

# Business Plans, Business Infinite Plans, Vodafone Infinite Business Shared Plans, and Bundled Mobile Broadband Plans

## What Terms and Conditions Apply to my Business Infinite or Business Plan Contract, Vodafone Infinite Business Shared Plan or Bundled Mobile Broadband Products?

- (a) This document sets out terms and conditions that apply to specific Vodafone contracts and products (collectively, the “**Products**”).
- (b) The terms and conditions that will apply to your Product or Products are:
  - (i) all the terms and conditions provided to you when you agree to purchase a Product, including the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
  - (ii) all the terms and conditions contained in the Vodafone Standard Form of Agreement (**SFOA**), which is available at [vodafone.com.au](http://vodafone.com.au), (collectively, the “**Terms**”).
- (c) When you agree to purchase a Product, you accept the Terms. Your contract with Vodafone commences on your acceptance of the Terms.
- (d) Some Products have a minimum contract term. If your contract is terminated before the end of this term, you may be required to pay fees, such as an Early Exit Fee or a Handset Recovery Fee. Depending on the Product this may be in addition to any applicable handset payments and additional or excluded call, data or service costs. Early Exit Fees are set out in the pricing table for your Product.
- (e) Activation of your Product may occur after your contract has commenced. Any minimum contract term that applies commences when your Product is activated.
- (f) You may suspend your contract for between 1 and 3 consecutive calendar months once during the minimum contract term. You will be charged a fee for each month if your contract is suspended. Your minimum contract term will be extended by the period of any suspension.
- (g) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.

For more information, call Vodafone on 1300 650 410 or visit [vodafone.com.au](http://vodafone.com.au).

## Important Things You Need to Know

### Availability

- (a) The Products are for small to medium business use only, and are not available to large business/corporate and commercial customers. Large business/corporate and commercial customers should contact Vodafone for information about Vodafone's corporate business products.
- (b) The Products are available to credit approved customers only.
- (c) Unless otherwise stated, up to 3 Vodafone Business Plan Products, together with a maximum of one Vodafone Bundled Mobile Broadband Product, can be used per connection to the Vodafone network.
- (d) Devices may be locked to the Vodafone network. A fee may apply to unlock.
- (e) Vodafone's Fair Use policy applies to all Vodafone Products.
- (f) To activate international roaming, contact Vodafone at least 72 hours before you leave Australia. Vodafone may require you to pay a security deposit before activating international roaming. Some Vodafone services may not be available outside Australia.

### Factors affecting availability and performance

- (a) Network coverage and many other factors may affect the availability and performance of certain Products.
- (b) Certain Products, services and functions are only available if used in conjunction with a compatible mobile or other device and if in a compatible coverage area. Not all devices are compatible with Vodafone networks.
- (c) All Vodafone services are subject to device capabilities and network limitations and availability. A compatible 3G device is required to access 3G services. If you have a *handset* which is U2100MHz or U2100/850MHz compatible but not U900MHz compatible you will experience 3G coverage in metro areas (3G Mobile Broadband Standard Coverage area and, if available for your handset, the 850 Mobile Broadband Coverage area) and 2G (2.5G GPRS or 2.75G Edge) in all other coverage areas. If you have a *modem* which is U2100MHz or U2100/850MHz compatible but not U900MHz compatible you will experience 3G coverage in metro areas (Vodafone 3G Mobile Broadband Standard Coverage area and, if available for your modem, the Vodafone 850 Mobile Broadband Coverage area) but no coverage at all in other areas of Australia (i.e. no coverage in Vodafone's 3G Mobile Broadband Regional Coverage area). Broadband speeds and high bandwidth applications, such as video streaming, video calling, Mobile TV and full track downloads, are only available in Vodafone's 3G Mobile Broadband Standard Coverage area; and, if you have a U850MHz compatible device, in Vodafone's 850 Mobile Broadband Coverage area; and, if you have a U900MHz compatible device, Vodafone's 3G Mobile Broadband Regional Coverage area (however speeds in Vodafone's 3G Mobile Broadband Regional Coverage area will be slower than when in Vodafone's 3G Mobile Broadband Standard Coverage area or, if available for your device, Vodafone's 850 Mobile Broadband Coverage area). You agree to refer to [vodafone.com.au/coverage](http://vodafone.com.au/coverage) for coverage details and [vodafone.com.au/devicefrequency](http://vodafone.com.au/devicefrequency) for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage

areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.

- (d) Notwithstanding anything else in Vodafone's contract with you, Vodafone may provide services to you using any telecommunications network Vodafone considers appropriate, including (but not limited to) the "Vodafone" networks operated by, for or on behalf of Vodafone Network Pty Limited and Vodafone Australia Pty Limited and the "3" network operated by, for or on behalf of Vodafone Hutchison Australia Pty Limited. For more information about these networks, see the coverage maps available at [vodafone.com.au/coverage](http://vodafone.com.au/coverage) and [three.com.au/coverage](http://three.com.au/coverage).

