to a month to month Product or to a prepay Product, fees, including a Plan Change Fee may apply. Any Product change will take effect from the start of your next monthly billing period. Contact Vodafone Customer Care for more information.
- (f) Standard rates apply once your monthly data allowance has been exhausted. Additional data charges cannot be paid from your Vodafone Infinite Business Single Plan Product's, Vodafone Infinite Business Shared Plan Product's, Vodafone Infinite Business Combo Plan Product's or Vodafone Cap Product's included value.
- (g) Your data allowance can only be used in Australia, on Vodafone networks.

The following term (h) only applies to you if you purchase a 12 or 24 month Vodafone Infinite Business Single Plan Product, Vodafone Infinite Business Shared Plan Product, 24 month Vodafone Infinite Business Combo Plan Product or 12 or 24 month Vodafone Business Cap Contract Product (this term does not apply to any Vodafone Month to Month Infinite Business Single Plan Product or any SIM Only Business Cap Product):

- (h) Any \$0 upfront or discounted mobile device offers are only available from Vodafone's selected mobile device range at the time that you agree to a contract and cannot be redeemed for cash or as a credit against your service costs with Vodafone. These mobile device offers are not available if you switch between contracts during the minimum contract term.

The following terms and conditions (i) – (k) only apply to you if you purchase a Vodafone Month to Month Infinite Plan Product or a SIM Only Cap Product (these terms and conditions do not apply to any 12 or 24 month Vodafone Infinite Single or Shared Business Plan Products or 12 or 24 month Vodafone Business Cap Contract Products):

- (i) Charges for your Month to Month Infinite Business Single Plan Product or SIM Only Business Cap Product are in addition to any handset repayments (if applicable).
- (j) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance.
- (k) If you add or remove the Month to Month Infinite Business Single Plan Product or SIM Only Business Cap Product mid billing cycle, the Minimum Monthly spend will be pro-rated.

The following terms and conditions (l) – (r) only apply to you if you purchase a Vodafone Infinite Business Shared Plan Product (these terms and conditions do not apply to any 12 or 24 month Vodafone Infinite Single Business Plan Products, 12 or 24 month Vodafone Business Cap Contract Products, Vodafone Month to Month Infinite Plan Products or SIM Only Cap Products):

- (l) You may allow any person to have a connection to your Vodafone Infinite Business Shared Plan Product. If you do so, you will be responsible for paying any usage fees and any other charges which are incurred by a person connected to your Vodafone Infinite Business Shared Plan Product (including, but not limited to, excess usage charges and charges for excluded services such as content purchases).
- (m) Your Vodafone Infinite Business Shared Plan Product's included value will be used by each connection to your Vodafone Infinite Business Shared Plan Product on a first-in-first-served basis.
- (n) You may change the number of connections to your Vodafone Infinite Business Shared Plan Product during the minimum contract term, provided you never have less than two connections. The Early Exit Fee will be payable if less than two connections to your Vodafone Infinite Business Shared Plan Product are maintained during the minimum contract term.
- (o) You may add connections in excess of the specified "Maximum Connections included for Minimum Monthly Spend" for your Vodafone Infinite Business Shared Plan Product, by paying the specified additional connection fee. However, doing so will not increase your Product's included value or included data. You may upgrade to a higher value Vodafone Infinite Business Shared Plan Product at any time. Contact Vodafone Customer Care for more information.
- (p) If your Vodafone Infinite Business Shared Plan Product monthly data allowance is exhausted, any amounts payable for additional data usage will be shown on your bill separately for each connection.
- (q) Your mobile phone may be used as a tethered modem with your Vodafone Infinite Business Shared Plan Product. Data used by a tethered mobile phone will be deduced from your included monthly data allowance.

