

Critical Information Summary

This Critical Information Summary contains some important information for your plan. It's a good idea to read it through.

Pay and Go Recharge

This service is a Prepaid mobile service.

Minimum monthly spend	\$10	\$20	\$30	\$40	\$50
Data	\$0.04/MB				
Standard national calls	\$0.20 (at 20c per minute)				
Standard national SMS	\$0.20				
International Pay-as-you-go call rates	Check out our support page for international call rates at www.vodafone.com.au/support/prepaid/international-call-rates				
Expiry Period	60 days	60 days	180 days	365 days	365 days
Unused Pay and Go Credit will expire at the end of your recharge unless you recharge on another Pay and Go Recharge Product before the end of your Credit Expiry Period. If you do this, unused credit will rollover (up to a maximum amount of \$250). You must maintain an active Pay and Go Recharge to retain rolled over credit. Expiry period does not rollover.					

Information about the service

Offers and promotions

Special promotional offers relating to your plan (if any) are not shown in this Critical Information Summary. To check your plan details including any applicable offers, please call 1555 from your Vodafone mobile, or call 1300 650 410 from any phone.

Phone

You must bring your own phone. For a full list of pre-paid phones head to www.vodafone.com.au/mobile-phones or head instore. Additional costs apply.

Other information

My Vodafone	You can keep track of your call and data usage and make changes to your account through My Vodafone. You can access My Vodafone by downloading the app or head to www.vodafone.com.au/myvodafone to set up your username and password to access My Vodafone through a web browser.
Automatic Recharge	You can opt into Automatic Recharge when you activate your service or anytime using My Vodafone. The plan you will be automatically Recharged on will be the same plan as your most recent recharge, and you can opt-out at any time using My Vodafone or by calling 1555. Head to www.vodafone.com.au/support/prepaid/automatic-recharge to get more information.
Premium services	This plan does not come with any premium service inclusions. If you would like to use premium services on this plan you'll need to top up My Credit. To find out more visit www.vodafone.com.au/support/device/premium-services
Tracking usage overseas	You can check your Roaming usage via My Vodafone, or call customer care free from your Vodafone phone on +61 426 320 000 .

We're here to help	Check out our online support section at www.vodafone.com.au/support . Otherwise, call us on 1300 650 410 , or 1555 from your Vodafone phone. If, after speaking with us, you aren't happy with the outcome you may also contact the Telecommunications Industry Ombudsman on 1800 062 058 , or head to www.tio.com.au
Coverage	The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capabilities, network congestion, network coverage or if you are roaming. For more info, head to www.vodafone.com.au/coverage .
Activation	You can activate your new prepaid service, online, at a Vodafone Store or over the phone. If you're activating your prepaid service online, you'll need credit or debit card along with valid form of ID. For more information head to www.vodafone.com.au/support/prepaid/activate-sim .
Account, Balances and Mobile Number	You will lose all of your balances including Data Bank and My Credit, if you do not recharge your service within 90 days of your last recharge expiry date. You will also lose your Mobile number and Account with us if you do not recharge your service within 120 days of your last recharge expiry date.

For information on other plans, head to www.vodafone.com.au/cis. To view the full terms and conditions for this plan, head to www.vodafone.com.au/terms. Personal use only. Vodafone's Fair Use Policy applies to any unreasonable use of Recharge inclusions. This includes use of any 'Unlimited' offerings. Head to www.vodafone.com.au/sfoa.