### **Data services**

- (a) For Products that provide data access capabilities, a data session starts when you first connect to data services and ends when you disconnect from data services.
- (b) When using data services, some internet services, including web sites and email, may not be accessible.
- (c) Subject to your rights under the *Competition and Consumer Act 2010* or other relevant legislation (including the *Australian Consumer Law*), Vodafone does not make any warranty regarding any software or data provided or available to you in connection with data services, including with respect to how that software or data operates on your device or interacts with applications.
- (d) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).

### **Data service access devices**

- (a) It is your responsibility to confirm that data service access hardware (including any modem or Pocket WiFi™2 device) is compatible with each PC, laptop or other computing device that you will use your Product with (if appropriate).
- (b) Non-Vodafone supplied modems or tablet devices can only work on our network if they are compatible, unlocked, and have not been reported as lost or stolen devices.
- (c) Vodafone is not required to provide you with technical support if you use non-Vodafone supplied data access hardware (such as your own USB modem or tablet device), although Vodafone may do so at its discretion.
- (d) The Pocket WiFi™2 device can operate with a maximum of 5 WiFi™ enabled devices at any one time.

### **Rates and charges**

- (a) Details of the rates and charges, including any minimum spends which apply to the Products are contained in the Terms. The minimum total cost over contract term is calculated by multiplying the minimum monthly spend by the contract term.
- (b) Vodafone Business Plan, Vodafone Business Infinite Plan and Vodafone Infinite Business Shared feature "**included value**". Included value can be used to pay for many (but not all) services available from Vodafone. Included value is credited to you for payment of your minimum monthly spend.

- (c) The Vodafone Bundled Mobile Broadband Products offer “included data”. Included data can be used to upload and download data to or from the internet via a compatible Mobile Broadband device. Included Value is credited to you for payment of your minimum monthly spend.
- (d) If your usage of a Product exceeds your included value and/or your included data (as appropriate), or you use a service that is not payable from your included value or included data (as appropriate), you will be charged an amount additional to your minimum monthly spend.
- (e) Unless otherwise stated, if you do not use all your included value and/or your included data (as appropriate) in the relevant month, that included value and/or included data (as appropriate) is forfeited, is not refundable, and will not carry over into any other month.
- (f) Unless otherwise stated, the section of the Terms titled “Vodafone Rates: What is payable from my Business Plan, Business Infinite Plan or Vodafone Infinite Business Shared Plans’ included value?” specifies which services are or are not available to be paid from your included value and the rate at which additional services will be charged.
- (g) For Vodafone Bundled Mobile Broadband Products, all non-data use (eg voice calls, TXT/PXT and content) is charged in addition to your Minimum Monthly Spend. Refer to the Section titled – “[Rates and Charges for Non- Data Use on Bundled Mobile Broadband Products](#)” for the rate at which these services will be charged.
- (h) Each call charge is rounded up to the nearest cent before GST is included. (i)  
Unless otherwise stated, rates specified for services are GST inclusive.
- (j) Unless otherwise stated, call usage is billed in blocks of 60 seconds for Business Plan, Business Infinite Plan or Vodafone Infinite Business Shared Plans. Usage is rounded up to the end of the current block.
- (k) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

## **Billing**

- (a) In your first bill, you will be charged your minimum monthly spend for the following month. Your first bill may also include a prorated amount from the date you connected to your first bill.
- (b) You may choose to purchase additional Products from time to time. Charges for these Products will be applied to your bill.
- (c) Paperless billing is the default bill delivery method for Vodafone customers. Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge \$2.20 per paper bill.

## Business Plan Products

This table specifies minimum monthly spend pricing and minimum contract terms for Business Plan Products, which include Business Plan Contract Products and SIM Only Business Plan Products:

Minimum Monthly Spend	Minimum Spend over contract term			Early Exit Fee (N/A for SIM Only)
	SIM Only (Month to Month)	12 month contract term	24 month contract term	
\$20	\$20	Not available	Not available	N/A
\$29	Not available	\$348	\$696	\$29 x remaining months on contract
\$30*	\$30	Not available	Not available	N/A
\$35	\$35	Not available	Not available	N/A
\$39*	\$39	\$468	\$936	\$39 x remaining months on contract
\$49	Not available	\$588	\$1176	\$49 x remaining months on contract
\$45	\$45	Not available	Not available	N/A
\$59	Not available	\$708	\$1416	\$59 x remaining months on contract

\*Available until the 18 June 2012 unless extended.

## Business Infinite Plan Products

This table specifies minimum monthly spend pricing and minimum contract terms for Business Infinite Plan Products, which include Business Infinite Plan Products and SIM Only Business Infinite Plan Products:

Minimum Monthly Spend	Minimum Spend over contract term			Early Exit Fee (N/A for Month to Month)
	Month to Month	12 month contract term	24 month contract term	
\$65	\$65	Not available	Not available	N/A
\$79	Not available	\$948	\$1896	\$79 x remaining months on contract
\$85	\$85	Not available	Not available	N/A
\$99	\$Not available	\$1188	\$2376	\$99 x remaining months on contract

## Vodafone Infinite Business Shared Plan Products

This table specifies minimum monthly spend pricing and minimum contract terms for Vodafone Infinite Business Shared Plan Products:

Minimum Monthly Spend	Minimum Spend over 24 month contract term	Maximum Connections included for Minimum Monthly Spend	Early Exit Fee
\$135	\$3240	3*	\$135 x remaining months on contract
\$269	\$6456	6*	\$269 x remaining months on contract
\$449	\$10776	10*	\$449 x remaining months on contract
\$719	\$17256	16*	\$719 x remaining months on contract
\$899	\$21576	20*	\$899 x remaining months on contract
\$1349	\$32376	30*	\$1349 x remaining months on contract
\$1799	\$43176	40*	\$1799 x remaining months on contract
\$2249	\$53976	50*	\$2249 x remaining months on contract
\$2899	\$69576	65*	\$2899 x remaining months on contract
\$3599	\$86376	80*	\$3599 x remaining months on contract
\$4499	\$107976	100*	\$4499 x remaining months on contract

\*For each connection additional to the number of "Maximum Connections included for Minimum Monthly Spend", you will incur an extra charge of \$45 per month (eg, 3 additional connections will incur an additional charge of \$135 per month)

## Terms for Business Plan, Business Infinite Plan or Vodafone Infinite Business Shared Plan Products

The following terms and conditions apply to you if you purchase a Business Plan, Business Infinite Plan or Vodafone Infinite Business Shared Plan Product:

- (a) You will receive a data allowance or Infinite BlackBerry® Email (BlackBerry® Internet Service (BIS version) allowance (not available unless purchased separately with \$29 Business Plan Contract Products, \$20 SIM Only Business Plan Products or any Vodafone Infinite Business Shared Plan Products)).
- (b) If you have chosen to include Infinite BlackBerry® email with your Business Infinite Plan Product, Business Plan Product, sections (d) – (i) under the heading "Infinite BlackBerry® Email and Internet Browsing Packs Products" below also apply to you.
- (c) If you have chosen to include a Vodafone Bundled Mobile Broadband Product with your Business Infinite Product or Business Plan Product, the entire section titled "Vodafone Bundled Mobile Broadband Products" below also applies to you.
- (d) Any data allowance which is part of your included value is only available for use via your compatible handset. It is not available for use on a mobile broadband device.
- (e) You may change from one Business Infinite Plan Product, Vodafone Infinite Business Shared Plan Product, or Business Plan Product to another Business Infinite Plan Product, Vodafone Infinite Business Shared Plan Product, or Business Plan Product once per monthly billing period by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Business Infinite Plan Product, Vodafone Infinite Business Shared Plan Product, or Business Plan Product. Any credit or other benefits from your existing Product will be forfeited, unless otherwise advised. If you are changing to a less expensive Business Infinite Plan Product, Vodafone Infinite Business Shared

Plan Product, or Business Plan Product or to a month to month Product or to a prepaid Product, fees, including a Plan Change Fee may apply. Any Product change will take effect from the start of your next monthly billing period. Contact Vodafone Customer Care for more information.

- (f) Standard rates apply once your monthly data allowance has been exhausted. Additional data charges cannot be paid from your Business Infinite Plan Product, Vodafone Infinite Business Shared Plan Product, or Business Plan Product's included value.
- (g) Your data allowance can only be used in Australia, on Vodafone networks.

The following term (h) only applies to you if you purchase a 12 or 24 month Business Infinite Plan Contract Product, 12 or 24 month Business Plan Contract Product or 24 month Vodafone Infinite Business Shared Plan Product (this term does not apply to any SIM Only Business Infinite Plan Product or any SIM Only Business Plan Product):

- (h) Any \$0 upfront or discounted mobile device offers are only available from Vodafone's selected mobile device range at the time that you agree to a contract and cannot be redeemed for cash or as a credit against your service costs with Vodafone. These mobile device offers are not available if you switch between contracts during the minimum contract term.

The following terms and conditions (i) – (k) only apply to you if you purchase a SIM Only Business Infinite Plan Product or a SIM Only Business Plan Product (these terms and conditions do not apply to any 12 or 24 month Business Infinite Plan Contract Product, 12 or 24 month Business Plan Contract Product or 24 month Vodafone Infinite Business Shared Plan Product):

- (i) Charges for your SIM Only Business Infinite Plan Product or SIM Only Business Plan Product are in addition to any handset repayments (if applicable).
- (j) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance.
- (k) If you add or remove the SIM Only Business Infinite Plan Product or SIM Only Business Plan Product mid billing cycle, the Minimum Monthly spend will be pro-rated.

The following terms and conditions (l) – (r) only apply to you if you purchase a Vodafone Infinite Business Shared Plan Product (these terms and conditions do not apply to any 12 or 24 month Business Infinite Plan Products, 12 or 24 month Business Plan Contract Products, SIM Only Business Infinite Plan Products or SIM Only Business Plan Products):

- (l) You may allow any person to have a connection to your Vodafone Infinite Business Shared Plan Product. If you do so, you will be responsible for paying any usage fees and any other charges which are incurred by a person connected to your Vodafone Infinite Business Shared Plan Product (including, but not limited to, excess usage charges and charges for excluded services such as content purchases).
- (m) Your Vodafone Infinite Business Shared Plan Product's included value will be used by each connection to your Vodafone Infinite Business Shared Plan Product on a first-in-first-served basis.
- (n) You may change the number of connections to your Vodafone Infinite Business Shared Plan Product during the minimum contract term, provided you never have less than two connections. The Early Exit Fee will be payable if less than two connections to your Vodafone Infinite Business Shared Plan Product are maintained during the minimum contract term.

