

## Critical Information Summary

This Critical Information Summary contains some important information for your plan. It's a good idea to read it through.

### Vodafone \$94 Ultra+ Plan (Month to Month)

This service is a Postpaid Mobile service

<b>Min monthly spend</b>	<b>\$94</b>
<b>Plan name</b>	<b>Vodafone \$94 Ultra+ Plan</b>
<b>Included data</b>	<b>Unlimited Mobile Data</b> at the fastest speed the Vodafone network can deliver to your phone at the time and place you're using data
<b>Additional Hot Spot Included Data (tethering)</b>	<b>30GB</b> then access to Hot Spot data at speeds of up to <b>2Mbps</b> This can be used to tether your mobile phone to your other personal devices only and is not a substitute for a home internet service
<b>Standard national calls</b>	<b>Unlimited</b>
<b>Standard SMS</b>	<b>Unlimited</b>
<b>Standard international mins to Zone 1 countries</b>	<b>Unlimited</b>
<b>Standard international mins to Zone 2 countries</b>	<b>300</b>
International Pay As You Go call rates	Check out our support page for international call rates at <a href="http://vodafone.com.au/support/plans/international-calls">vodafone.com.au/support/plans/international-calls</a>
<b>Minimum term</b>	<b>1 month</b>
<b>Minimum cost</b> (Doesn't include any additional phone payments)	<b>\$94 + phone cost</b>
<b>Early Exit Fees</b>	<b>There are no Early Exit Fees on this Plan</b> However, if you choose to cancel, 100% of any remaining phone instalments will be applied to your next bill
<b>Voicemail</b>	<b>Unlimited</b>
Standard international video calls	1.5 x international call rates + 40c flag fall
<b>International roaming</b>	International Roaming is automatically active on this Plan. You will be charged as per our \$5 Roaming rates in Eligible Countries – this will allow you to use your normal Plan inclusions for an extra \$5 per day per Plan on account. While roaming on our \$5 Roaming rates, once your Hot Spot included data is exhausted, you'll be automatically charged \$5 for each additional 1GB Hot Spot data (Additional Data), which equals \$0.005/MB. Any unused Additional Data will rollover for one billing month. If you use your service in a country which is not an Eligible Country, you will be charged our Pay As You Go Rates. Roaming costs are in addition to your min monthly spend. Full rates and a list of our Eligible Countries can be found at <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a> . You can deactivate \$5 Roaming (or Roaming altogether) by calling <b>1555</b> .
Premium SMS	Rates dependent on service
123 (incl. 0414100123 & 0414123123) Ask Anything	\$1.30/minute and \$3.10 connection fee
1223 & 1225 Directory assistance	\$0.95/minute and \$1.50 connection fee
Your unused allowances will expire each month at the end of your billing cycle. All inclusions are for use in Australia.	

## Information about the service

### No Excess Data charges in Australia

Unlimited data for use in your mobile phone only. Actual speeds you reach will continually vary depending on many factors such as device capabilities, location, network congestion, network coverage, if you are roaming, and if you are a heavy data user.

### Hot Spot Data

Tethering from your mobile phone to your other personal devices only, but must not be used in a modem or as a substitute for a home internet service. Once you exceed your Hot Spot included data allowance, you can keep on using data at speeds of up to 2Mbps with no additional data charges. For more information, check out our [speed guide](#).

### Offers and promotions

Special promotional offers relating to your plan (if any) are not shown in this Critical Information Summary. To check your plan details incl. any applicable offers, please call 1555 from your Vodafone mobile, or call 1300 650 410 from any phone.

### Phone

You must purchase a handset from Vodafone to use with this Plan and pay it off over 12, 24 or 36 interest-free monthly instalments. If you cancel this plan, your MPP will also automatically cancel and 100% of remaining MPP instalments will be applied to your next bill. Speak to us or check out our website to find out which phones you can get on Vodafone

### Sharing

This plan is not eligible for data sharing with any other plans.

### Bundling

You don't have to bundle this service.

## Other information

<b>My Vodafone</b>	You can keep track of your call and data usage and make changes to your account through My Vodafone. You can access My Vodafone by downloading the app, or head to <a href="http://vodafone.com.au/myvodafone">vodafone.com.au/myvodafone</a> to set up your username and password to access My Vodafone through a web browser.
<b>Tracking usage overseas</b>	You can check your Roaming usage via My Vodafone, or call customer care free from your Vodafone phone on <b>+61 426 320 000</b> .
<b>Premium Services</b>	As a default, Premium Services including Premium SMS (e.g. text voting) and Pay with Vodafone (e.g. purchasing third party content) are enabled on your account, and incur costs in addition to your monthly charge. Before using a Premium Service, always check the costs associated with this service. To opt-out or make a complaint, please call <b>1555</b> . There is no charge to opt-out. For more info visit <a href="http://vodafone.com.au/support/device/premium-services">vodafone.com.au/support/device/premium-services</a>
<b>We're here to help</b>	Check out our online support section at <a href="http://vodafone.com.au/support">vodafone.com.au/support</a> . Otherwise, call us on <b>1300 650 410</b> , or <b>1555</b> from your Vodafone phone. If, after speaking with us, you aren't happy with the outcome you may also contact the Telecommunications Industry Ombudsman on <b>1800 062 058</b> , or head to <a href="http://tio.com.au">tio.com.au</a>
<b>Bill</b>	You will receive your bill free via email, and you can access it at any time through My Vodafone. If you'd like a paper bill posted, we can send you one for a fee of \$2.20. For customers on shared plans, only the account holder will receive a bill. This bill will show the total for all the shared plans, and the individual plan summary.
<b>Coverage</b>	The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capabilities, network congestion, network coverage, if you are roaming or if you are a heavy data user. For more info, head to <a href="http://vodafone.com.au/coverage">vodafone.com.au/coverage</a>

For information on other plans, head to [vodafone.com.au/cis](http://vodafone.com.au/cis). To view the full terms and conditions for this plan, head to [vodafone.com.au/terms](http://vodafone.com.au/terms). Personal use only. Vodafone's Fair Use Policy applies to any unreasonable use of plan inclusions. This includes use of any 'Unlimited' or 'Infinite' offerings. Head to [vodafone.com.au/sfoa](http://vodafone.com.au/sfoa).