

## Critical Information Summary

This Critical Information Summary contains some important information for your plan. It's a good idea to read it through.

### Prepaid Combo Plus Recharge

This service is a Prepaid Mobile Service

Cost of recharge	\$10	\$20	\$30	\$40	\$50	\$60	\$150
My Data (Included data)	4GB	8GB	10GB	20GB	30GB	45GB	80GB
Data Bank	Save up to 200GB of unused My Data when you recharge before expiry. Active recharge required to use Data Bank.						-
Cost of using 1MB data within Australia	\$0.002441	\$0.002441	\$0.00293	\$0.001953	\$0.001628	\$0.001302	\$0.001831
Standard national calls	Unlimited						
Standard SMS	Unlimited						
Standard international minutes to Zone 1 countries	-	-	500	1000	1500	2000	-
Standard international minutes to Zone 2 countries	-	-	-	100	150	200	-
Standard international SMS	50						
Expiry*	7 days	14 days	28 days	35 days	35 days	35 days	185 days
Standard national call charge increments	60 seconds						
All data for use in Australia							

\*Recharge expires at 11.59PM AEST/AEDT

## Information about the service

### Offers and promotions

Special promotional offers relating to your plan (if any) are not shown in this Critical Information Summary. To check your plan details including any applicable offers, please call 1555 from your Vodafone mobile, or call 1300 650 410 from any phone.

### Other information

My Vodafone	You can keep track of your call and data usage and make changes to your account through My Vodafone. You can access My Vodafone by downloading the app or head to <a href="https://www.vodafone.com.au/myvodafone">www.vodafone.com.au/myvodafone</a> to set up your username and password to access My Vodafone through a web browser.
Automatic Recharge	You can opt into Automatic Recharge when you activate your service or anytime using My Vodafone. The plan you will be automatically Recharged on will be the same plan as your most recent recharge, and you can opt-out at any time using My Vodafone or by calling 1555. Head to <a href="https://www.vodafone.com.au/support/prepaid/automatic-recharge">https://www.vodafone.com.au/support/prepaid/automatic-recharge</a> to get more information.

<b>Data Bank</b>	<p>Eligible plans: Combo Plus \$10, \$20, \$30, \$40, \$50 and \$60.</p> <p>You can save upto 200GB of unused My Data when you recharge before expiry on an Eligible Plan. My Data is the included data of your recharge. Any other data balances you may have on your plan will not be saved to your Data Bank balance upon recharge unless explicitly mentioned. Your eligible plan will automatically start using your Data Bank balance when you have used up all of the data balances within expiry. Data Bank balance cannot be used when your recharge has expired. (i.e. Active recharge required to use Data Bank). For more information head to: <a href="https://www.vodafone.com.au/support/prepaid/combo">https://www.vodafone.com.au/support/prepaid/combo</a></p>
<b>We're here to help</b>	<p>Check out our online support section at <a href="http://www.vodafone.com.au/support">www.vodafone.com.au/support</a>. Otherwise, call us on <b>1300 650 410</b>, or <b>1555</b> from your Vodafone phone. If, after speaking with us, you aren't happy with the outcome you may also contact the Telecommunications Industry Ombudsman on <b>1800 062 058</b>, or head to <a href="http://www.tio.com.au">www.tio.com.au</a></p>
<b>Coverage</b>	<p>The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capabilities, network congestion, network coverage or if you are roaming. For more info, head to <a href="http://www.vodafone.com.au/coverage">www.vodafone.com.au/coverage</a>.</p>
<b>Activation</b>	<p>You can activate your new prepaid service, online, at a Vodafone Store or over the phone. If you're activating your prepaid service online , you'll need credit or debit card along with valid form of ID. For more information head to: <a href="https://www.vodafone.com.au/support/prepaid/activate-sim">https://www.vodafone.com.au/support/prepaid/activate-sim</a></p>

For information on other plans, head to [www.vodafone.com.au/cis](http://www.vodafone.com.au/cis). To view the full terms and conditions for this plan, head to [www.vodafone.com.au/terms](http://www.vodafone.com.au/terms). Personal use only. Vodafone's Fair Use Policy applies to any unreasonable use of Recharge inclusions. This includes use of any 'Unlimited' offerings. Head to [www.vodafone.com.au/sfoa](http://www.vodafone.com.au/sfoa).