- (o) You may add connections in excess of the specified “Maximum Connections included for Minimum Monthly Spend” for your Vodafone Infinite Business Shared Plan Product, by paying the specified additional connection fee. However, doing so will not increase your Product’s included value or included data. You may upgrade to a higher value Vodafone Infinite Business Shared Plan Product at any time. Contact Vodafone Customer Care for more information.
- (p) If your Vodafone Infinite Business Shared Plan Product monthly data allowance is exhausted, any amounts payable for additional data usage will be shown on your bill separately for each connection.
- (q) Your mobile phone may be used as a tethered modem with your Vodafone Infinite Business Shared Plan Product. Data used by a tethered mobile phone will be deducted from your included monthly data allowance.
- (r) You will be issued a Primary Account PIN. You must keep this Primary Account PIN confidential and must not disclose the Primary Account PIN to any other person, including those who are entitled to be connected to your Vodafone Infinite Business Shared Plan Product. Doing so will compromise privacy across the entire range of connections to your account (for example, the call records / usage information of each connection to you Vodafone Infinite Business Shared Plan Product may become visible and accessible by all other users in the group if the Primary Account PIN is shared). Disclosure of your Primary Account PIN may also compromise the security of sensitive information such as credit card details, and will allow those with access to the PIN to, amongst other things, add or change services connected to your account and/or purchase additional hardware.

### Unlimited BlackBerry® Email and Internet Browsing Packs Products

This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Unlimited BlackBerry® Email and Internet Browsing Packs Products for the BlackBerry® Internet Service (BIS):

Contract Term	Minimum Monthly Spend	Monthly data allowance	Contract Minimum Spend	Early Exit Fee
Monthly	\$20	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$20	None
12 Months	\$10	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$120	\$5 x remaining months left on contract
24 Months	\$10	Unlimited BlackBerry® Email and Internet Browsing (BIS)	\$240	\$5 x remaining months left on contract

The following terms and conditions apply to you if you purchase an Unlimited



## BlackBerry® Email and Internet Browsing Pack Product:

- (a) Vodafone Unlimited BlackBerry® Email and Internet Browsing Pack Products are available to you if you are connected and remain connected to a valid Vodafone Plan Product. If your Vodafone Infinite Business Single Plan Product or Vodafone Business Plan Product is cancelled, your Unlimited BlackBerry® Email and Internet Browsing Pack will also automatically be cancelled.
- (b) Minimum monthly spend for Unlimited BlackBerry® Email and Internet Browsing Pack Products excludes any additional mobile device payments (if applicable).
- (c) Cancellation will take effect from the end of the month on which you tell us that you want to stop receiving the Vodafone Unlimited BlackBerry® Email and Internet Browsing Pack Product. You will be billed until the end of that month.
- (d) Unlimited BlackBerry® Email and Internet browsing pack gives you unlimited BlackBerry data (BlackBerry® Internet Service (BIS) version only – excludes BlackBerry® Enterprise Solution (BES) version) which includes BlackBerry® Email and Internet browsing, Facebook® and other applications, when accessed via the BlackBerry Access Point (APN) within Australia. Vodafone's Fair Use Policy applies. Additional charges apply for some services such as video streaming (e.g. YouTube) and single file downloads over 3 MB. Included voice value cannot be used for data. Slower speeds (2.5G GPRS or 2.75G Edge coverage) will be experienced in 3G 900Mhz areas for devices that do not have the 3G 900Mhz band support as well as 2G devices that have no 3G band support (3G 2100/850Mhz or 3G 2100/900Mhz). See [vodafone.com.au/devicefrequency](http://vodafone.com.au/devicefrequency) for details of devices and their frequencies. See [vodafone.com.au/coverage](http://vodafone.com.au/coverage) for coverage details. Service subject to device capabilities, network limitations & customer location.
- (e) In addition to these terms and conditions, Research In Motion's standard terms and conditions associated with the use of BlackBerry® from Vodafone, the BlackBerry® Internet Service, the BlackBerry® Built-In handheld and other associated products will also apply to your use of these products and services. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress™ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Used under license from Research In Motion Limited.
- (f) Unlimited BlackBerry® Email and Internet Browsing (BlackBerry® Internet Service (BIS)) can only be activated on BlackBerry® Built-In handhelds as authorised by Vodafone and Research in Motion. The BlackBerry® browser icon or any specific application loaded on your BlackBerry® at the time of purchase (excluding Compass) must be used to access the internet to ensure data usage is taken out of your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance.
- (g) Download of applications from BlackBerry® App World™ is included in your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance, but the price for any application purchased is not included, and will be charged to you as an additional amount.
- (h) Data usage by some services available on Vodafone networks, including some internet services, cannot be paid from your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance. Use of these services may incur an additional charge, at the rates specified in the "Not payable from included value" table below.
- (i) Data allowances can only be used in Australia, on Vodafone networks.