- (r) You will be issued a Primary Account PIN. You must keep this Primary Account PIN confidential and must not disclose the Primary Account PIN to any other person, including those who are entitled to be connected to your Vodafone Infinite Business Shared Plan Product. Doing so will compromise privacy across the entire range of connections to your account (for example, the call records / usage information of each connection to you Vodafone Infinite Business Shared Plan Product may become visible and accessible by all other users in the group if the Primary Account PIN is shared). Disclosure of your Primary Account PIN may also compromise the security of sensitive information such as credit card details, and will allow those with access to the PIN to, amongst other things, add or change services connected to your account and/or purchase additional hardware.

The following terms and conditions (s) – (x) only apply to you if you purchase a Vodafone Infinite Business Combo Product (these terms and conditions do not apply to any 12 or 24 month Vodafone Infinite Business Single Products, 12 or 24 month Vodafone Infinite Business Shared Products or 12 or 24 Month Vodafone Business Cap Products):

- (s) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance and is non-refundable. All other charges are billed at the end of the monthly billing cycle in arrears.
- (t) You will be issued with two SIM Cards – a Handset SIM Card and a Mobile Broadband SIM Card. The Handset SIM Card is for use in the handset provisioned with your Vodafone Combo Cap or Vodafone Infinite Combo Product and the Mobile Broadband SIM Card is for use in the USB Modem or Pocket WiFi™2 device provisioned with your Vodafone Combo Cap or Vodafone Infinite Combo Product.
- (u) You will be allocated a Monthly Included Handset Value which will vary depending on which Combo Cap or Vodafone Infinite Combo Plan Product you purchase. Your Included Handset Value is only available for use via your Handset SIM Card and is not available for use via your Mobile Broadband SIM Card.
- (v) **Usage of services via your Handset SIM Card (not Mobile Broadband SIM Card):** Unless otherwise stated, the section below titled “Payable from included value” specifies which Products are available to be used from your Included Handset Value via your Handset SIM Card and the rate at which additional services will be charged, and the section below titled "Not payable from included value" specifies products which cannot be used from your Included Handset Value via your Handset SIM Card and the additional rate at which you will be charged, if you use those services via your Handset SIM Card.
- (w) **Usage of services via your Mobile Broadband SIM Card (not Handset SIM Card):** Any non-data use via your Mobile Broadband SIM Card (eg voice calls, SMS/MMS and content) is charged in addition to your Vodafone Combo Cap or Vodafone Infinite Combo Product minimum monthly spend. The section below titled "Not payable from included value" specifies the additional rate at which you will be charged, if you use these services via your Mobile Broadband SIM Card.

- (x) Your “Included Mobile Broadband Data” and “Included Mobile Internet Data” are separate. When you access data services via your Mobile Broadband SIM Card, usage will be deducted from your Included Mobile Broadband Data. When you access data services via your Handset SIM Card, usage will be deducted from your Included Mobile Internet Data.

Unlimited BlackBerry® Email and Internet Browsing Packs Products

This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Unlimited BlackBerry® Email and Internet Browsing Packs Products for the BlackBerry® Internet Service (BIS):

Contract Term	Minimum Monthly Spend	Monthly data allowance	Contract Minimum Spend	Early Exit Fee
Monthly	\$20	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$20	None
12 Months	\$10	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$120	\$5 x remaining months left on contract
24 Months	\$10	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$240	\$5 x remaining months left on contract

The following terms and conditions apply to you if you purchase an Unlimited BlackBerry® Email and Internet Browsing Pack Product:

- (a) Vodafone Unlimited BlackBerry® Email and Internet Browsing Pack Products are available to you if you are connected and remain connected to a valid Vodafone Infinite Product or Vodafone Cap Product. If your Vodafone Infinite Business Single Plan Product or Vodafone Business Cap Product is cancelled, your Unlimited BlackBerry® Email and Internet Browsing Pack will also automatically be cancelled.
- (b) Minimum monthly spend for Unlimited BlackBerry® Email and Internet Browsing Pack Products excludes any additional mobile device payments (if applicable).
- (c) Cancellation will take effect from the end of the month on which you tell us that you want to stop receiving the Vodafone Unlimited BlackBerry® Email and Internet Browsing Pack Product. You will be billed until the end of that month.
- (d) Unlimited BlackBerry® Email and Internet browsing pack gives you unlimited BlackBerry data (BlackBerry® Internet Service (BIS) version only – excludes

