

Financial Hardship Assistance - Application Form

At Vodafone, we understand that life can take unexpected turns. If you're facing financial hardship, we're here to help. By completing this application form it will allow us to assess your situation and determine if you're eligible for financial hardship assistance.

You can also read more about Vodafone's Financial Hardship Policy at vodafone.com.au/financialhardship

Full Name

Your Vodafone mobile number or account number

Alternative contact number if your Vodafone mobile number is disconnected

Email address

Tick the primary reason why you're in financial hardship

- ☐ Reduction in income ☐ Loss of employment ☐ Change in family circumstances ☐ Gambling
☐ Incarceration ☐ Medical/Illness ☐ Other

Tick your employment type or the source of income you currently receive

- ☐ Full time employment ☐ Part time employment ☐ Casual ☐ Self-employed
☐ Government Benefits - Newstart Allowance
☐ Government Benefits - Parenting payments, disability pension or aged pension
☐ Investments/shares/donations ☐ Self-funded retiree ☐ No income

How much income do you receive after tax

\$

Tick the frequency of your income

- ☐ Weekly ☐ Fortnightly ☐ Monthly ☐ Not applicable - no income

Based on the above frequency what is your total living & household expenses (mortgage/rent, loans, bills, transport, insurance, car, food).

\$

If you selected no income above, calculate your expenses weekly.

Do you share these expenses with someone else?

- ☐ No - I pay these myself ☐ Yes - I pay 50% of these expenses ☐ Yes - I pay less than 50% of these expenses

How much are you able to pay towards your bill?

\$

Tick how often can you pay this amount

- ☐ Weekly ☐ Fortnightly ☐ Monthly

When can you start making this payment?

Date



Provide any other details you would like us to take into consideration when assessing your financial hardship application

You can return your completed form to us by email or post

Email your form

You can submit this form by email to **Financial.Hardship@vodafone.com.au**

By ticking this box I declare that the information provided is true and accurate at the time of completion. I also acknowledge that the information provided will be used and stored in accordance with the Australian Privacy Act and Vodafone's Privacy Policy available at <https://vodafone.com.au/about/legal/privacy>

Post your form

Print and post your completed form to:

Vodafone Financial Assistance team
PO Box 1113
North Sydney
NSW 2060

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Signature

Date