BlackBerry® Enterprise Solution (BES) version) which includes BlackBerry® Email and Internet browsing, Facebook® and other applications, when accessed via the BlackBerry Access Point (APN) within Australia. Vodafone's Fair Use Policy applies. Additional charges apply for some services such as video streaming (e.g. YouTube) and single file downloads over 3 MB. Included voice value cannot be used for data. Slower speeds (2.5G GPRS or 2.75G Edge coverage) will be experienced in 3G 900Mhz areas for devices that do not have the 3G 900Mhz band support as well as 2G devices that have no 3G band support (3G 2100/850Mhz or 3G 2100/900Mhz). See [vodafone.com.au/devicefrequency](http://vodafone.com.au/devicefrequency) for details of devices and their frequencies. See [vodafone.com.au/coverage](http://vodafone.com.au/coverage) for coverage details. Service subject to device capabilities, network limitations & customer location.

- (e) In addition to these terms and conditions, Research In Motion's standard terms and conditions associated with the use of BlackBerry® from Vodafone, the BlackBerry® Internet Service, the BlackBerry® Built-In handheld and other associated products will also apply to your use of these products and services. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress™ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Used under license from Research In Motion Limited.
- (f) Unlimited BlackBerry® Email and Internet Browsing (BlackBerry® Internet Service (BIS)) can only be activated on BlackBerry® Built-In handhelds as authorised by Vodafone and Research in Motion. The BlackBerry® browser icon or any specific application loaded on your BlackBerry® at the time of purchase (excluding Compass) must be used to access the internet to ensure data usage is taken out of your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance.
- (g) Download of applications from BlackBerry® App World™ is included in your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance, but the price for any application purchased is not included, and will be charged to you as an additional amount.
- (h) Data usage by some services available on Vodafone networks, including some internet services, cannot be paid from your Unlimited BlackBerry® Email and Internet Browsing Product's included data allowance. Use of these services may incur an additional charge, at the rates specified in the "Not payable from included value" table below.
- (i) Data allowances can only be used in Australia, on Vodafone networks.

## Vodafone Rates: What is payable from my Business Plan, Business Infinite Plan or Vodafone Infinite Business Shared Plan Product's included value?

### Payable from included value

This table details all services that can be paid from your **Business Plan, Business Infinite Plan or Vodafone Infinite Business Shared Plan** Product's included value (unless stated otherwise), and the charge rate for those services. If a service's rate is stated to be "infinite", you will not be charged any additional amount for use of that service. If you ever exhaust your included value, you will be charged an additional amount for all additional services you use at the rates specified in this table.

	Business Plan Product								Business Infinite Plan Product				Vodafone Infinite Business Shared Plan Product
	\$20	\$29	\$30	\$35	\$39	\$49	\$45	\$59	\$65	\$79	\$85	\$99	\$135-\$4499
Service													Rate for Service
Standard National Voice calls (on Vodafone network, including calls to Vodafone and 3 mobiles)	40c connection fee + 98c per 60 seconds	Infinite	40c connection fee + 98c per 60 seconds	Infinite	40c connection fee + 98c per 60 seconds	Infinite							Infinite
Standard National Voice calls (other networks)	40c connection fee + 98c per 60 seconds								Infinite				Infinite
National Video calls	40c connection fee + 1.5x Standard National Voice calls (other network) rate								Infinite				Infinite
National and International TXT (for standard SMS of up to 160 characters)	30c per message	Infinite	30c per message	Infinite	30c per message	Infinite for standard personal TXT sent from within Australia to individuals.						Infinite for standard personal TXT sent from within Australia to individuals.	
						Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT® to Pivotel network not available.						Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT® to Pivotel network not available.	
National and International PXT® (text, pic, and audio)	55c per message					Infinite for standard personal PXT® sent from within Australia to individuals.  Excludes premium and re-routed PXT®. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT® to Pivotel network not available.		55c per message				Infinite for standard personal PXT® sent from within Australia to individuals.  Excludes premium and re-routed PXT®. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT® to Pivotel network not available.	
National and International Video PXT®	75c per message					Infinite for standard personal PXT® sent from within Australia to individuals.  Excludes premium and re-routed PXT®. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT® to Pivotel network not available.		75c per message				Infinite for standard personal PXT® sent from within Australia to individuals.  Excludes premium and re-routed PXT®. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT® to Pivotel network not available.	