BlackBerry® Enterprise Solution (BES) version) which includes BlackBerry® Email and Internet browsing, Facebook® and other applications, when accessed via the BlackBerry Access Point (APN) within Australia. Vodafone's Fair Use Policy applies. Additional charges apply for some services such as video streaming (e.g. YouTube) and single file downloads over 3 MB. Included voice value cannot be used for data. Slower speeds (2.5G GPRS or 2.75G Edge coverage) will be experienced in 3G 900Mhz areas for devices that do not have the 3G 900Mhz band support as well as 2G devices that have no 3G band support (3G 2100/850Mhz or 3G 2100/900Mhz). See vodafone.com.au/devicefrequency for details of devices and their frequencies. See vodafone.com.au/coverage for coverage details. Service subject to device capabilities, network limitations & customer location.

- (e) In addition to these terms and conditions, Research In Motion's standard terms and conditions associated with the use of BlackBerry® from Vodafone, the BlackBerry® Internet Service, the BlackBerry® Built-In handheld and other associated products will also apply to your use of these products and services. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress™ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Used under license from Research In Motion Limited.
- (f) Unlimited BlackBerry® Email and Internet Browsing (BlackBerry® Internet Service (BIS)) can only be activated on BlackBerry® Built-In handhelds as authorised by Vodafone and Research in Motion. The BlackBerry® browser icon or any specific application loaded on your BlackBerry® at the time of purchase (excluding Compass) must be used to access the internet to ensure data usage is taken out of your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance.
- (g) Download of applications from BlackBerry® App World™ is included in your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance, but the price for any application purchased is not included, and will be charged to you as an additional amount.
- (h) Data usage by some services available on Vodafone networks, including some internet services, cannot be paid from your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance. Use of these services may incur an additional charge, at the rates specified in the "Not payable from included value" table below.
- (i) Data allowances can only be used in Australia, on Vodafone networks.

Vodafone Infinite Business Combo Plan Bolt-Ons

This table specifies minimum monthly spend pricing and monthly data allowances for Vodafone Combo Cap and Vodafone Infinite Combo Plan Bolt-On Products:

Minimum Monthly Spend	Contract Term	Monthly Included Mobile Broadband Data	Early Exit Fee
\$10	Monthly	1GB	None
\$20	Monthly	3GB	None
\$30	Monthly	4GB	None

Additional Data Price – Australia: 2c per MB, charged per KB.

Additional Data Price – International: 1c per KB (minimum session of 10KB)

The following terms and conditions apply to you if you purchase a Vodafone Combo Cap or Vodafone Infinite Combo Plan Bolt-On Product:

- (a) Vodafone Combo Cap or Vodafone Infinite Combo Plan Bolt-On Products are only available to customers who are connected and remain connected to a valid Vodafone Combo Cap or Vodafone Infinite Combo Plan Product.
- (b) Included Mobile Broadband Data allowance is only available for use via your USB Modem or Pocket WiFi™2 device (as applicable). It is not available for use on your handset.
- (c) Included Data allowances can only be used in Australia, on Vodafone networks.
- (d) If you exhaust your Included Data allowance, additional data usage will be charged at the Additional Data Price – Australia rate.
- (e) Data usage outside Australia is charged at the Additional Data Price – International rate.
- (f) Cancellation will take effect from the end of the month on which you tell us that you want to stop receiving the Vodafone Combo Cap or Vodafone Infinite Combo Plan Bolt-On Product. You will be billed until the end of that month.

Vodafone Rates: What is payable from my Vodafone Business Cap, Vodafone Infinite Business Single or Shared Plan or Vodafone Infinite Business Combo Plan Product's included value?

