Critical Information Summary

This Critical Information Summary contains some important information for your plan. It's a good idea to read it through.

Vodafone Infinite SIM Only Plans (Month to Month)

This is a Postpaid Mobile service.

Min monthly spend	$49	$54	$64	$70
Plan name	**$49 SIM Only Lite Plan**	**$54 SIM Only Lite+ Plan**	**$64 SIM Only Super Plan**	**$70 SIM Only Super+ Plan**
Included data	**50GB** Then access to data at speeds of up to **2Mbps**	**80GB** Then access to data at speeds of up to **2Mbps**	**190GB** Then access to data at speeds of up to **10Mbps**	**300GB** Then access to data at speeds of up to **10Mbps**
Speed experience once included data is exhausted For more info see our Speed Guide.	At **2Mbps**, you can check your socials, browse the web and stream music but is not suitable HD video.		At **10Mbps**, you can use video calling, and high definition video. Uploading large files to the web may be slow.	
Standard national calls	**Unlimited**			
Standard SMS	**Unlimited**			
Standard international mins to Zone 1 countries	-	**100**	**1000**	**Unlimited**
Standard international mins to Zone 2 countries	-	-	**100**	**200**
International Pay As You Go call rates	Check out our support page for international call rates at **vodafone.com.au/support/plans/international-calls**			
Minimum term	**1 month**			
Minimum cost (Doesn't include any additional phone payments)	**$49**	**$54**	**$64**	**$70**
Early exit fees	**There are no Early Exit Fees on this Plan**			
Voicemail	**Unlimited**			
Standard international video calls	1.5 x international call rates + 40c flag fall			
International roaming	International Roaming is automatically active on this Plan. You will be charged as per our $5 Roaming rates in Eligible Countries – this will allow you to use your normal Plan inclusions for an extra $5 per day per Plan on account. While roaming on our $5 Roaming rates, once your included data is exhausted (excludes your data capped at speeds up to 2 or 10Mbps), you'll be automatically charged $5 for each additional 1GB data (Additional Data), which equals $0.005/MB. Any unused Additional Data will rollover for one billing month, while included data doesn't rollover. If you use your service in a country which is not an Eligible Country, you will be charged our Pay As You Go Rates. Roaming costs are in addition to your min monthly spend. Full rates and a list of our Eligible Countries can be found at vodafone.com.au/roaming. You can deactivate $5 Roaming (or Roaming altogether) by calling **1555**.			
Premium SMS	Rates dependent on service			
123 (inc. 0414100123 & 0414123123) Ask Anything	$1.30/minute and $3.10 connection fee			
1223 & 1225 Directory assistance	$0.95/minute and $1.50 connection fee			
Your unused allowances will expire each month at the end of your billing cycle. All inclusions are for use in Australia.				

Information about the service

No Excess Data charges in Australia
Once you exceed your included data allowance, you will receive data at speeds of up to 2 or 10Mbps. Heavy data users may experience slower speeds than other users during busy periods. Actual speeds you reach will continually vary depending on many factors such as device capabilities, location, network congestion, network coverage, if you are roaming, and if you are a heavy data user.

Tethering
Tethering permitted to personal devices only, but must not be used in a modem or as a substitute for a home internet service. For more information, check out our speed guide.

Offers and promotions
Special promotional offers relating to your plan (if any) are not shown in this Critical Information Summary. To check your plan details including any applicable offers, please call 1555 from your Vodafone mobile, or call 1300 650 410 from any phone.

Phone
This plan is only available when you bring your own phone.

Sharing
If you have more than one Vodafone Infinite (excluding Ultra+ Plan) or Plus Plans on your billing account, the included data allowances on those services will automatically combine into one pool which will be shared between eligible users (data sharing is only available for up to 10 services, a maximum of 5 of which can be voice plans for personal customers, and only between the included data of other Vodafone Infinite Plans (excluding Ultra+ Plan) and Plus Plans). The data included in any plan on your account which is not a Vodafone Infinite Plan or Plus Plan is not shareable with this plan and vice versa. Excludes data capped at speeds of up to 2 or 10Mbps. You can opt-out of sharing altogether at any time by calling 1555.

Bundling
You don't have to bundle this service.

Other information

My Vodafone	You can keep track of your call and data usage and make changes to your account through My Vodafone. You can access My Vodafone by downloading the app, or head to **vodafone.com.au/myvodafone** to set up your username and password to access My Vodafone through a web browser.
Tracking usage overseas	You can check your Roaming usage via My Vodafone, or call customer care free from your Vodafone phone on **+61 426 320 000.**
Premium services	As a default, Premium Services including Pay with Vodafone (e.g. purchasing third party content) are enabled on your account, and will incur an additional cost on top of your monthly plan charge. Before using a Premium Service, always check the costs associated with this service. To opt-out or make a complaint, please call **1555**. There is no charge to opt-out. For more info visit **vodafone.com.au/support/device/premium-services.**
We're here to help	Check out our online support section at **vodafone.com.au/support**. Otherwise, call us on **1300 650 410**, or **1555** from your Vodafone phone. If, after speaking with us, you aren't happy with the outcome you may also contact the Telecommunications Industry Ombudsman on **1800 062 058**, or head to **tio.com.au**
Bill	You will receive your bill free via email, and you can access it at any time through My Vodafone. If you'd like a paper bill posted, we can send you one for a fee of $2.20. For customers on shared plans, only the account holder will receive a bill. This bill will show the total for all the shared plans, and the individual plan summary.
Coverage	The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capabilities, network congestion, network coverage, if you are roaming or if you are a heavy data user. For more info, head to **vodafone.com.au/coverage**

For information on other plans, head to **vodafone.com.au/cis**. To view the full terms and conditions for this plan, head to **vodafone.com.au/terms**. Personal use only. Vodafone's Fair Use Policy applies to any unreasonable use of plan inclusions. This includes use of any 'Unlimited' or 'Infinite' offerings. Head to **vodafone.com.au/sfoa.**