Calls to Customer Care	Infinite				Infinite
Voicemail – Deposits	Infinite				Infinite
Voicemail – Retrievals	40c connection fee + 98c per 60 seconds	Infinite	40c connection fee + 98c per 60 seconds	Infinite	Infinite
Calls to 13 and 1300 numbers	40c connection fee + 98c per 60 seconds			Infinite	35c connection fee + 50c per 60 seconds
Calls to 18 and 1800 numbers	40c connection fee + 98c per 60 seconds			Infinite	35c connection fee + 50c per 60 seconds
Re-routed voice calls	40c connection fee + \$1.20 per 60 seconds				40c connection fee + \$1.20 per 60 seconds
Re-routed TXT or PXT	30c per message				28c per message
Calls to National Directory Assist (1223)	\$1.10 connection fee + applicable international voice call rate if you are through-connected				\$1.10 connection fee + Standard National Voice call rate if you are through-connected
Calls to International Directory Assist (1225)	\$2.60 connection fee + Standard National Voice call rate if you are through-connected		\$1.10 connection fee + applicable international voice call rate if you are through-connected		\$1.10 connection fee + applicable international voice call rate if you are through-connected
<b>International Roaming:</b> Applicable call rate + flagfall for standard voice calls made while roaming overseas for customers specifically opted-in to the Vodafone Traveller proposition (note - <b>this call rate is in addition to the Zone Charge per minute</b> applicable to the country you are in at the time of making the call which is <b>not included</b> in any Plan). Vodafone World (default proposition) rates are also not included in any Plan. For full International Roaming rates and charges for all services (including Zone Charges and Vodafone World), go to <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a> .	37c connection fee + 89c per 60 secs (GST is not applicable for international roaming. Rate is represented as ex GST)		37c connection fee + 82c per 60 secs (GST is not applicable for international roaming. Rate is represented as ex GST)		37c connection fee + 82c per 60 secs (GST is not applicable for international roaming. Rate is represented as ex GST)
International voice calls	35c connection fee + applicable country rate ( <a href="http://vodafone.com.au">vodafone.com.au</a> for rates)		28c connection fee + applicable country rate ( <a href="http://vodafone.com.au">vodafone.com.au</a> for rates)		30c connection fee + applicable country rate ( <a href="http://vodafone.com.au">vodafone.com.au</a> for rates)
International video calls	35c connection fee + 1.5 x applicable country voice call rate ( <a href="http://vodafone.com.au">vodafone.com.au</a> for rates)		28c connection fee + 1.5 x applicable country voice call rate ( <a href="http://vodafone.com.au">vodafone.com.au</a> for rates)		30c connection fee + 1.5 x applicable country voice call rate ( <a href="http://vodafone.com.au">vodafone.com.au</a> for rates)

## Not payable from included value

This table details other services that you can purchase from or via Vodafone, but which **cannot be paid for** from your Business Plan, Business Infinite Plan or Vodafone Infinite Business Shared Product's included value (unless stated otherwise).

Service	Business Plan Product								Business Infinite Plan Product				Vodafone Infinite Business Shared Plan Product
	\$20	\$29	\$30	\$35	\$39	\$49	\$45	\$59	\$65	\$79	\$85	\$99	\$135-\$4499
Service	Rate for Service												Rate for Service
Additional rate applies if included data allowance is exhausted	25c per MB (min 50KB session)												25c per MB (min 50KB session)
Tethering	Included in Data inclusion, then 25c per MB												Included in Data inclusion, then 25c per MB
Calls to Ask Anything (123)	\$1.30 connection fee + \$1.30 per 60 seconds												\$1.30 connection plus \$1.30 per 60 seconds
Premium SMS and MMS	Varies, depending on service												Varies, depending on service
Premium voice and video calls	Varies, depending on service												Varies, depending on service
<b>International Roaming: All charges while roaming</b>	Varies, see <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a> for details.												Varies, see <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a> for details.
Vodafone Central and STK Content purchases and	Price specified at time of purchase												Price specified at time of purchase
International voice calls	See: Payable from Included Value												See: Payable from Included Value
International video calls	See: Payable from Included Value												See: Payable from Included Value
Call Screen	5.5c for the first 10 seconds or 99c per message												5.5c for the first 10 seconds or 99c per message
Excluded* internet and data services	All excluded services are deducted from your data allowance, and then charged at your additional data rate												All excluded services are deducted from your data allowance, and then charged at your additional data rate

You will be charged an additional amount for these Products at the rates specified in this table.

## Mobile Data

This table details your Product's included data (allocated monthly, unless otherwise stated), and the rate you will be charged for data overage (mobile data usage in excess of your Product's included data). Data overage **cannot be paid for** from your Product's included value (unless stated otherwise).

	Data Service Type	Included data + rate for data overage
<b>Business Plan Products</b>		
\$20	data allowance only	200MB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$29	data allowance only	200MB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$30	data allowance only	500MB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$35	data allowance only	1GB included, then 25c per MB
	with Infinite blackberry BIS	Infinite Blackberry BIS + 1GB included, then 25c per MB
\$39	data allowance only	500MB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$45	data allowance only	1.5GB included, then 25c per MB
	with Infinite blackberry BIS	Infinite Blackberry BIS + 1.5GB included, then 25c per MB
\$49	data allowance only	1GB included, then 25c per MB
	with Infinite blackberry BIS	Infinite Blackberry BIS + 1GB included, then 25c per MB
\$59	data allowance only	1.5GB included, then 25c per MB
	with Infinite blackberry BIS	Infinite Blackberry BIS + 1.5GB included, then 25c per MB
<b>Business Infinite Plans</b>		
\$65	data allowance only	2GB included, then 25c per MB
	with Infinite blackberry BIS	Infinite Blackberry BIS + 2GB included, then 25c per MB
\$79	data allowance only	2GB included, then 25c per MB
	with Infinite blackberry BIS	Infinite Blackberry BIS + 2GB included, then 25c per MB
	<b>Data Service Type</b>	<b>Included data + rate for data overage</b>
\$85	data allowance only	4GB included, then 25c per MB
	with Infinite blackberry BIS	Infinite Blackberry BIS + 4GB included, then 25c per MB