Payable from included value

This table details all services that can be paid from your Vodafone Business Cap, Vodafone Infinite Business Single or Shared Plan or Vodafone Infinite Business Combo Plan Product's included value (unless stated otherwise), and the charge rate for those services. If a service's rate is stated to be "unlimited", you will not be charged any additional amount for use of that service.

If you ever exhaust your included value, you will be charged an additional amount for all additional services you use at the rates specified in this table.

	Vodafone Infinite Business Single Product or Vodafone Infinite Business Combo Product <u>using handset SIM</u>				Vodafone Business Cap Product						
		Vodafone Infinite Business Shared Product \$135-\$4499									
	\$45	\$65	\$85	\$100	\$20	\$29	\$35	\$49	\$55	\$69	\$79
Service	Rate for Service				Rate for Service						
Standard National Voice calls (on Vodafone network, including calls to Vodafone and 3 mobiles)	Unlimited				35c connection fee + 90c per 60 seconds	Unlimited					
Standard National Voice calls (other networks)	Unlimited				35c connection fee + 90c per 60 seconds						
National Video calls	Unlimited				35c connection fee + 1.5x Standard National Voice calls (other network) rate						
National and International TXT (for standard SMS of up to 160 characters)	Unlimited for standard personal TXT sent from within Australia to individuals. Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes (except in the ordinary course of your business or trade) or for resale purposes.				28c per message				Unlimited for standard personal TXT sent from within Australia to individuals. Excludes premium and re-routed TXT. Offer		

If your Product is a combo product that includes a Mobile Broadband SIM Card, you can purchase other services from or via Vodafone using your Mobile Broadband SIM Card, but these services **cannot be paid for** from your Handset SIM included value (unless stated otherwise).

You will be charged an additional amount for these Products at the rates specified in this table.

	Vodafone Infinite Combo Product <u>using Mobile Broadband SIM</u>
Service	Rate for Service
Standard National Voice calls (on Vodafone network, including calls to Vodafone and 3 mobiles)	20c connection fee + 1c per second
Standard National Voice calls (other networks)	20c connection fee + 1c per second
National Video calls	20c connection fee + 1c per second
National and International TXT (for standard SMS of up to 160 characters)	25c per message
National and International PXT (text, pic, and audio)	50c per message
National and International Video PXT	75c per message
Calls to Customer Care	Unlimited
Voicemail – Deposits	Unlimited
Voicemail – Retrievals	20c connection fee + 1c per second
Calls to 13 and 1300 numbers	20c connection fee + 1c per second
Calls to 18 and 1800 numbers	11c per 30 seconds
Re-routed voice calls	20c connection fee + 1c per second
Re-routed TXT or PXT	25c per message
Calls to National Directory Assist (1223)	\$1.10 connection fee + Standard National Voice call rate if you are through-connected
Calls to International Directory Assist (1225)	\$1.10 connection fee + applicable international voice call rate if you are through-connected
International Roaming	Varies, see vodafone.com.au/roaming for details.
International voice calls	28c connection fee + applicable country rate (vodafone.com.au for rates)
International video calls	28c connection fee + 1.5 x applicable country voice call rate (vodafone.com.au for rates)

Vodafone Infinite Combo Product <u>using Mobile Broadband SIM</u>	
Service	Rate for Service
Calls to Ask Anything (123)	\$1.30 connection fee + \$1.30 per minute, billed per second
Vodafone Live!/Central and STK Content purchases and downloads	Price specified at time of purchase
Call Screen	5.5c for the first 10 seconds or 99c per message
Premium TXT and PXT	Varies, depending on service

Mobile Data

This table details your Product's included data (allocated monthly, unless otherwise stated), and the rate you will be charged for data overage (mobile data usage in excess of your Product's included data). Data overage **cannot be paid for** from your Product's included value (unless stated otherwise).

