Critical Information Summary

Welcome to Vodafone. Here you'll find some important info. It's a good idea to read it through, just so you're across everything. It'll help you understand things like how much you pay and what that gets you.

Vodafone $5 Business Flex Mobile Broadband SIM Only Month to Month Plan

Information about the service. Vodafone Business Mobile Broadband Service

Minimum monthly charge	Each month you get	
	Included Data	Minimum term
$5	**0GB** = $0.00/MB	**1 month** Total min cost $5

Bundling: In order to purchase a $5 Business Flex Mobile Broadband SIM Only Month to Month Plan, you must have a Post-paid Vodafone Business Flex mobile phone service.

Devices: Bring your own modem or tablet or speak to us to find out which devices you can get on this plan. Depending on what you choose you may need to pay additional fees.

Information about pricing

	Amount	What does this mean?
Minimum monthly charge	**$5**	The minimum amount you agree to pay each month of your contract. Excludes repayments for devices including tablets.
Early exit fees	**Not applicable**	Early exit fees do not apply on month to month plans. However, you must connect for at least one month and if you cancel during that month you have to pay for all of that month. If you have a mobile payment plan, you will also need to pay any remaining monthly payments.
Using 1MB of data in Australia	**$0.00/MB**	This is the per megabyte rate of your Included Data.
Additional data usage rate in Australia	**$0.0098/MB**	If you use more than your Included Data allowance you will be charged this rate per megabyte, charged in kilobyte increments.

Prices include GST. For details of all rates go to **vodafone.com.au.**
Not for commercial or resale purposes, and Vodafone's Fair Use Policy applies to any unreasonable use of Plan inclusions. This includes use of any 'unlimited' or 'infinite' offerings. See **vodafone.com.au/aboutvodafone/legal/fairusepolicy**.
Just a heads up, your unused allowances will expire each month at the end of your billing cycle and all inclusions are for use in Australia.

Other information

Usage	You can keep track of your data usage by calling **1555** from your Vodafone phone.
International Roaming	International Roaming is automatically active on this plan. You will be charged as per our $5 Roaming rates in Eligible Countries – this will allow you to use your normal plan inclusions for an extra $5 per day per device. If you use your service in a country which is not an Eligible Country, you will be charged our Pay-As-You-Go Rates. All roaming costs are in addition to your minimum monthly spend. Full rates and a list of our Eligible Countries can be found at **vodafone.com.au/roaming**. You can deactivate $5 Roaming (or roaming altogether) at any time by calling **1555**.
Tracking use overseas	You can check your roaming usage by calling Customer Care free from your Vodafone phone on **+61 426 320 000**.
We're here to help	For any problems, jump on to **support.vodafone.com.au** to find answers fast. Otherwise, call us on **1300 650 410** or **1555** from your Vodafone phone so we can assist you. If, after speaking with us, you are not happy with the outcome you may also contact the Telecommunications Industry Ombudsman on **1800 062 058**, or go to **tio.com.au**.
Bill	Receive your bill free via email. If you'd like a paper bill posted, we can send you one for a fee of $2.20. For customers on shared plans, only the account holder will receive a bill. This bill will show the total for all shared plans and the individual plan summary.
Coverage	The quality and availability of some services may vary depending on your location, your device, network congestion and network coverage. For more info visit **vodafone.com.au/coverage**.
ABN/ACN	Business plans are available to approved customers with an ABN/ACN.

For info on other plans visit **vodafone.com.au/cis.** To view the full terms and conditions for this plan visit **vodafone.com.au/terms**.

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