\$99	data allowance only	4GB included, then 25c per MB
	with Infinite blackberry BIS	Infinite Blackberry BIS + 4GB included, then 25c per MB
<b>Vodafone Infinite Business Shared Products</b>		
\$135	data allowance only	1.5GB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$269	data allowance only	3GB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$449	data allowance only	5GB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$719	data allowance only	8GB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$899	data allowance only	10GB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$1,349	data allowance only	15GB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$1,799	data allowance only	20GB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$2,249	data allowance only	25GB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$2,899	data allowance only	32.5GB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$3,599	data allowance only	40GB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately
\$4,499	data allowance only	50GB included, then 25c per MB
	with Infinite blackberry BIS	N/A - can be purchased separately

## Vodafone Bundled Mobile Broadband Products

This table specifies minimum monthly spend pricing, minimum contract terms and monthly data allowances for Vodafone Bundled Mobile Broadband Products:

	<b>Contract Term</b>	<b>Minimum Monthly Spend - Bundled Rate (does not include monthly cost of Business voice Plan)</b>	<b>Monthly data allowance</b>	<b>Contract Minimum Spend - Bundled Rate</b>	<b>Early Exit Fee (does not include any applicable Early Exit Fee for your bundled Business voice plan)</b>	<b>Minimum Monthly Spend - Unbundled Rate (see paragraph (g) below for details)</b>
<b>\$15 Mobile Broadband Bundle</b>  (with Starter USB Modem)	12 Months	\$15 plus any applicable MBB device payment	2GB	\$180  <b>Plus</b>  Any applicable MBB device payment  <b>Plus</b>  Total minimum spend on Business voice plan selected (for details see section on Business voice plans)	100% of minimum monthly spend x months remaining on contract. See paragraph (f-g) below for further information	\$19 plus any applicable MBB device payment  <i>Included monthly data allowance and Early exit fees differ on this MBB plan, please see MBB brochure or <a href="http://vodafone.com.au/mbbterms">vodafone.com.au/mbbterms</a> for further information.</i>
<b>\$20 Mobile Broadband Bundle</b>  (with Starter USB Modem, Vodafone Mega Modem or Pocket WiFi™2)	12 Months	\$20 plus any applicable MBB device payment	4GB	\$240  <b>Plus</b>  Any applicable MBB device payment  <b>Plus</b>  Total minimum spend on Business voice plan selected (for details see section on Business voice plans).	\$20 x months remaining on contract. See paragraph (f-g) below for further information	\$19 plus any applicable MBB device payment  <i>Included monthly data allowance and Early exit fees differ on this MBB plan, please see MBB brochure or <a href="http://vodafone.com.au/mbbterms">vodafone.com.au/mbbterms</a> for further information.</i>



<b>\$30 Mobile Broadband Bundle</b>  (with Starter USB Modem, Vodafone Mega Modem or Pocket WiFi™2)	12 Months	\$30 plus any applicable MBB device payment	8GB	\$360  <b>Plus</b>  Any applicable MBB device payment  <b>Plus</b>  Total minimum spend on Business voice plan selected (for details see section on Business voice plans).	\$20 x months remaining on contract. See paragraph (f-g) below for further information	\$29 plus any applicable MBB device payment  <i>Included monthly data allowance and Early exit fees differ on this MBB plan, please see MBB brochure or <a href="http://vodafone.com.au/mbbterms">vodafone.com.au/mbbterms</a> for further information.</i>
<b>\$15 Mobile Broadband Bundle</b>  (with Starter USB Modem)	24 Months	\$15 plus any applicable MBB device payment	2 GB	\$360  <b>Plus</b>  Any applicable MBB device payment  <b>Plus</b>  Total minimum spend on Business voice plan selected (for details see section on Business voice plans).	100% of minimum monthly spend x months remaining on contract. See paragraph (f-g) below for further information	\$19 plus any applicable MBB device payment  <i>Included monthly data allowance and Early exit fees differ on this MBB plan, please see MBB brochure or <a href="http://vodafone.com.au/mbbterms">vodafone.com.au/mbbterms</a> for further information.</i>
<b>\$20 Mobile Broadband Bundle</b>  (with Starter USB Modem, Vodafone Mega Modem or Pocket WiFi™2)	24 Months	\$20 plus any applicable MBB device payment	4 GB	\$480  <b>Plus</b>  Any applicable MBB device payment  <b>Plus</b>  Total minimum spend on Business voice plan selected (for details see section on Business voice plans).	\$20 x months remaining on contract. See paragraph (f-g) below for further information	\$19 plus any applicable MBB device payment  <i>Included monthly data allowance and Early exit fees differ on this MBB plan, please see MBB brochure or <a href="http://vodafone.com.au/mbbterms">vodafone.com.au/mbbterms</a> for further information.</i>

<b>\$30 Mobile Broadband Bundle</b> (with Starter USB Modem, Vodafone Mega Modem or Pocket WiFi™2)	24 Months	\$30 plus any applicable MBB device payment	8GB	\$720 <b>Plus</b> Any applicable MBB device payment  <b>Plus</b> Total minimum spend on Business voice plan selected (for details see section on Business Voice Plans).	\$20 x months remaining on contract. See paragraph (f-g) below for further information	\$29 plus any applicable MBB device payment  <i>Included monthly data allowance and Early exit fees differ on this MBB plan, please see MBB brochure or <a href="http://vodafone.com.au/mbbterms">vodafone.com.au/mbbterms</a> for further information.</i>
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**Additional Data Price - Australia:** 2c per MB, charged per KB.