	Data Service Type	Included data + rate for data overage
Vodafone Cap Products		
\$20	data allowance only	100MB included, then 50c per MB
	with unlimited blackberry BIS	N/A - can be purchased separately
\$29	data allowance only	200MB included, then 50c per MB
	with unlimited blackberry BIS	N/A - can be purchased separately
\$35	data allowance only	500MB included, then 50c per MB
	with unlimited blackberry BIS	Unlimited Blackberry BIS + 500MB included, then 25c per MB
\$49	data allowance only	1.5GB included, then 50c per MB
	with unlimited blackberry BIS	Unlimited Blackberry BIS + 1.5GB included, then 25c per MB
\$55	data allowance only	1GB included, then 50c per MB
	with unlimited blackberry BIS	Unlimited Blackberry BIS + 1GB included, then 25c per MB
\$69	data allowance only	2GB included, then 50c per MB
	with unlimited blackberry BIS	Unlimited Blackberry BIS + 2GB included, then 25c per MB
\$79	data allowance only	3GB included, then 50c per MB
	with unlimited blackberry BIS	Unlimited Blackberry BIS + 3GB included, then 25c per MB
Vodafone Infinite Business Single Products and Vodafone Infinite Business Combo Products		

	Data Service Type	Included data + rate for data overage	
		All Infinite Business Products – <u>data using Handset SIM</u>	Infinite Business Combo Products only – Mobile Broadband included data <u>using Mobile Broadband SIM</u>
\$45	data allowance only	500MB included, then 25c per MB	N/A
	with unlimited blackberry BIS	N/A - can be purchased separately	
\$65	data allowance only	2GB included, then 25c per MB	2GB included, then 2c per MB
	with unlimited blackberry BIS	Unlimited Blackberry BIS + 500MB included, then 25c per MB	
\$85	data allowance only	3GB included, then 25c per MB	2GB included, then 2c per MB
	with unlimited blackberry BIS	Unlimited Blackberry BIS + 1.5GB included, then 25c per MB	
\$100	data allowance only	4GB included, then 25c per MB	3GB included, then 2c per MB
	with unlimited blackberry BIS	Unlimited Blackberry BIS + 2GB included, then 25c per MB	
Vodafone Infinite Business Shared Products			
\$135	data allowance only	1.5GB	N/A - can be purchased separately
	with unlimited blackberry BIS	N/A - can be purchased separately	
\$269	data allowance only	3GB	N/A - can be purchased separately
	with unlimited blackberry BIS	N/A - can be purchased separately	
\$449	data allowance only	5GB	N/A - can be purchased separately
	with unlimited blackberry BIS	N/A - can be purchased separately	
\$719	data allowance only	8GB	N/A - can be purchased separately
	with unlimited blackberry BIS	N/A - can be purchased separately	
\$899	data allowance only	10GB	N/A - can be purchased separately
	with unlimited blackberry BIS	N/A - can be purchased separately	
\$1,349	data allowance only	15GB	N/A - can be purchased separately
	with unlimited blackberry BIS	N/A - can be purchased separately	
\$1,799	data allowance only	20GB	N/A - can be purchased separately
	with unlimited blackberry BIS	N/A - can be purchased separately	
\$2,248	data allowance only	25GB	N/A - can be purchased separately
	with unlimited blackberry BIS	N/A - can be purchased separately	
\$2,899	data allowance only	32.5GB	N/A - can be purchased separately
	with unlimited blackberry BIS	N/A - can be purchased separately	
\$3,599	data allowance only	40GB	N/A - can be purchased separately
	with unlimited blackberry BIS	N/A - can be purchased separately	

	Data Service Type	Included data + rate for data overage
\$4,499	data allowance only	50GB
	with unlimited blackberry BIS	N/A - can be purchased separately

Vodafone Bundled Mobile Broadband Products

This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Bundled Mobile Broadband Products:

Contract Term	Minimum Monthly Spend - Bundled Rate (does not include monthly cost of voice Cap or Plan)	Monthly data allowance	Contract Minimum Spend - Bundled Rate	Early Exit Fee (does not include any applicable Early Exit Fee for your bundled voice Cap or Plan)	Minimum Monthly Spend - Unbundled Rate (see paragraph (g) below for details)
12 Months	\$10 (with Starter USB Modem) or \$16 (with Pocket WiFi™2 or Vodafone Mega Modem)	1.5GB	<u>Not including cost of voice Cap or Plan:</u> \$120 (with Starter USB Modem) or \$192 (with Pocket WiFi™2 or Vodafone Mega Modem) <u>Including cost of voice Cap or Plan:</u> Varies depending on which voice Cap or Plan is selected. Range Between \$348 (with Starter USB Modem)/\$420 (with Pocket WiFi™2 or Vodafone Mega Modem) and \$1320 (with Starter USB Modem)/\$1392 (with Pocket WiFi™2 or Vodafone Mega Modem)	100% of minimum monthly spend x months remaining on contract. See paragraph (g-h) below for further information	\$15

12 Months	\$20*	4.5GB	<u>Not including cost of voice Cap or Plan:</u> \$240 <u>Including cost of voice Cap or Plan:</u> Varies depending on which voice Cap or Plan is selected. Range Between \$468 and \$1440	100% of minimum monthly spend x months remaining on contract. See paragraph (g-h) below for further information	\$29
24 Months	\$10*	1.5GB	<u>Not including cost of voice Cap or Plan:</u> \$240 <u>Including cost of voice Cap or Plan:</u> Varies depending on which voice Cap or Plan is selected. Range Between \$696 and \$2640	100% of minimum monthly spend x months remaining on contract. See paragraph (g-h) below for further information	\$15
24 Months	\$20*	4.5GB	<u>Not including cost of voice Cap or Plan:</u> \$480 <u>Including cost of voice Cap or Plan:</u> Varies depending on which voice Cap or Plan is selected. Range Between \$936 and \$2880	100% of minimum monthly spend x months remaining on contract. See paragraph (g-h) below for further information	\$29

12 Months	\$30*	10GB	<u>Not including cost of voice Cap or Plan:</u> \$360 <u>Including cost of voice Cap or Plan:</u> Varies depending on which voice Cap or Plan is selected. Range Between \$588 and \$1560	\$20 x months remaining on contract. See paragraph (g-h) below for further information	\$39
24 Months	\$30*	10GB	<u>Not including cost of voice Cap or Plan:</u> \$720 <u>Including cost of voice Cap or Plan:</u> Varies depending on which voice Cap or Plan is selected. Range Between \$1176 and \$3120	\$20 x months remaining on contract. See paragraph (g-h) below for further information	\$39

* Includes choice of Starter USB Modem, Vodafone Mega Modem or Pocket WiFi™2 device.

Additional Data Price - Australia: 2c per MB, charged per KB.

Additional Data Price - International: 1c per KB (minimum session of 10KB)

The following terms and conditions apply to you if you purchase a Vodafone Bundled Mobile Broadband Product:

- (a) Vodafone Bundled Mobile Broadband Products are only available to you at the same time as time you first sign up or resign to an eligible 12 or 24 Month Vodafone voice contract (excludes corporate plans). You will not be eligible to add a Vodafone Bundled Mobile Broadband Product after a new connection or resign has been provisioned, until you are eligible to resign again. If you are an existing customer part way through your voice Contract Term who would like to add a Mobile Broadband service to your account, or if you wish to purchase a Mobile Broadband service from Vodafone in isolation (with no voice component) contact Vodafone for details on our range of standard Mobile Broadband Plans.
- (b) Vodafone Bundled Mobile Broadband Products are only available on a single-user basis (i.e. the included data is not available to be shared amongst users, even if the voice contract you have combined the Vodafone Bundled Mobile Broadband Product with is a shared plan (i.e. a Vodafone Infinite Business Shared Plan)).
- (c) You must have a compatible USB Modem, Pocket WiFi™2 or Tablet device to use a Vodafone Bundled Mobile Broadband Product.
- (d) Your Included Data allowance can only be used in Australia, on Vodafone networks. Data usage outside Australia is charged at the Additional Data Price – International rate.
- (e) If you exhaust your Included Data allowance, additional data usage will be charged at the Additional Data Price – Australia rate.
- (f) Included Mobile Broadband Data allowance is only available for use via your compatible mobile broadband device. It is not available for use on your handset.
- (g) In the event that your Vodafone Bundled Mobile Broadband Product is cancelled before the applicable Contract Term has expired, you will be liable to pay the Early Exit Fee listed in the table above. Your eligible 12 or 24 month voice contract will continue unaffected, unless you also elect to cancel that (Early Exit Fees may apply – refer to your individual Cap or Plan for details).
- (h) In the event that your eligible 12 or 24 month **voice** contract is cancelled, you will no longer be eligible for the Bundled Rate listed in the table above (you may also be liable for an Early Exit Fee for your voice contract – see your individual Cap or Plan for details). You can either elect to also terminate your Vodafone Bundled Mobile Broadband Product (refer to paragraph (g) above for consequences), or you can continue your Vodafone Bundled Mobile Broadband Product for the remainder of the Contract Term at the Unbundled Rate listed in the table above. If you elect to continue your mobile broadband service at the Unbundled Rate, but then cancel that Product before your Contract Term is complete, you will be liable for an Early Exit Fee of 100% of minimum monthly spend (Bundled Rate) x months remaining on contract on the \$10 and \$20 Vodafone Bundled Mobile Broadband Products or \$20 x months remaining on contract on the \$30 Vodafone Bundled Mobile Broadband Product.
- (i) All non-data use (eg voice calls, SMS/MMS and content) via your Mobile Broadband SIM Card is charged in addition to your data plan. Refer to the Section titled “Rates and Charges for Non-Data Use Vodafone Bundled Mobile Broadband Products” for further details.

- (j) Unless otherwise stated, the Minimum Monthly Spend for your Vodafone Bundled Mobile Broadband Product is in addition to any handset/device repayments (if applicable) and any costs for excluded data usage.
- (k) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance and is non-refundable. All other charges are billed at the end of the monthly billing cycle in arrears.

Rates and Charges for Non-Data Use on Vodafone Bundled Mobile Broadband Products

Not payable from Included Data

Vodafone Bundled Mobile Broadband Products include a fixed amount of data only. This table details other Products that you can purchase from Vodafone via your Mobile Broadband SIM Card, but which **cannot be paid for** from your included data (unless stated otherwise). You will be charged an additional amount for these Products at the rates specified in this table.

Services you can purchase for an additional charge	Rate
Standard National Voice Calls	20c Call Connection fee + 1c per second.
Standard International Voice Calls	Varies - check vodafone.com.au .
Standard National Video Calls	1.5c per second
Standard International Video Calls	1.5 x applicable country rate (rates at Vodafone.com.au)
Standard National & International TXT up to 160 characters	25c per message
Standard National & International PXT®	25c per message
Standard National & International Video PXT®	75c per message

Voicemail within Australia	20c Call Connection fee to retrieve plus 1c per second.
1223 Directory Assistance	\$1.10 Call Connection fee + standard voice call rates if thru-connected
13 and 1300 Numbers	1c per second
18 and 1800 Numbers	11c per 30 seconds
Customer Care Calls (calls to 1555) within Australia	0c
Re-routed Standard Voice Calls	20 Call Connection fee + 1c per second
Re-Routed TXT or PXT®	25c
International Roaming	Varies, go to vodafone.com.au
Vodafone Central content purchase	Price specified at time of purchase
123- Ask Us Anything	65c per 30 seconds billed per second plus \$1.30 call connection fee.
CallScreen	<i>5c for the first 10 seconds or 99c per message</i>
STK Alerts and Content Downloads	Price specified at time of purchase.
Premium TXT/PXT®	Varies depending on service