**Additional Data Price - International:** 1c per KB (minimum session of 10KB)

The following terms and conditions apply to you if you purchase a Vodafone Bundled Mobile Broadband Product:

- (a) Vodafone Bundled Mobile Broadband Products are only available to you at the same time as time you first sign up or resign to an eligible 12 or 24 Month **Vodafone Business mobile contract (excludes corporate plans)**. You will not be eligible to add a Vodafone Bundled Mobile Broadband Product after a new connection or resign has been provisioned, until you are eligible to resign again. If you are an existing customer part way through your voice Contract Term who would like to add a Mobile Broadband service to your account, or if you wish to purchase a Mobile Broadband service from Vodafone in isolation (with no voice component) contact Vodafone for details on our range of standard Mobile Broadband Plans.
- (b) You must have a compatible USB Modem, Pocket WiFi™2 or Tablet device to use a Vodafone Bundled Mobile Broadband Product.
- (c) Your Included Data allowance can only be used in Australia, on Vodafone networks. Data usage outside Australia is charged at the Additional Data Price – International rate.
- (d) If you exhaust your Included Data allowance, additional data usage will be charged at the Additional Data Price – Australia rate.
- (e) Included Mobile Broadband Data allowance is only available for use via your compatible mobile broadband device. It is not available for use on your handset.

- (f) In the event that your Vodafone Bundled Mobile Broadband Product is cancelled before the applicable Contract Term has expired, you will be liable to pay the Early Exit Fee listed in the table above. Your eligible 12 or 24 month Business voice contract will continue unaffected, unless you also elect to cancel that (Early Exit Fees may apply – refer to your individual Plan for details).
- (g) In the event that your eligible 12 or 24 month Business **voice** contract is cancelled, you will no longer be eligible for the Bundled Rate listed in the table above (you may also be liable for an Early Exit Fee for your voice contract – see your individual Plan for details). You can either elect to also terminate your Vodafone Bundled Mobile Broadband Product (refer to paragraph (f) above for consequences), or you can continue your Vodafone Bundled Mobile Broadband Product for the remainder of the Contract Term at the Unbundled Rate listed in the table above. If you elect to continue your mobile broadband service at the Unbundled Rate, but then cancel that Product before your Contract Term is complete, you will be liable for an Early Exit Fees listed in the table above.
- (h) All non-data use (eg voice calls, SMS/MMS and content) via your Mobile Broadband SIM Card or non- data use (eg content) via your Vodafone Micro-Sim is charged in addition to your data plan. Refer to the Section titled “Rates and Charges for Non-Data Use Vodafone Bundled Mobile Broadband Products” for further details.
- (i) Unless otherwise stated, the Minimum Monthly Spend for your Vodafone Bundled Mobile Broadband Product is in addition to any handset/device repayments (if applicable) and any costs for excluded data usage.
- (j) The Minimum Monthly Spend is payable for each full monthly billing cycle in advance and is non-refundable. All other charges are billed at the end of the monthly billing cycle in arrears.

### Rates and Charges for Non-Data Use on Vodafone Bundled Mobile Broadband Products

#### Not payable from Included Data

Vodafone Bundled Mobile Broadband Products include a fixed amount of data only. This table details other Products that you can purchase from Vodafone via your Mobile Broadband SIM Card or, where applicable, Vodafone Micro-Sim, but which **cannot be paid for** from your included data (unless stated otherwise). You will be charged an additional amount for these Products at the rates specified in this table.

Services you can purchase for an additional charge (where applicable)	Rate
Standard National Voice Calls	20c Call Connection fee + 1c per second.
Standard International Voice Calls	Varies - check <a href="http://vodafone.com.au">vodafone.com.au</a> .
Standard National Video Calls	1.5c per second

Standard International Video Calls	1.5 x applicable country rate (rates at Vodafone.com.au)
Standard National & International TXT up to 160 characters	25c per message
Standard National & International PXT®	25c per message
Standard National & International Video PXT®	75c per message
Voicemail within Australia	20c Call Connection fee to retrieve plus 1c per second.
1223 Directory Assistance	\$1.10 Call Connection fee + standard voice call rates if thru-connected
13 and 1300 Numbers	1c per second
18 and 1800 Numbers	11c per 30 seconds
Customer Care Calls (calls to 1555) within Australia	0c
Re-routed Standard Voice Calls	20 Call Connection fee + 1c per second
Re-Routed TXT or PXT®	25c
International Roaming	Varies, go to vodafone.com.au
Vodafone Central content purchase	Price specified at time of purchase
123- Ask Us Anything	65c per 30 seconds billed per second plus \$1.30 call connection fee.
CallScreen	<i>5c for the first 10 seconds or 99c per message</i>

STK Alerts and Content Downloads	Price specified at time of purchase.
Premium TXT/PXT®	Varies depending on service