

1) What terms apply to Norton Security for Professionals offer?

- a) These terms govern use of the Norton Security for Professionals ("NSFP") Product, as provided by Norton™ by Vodafone customers who are offered NSFP via the Vodafone ReadyApps Portal when signing up to an Eligible nbn™ Plan (as defined below) using the Vodafone nbn™ Service ("nbn™ Service"), for a limited period ("Eligible Customers").

Eligibility

- a) The offer of a complimentary 24 month NSFP subscription ("Offer") is available from 28 March 2018 to 30 June 2018 to existing Vodafone post-paid mobile ("Eligible Post-paid Plan") customers who sign up with an ABN and stay connected to a Vodafone \$69 Essential nbn™, \$79 Business Essential+ nbn™ or \$99 Business Premium nbn™ 24 month plan (together, "Eligible nbn™ Plan"). This is not available to consumer, upgrading or rate plan change customers.
- b) This Offer is for the first 24 months only.
- c) Offer is in respect of the NSFP subscription fee only and does not include any data usage charges for purchases, activation and use which will come out of your monthly data allowance.
- d) Offer is available for use on a maximum of 5 eligible devices. Please see https://www.nortonsecurityonline.com/ns-au/?mv1=aAU092&d1=c&n1=g&pk_campaign=adA&gclid=Cj0KCQiAuP7UBRDIArIsAFpxiRKGznn7wty8n4a3nY62ZVI4gBxTr8vOa9wFsuYwmk00sQuX8Xmw5G0aAnRvEALw_wcB. If you require to acquire additional devices you will need to purchase another subscription and you will be charged accordingly.
- e) The Offer must be redeemed by 31 August 2018 otherwise it will lapse.
- f) The Offer will be available from the date you successfully redeem it (as set out below) and either sign-up to a ReadyApps account or use your existing ReadyApps account and will continue as a pre-paid service for the length of your promotional 24 month NSFP Product subscription period ("Eligible Period"). By signing up to the NSFP Product and ReadyApps you agree that unless you cancel it on or before the expiry of your Eligible Period, you will continue to receive the NSFP Product after the expiry of your Eligible Period and be automatically charged \$10.00 per month (this is subject to change) ("Service Charge") until you cancel the NSFP Product via the ReadyApps portal or by calling 135 888. You will be charged as per the terms set out in the ***Billing*** section below.
- g) The Offer is only available through the Vodafone ReadyApps portal which is hosted by AppDirect Marketplace. You must either sign up to ReadyApps or have an existing Ready Apps account to redeem this offer. More details as to how sign up and/or redeem this Offer is set out below in ***Offer redemption***.
- h) When you first sign up to Vodafone ReadyApps or redeem the Offer you must agree to these terms, the Vodafone Fair Use Policy (<http://www.vodafone.com.au/fairusepolicy>), the Vodafone ReadyApps Terms and Conditions (<https://www.vodafone.com.au/about/legal/plan-details>), the Vodafone Privacy Policy (<https://www.vodafone.com.au/about/legal/privacy>), and AppDirect Inc Terms and

Conditions (<https://www.appdirect.com/about/terms-of-service>) and AppDirect Inc Privacy Policy (<https://www.appdirect.com/about/privacy-policy>).

- i) To use the NSFP Product you must agree to be bound by the Norton Service Terms and Conditions (<https://www.symantec.com/about/legal/repository>) and Norton Privacy Policy (<https://www.symantec.com/privacy>). You also agree to only use the NSFP Product for legitimate and lawful purposes.
- j) Vodafone is not responsible for, and to the extent permitted by law, accepts no liability in connection with the provision of the NSFP Product to you. If you do not agree with this term, please do not use it.
- k) You agree that Vodafone may contact you from time to time in relation to the operation and administration of the NSFP Product.
- l) Nothing in these promotional terms excludes, restricts or modifies any rights that you have under existing laws or regulations and codes, including the Competition and Consumer Act 2010 (Cth) and fair trading laws.
- m) These promotional terms are governed by the laws of New South Wales and the parties submit to the non-exclusive jurisdiction of the courts of New South Wales.

Data usage and charges

- a) You are responsible for all access, data and other costs associated with your internet either nbn™ or mobile usage charges in accessing and using the NSFP Product, including, without limitation, any data usage charges associated with the NSFP Product. For mobile data usage we strongly recommend that you monitor your usage regularly.
- b) Using the NSFP Product over your Wi-Fi connection or Broadband Internet while connected to the nbn™ will use your Eligible nbn™ Plan's unlimited data allowance. However, using the NSFP Product over the mobile network will consume data from your Eligible Post-paid Plan's allowance. You are responsible for all data costs including overage and any international roaming charges. You can reduce mobile data by using the service on any Wi-Fi connection and syncing content to your device for offline use.
- c) You cannot share the data between your Eligible nbn™ Plan and your Eligible Post-paid Plan and vice versa. You can find out which plans support sharing or you can opt-out of sharing altogether at any time by calling 1555.

Redemption of Offer

- a) The offer is not transferrable, and not redeemable for cash and is not available in conjunction with any other Vodafone or Norton™ offer.
- b) Only one Offer available per Eligible Customer per Eligible nbn™ Plan and Eligible Post-Paid Plan.
- c) In order to redeem the Offer you must be an existing Eligible Post-paid Plan customer; have signed up to an Eligible nbn™ Plan and your Vodafone nbn™ service must be activated. Following activation, Eligible Customers will receive an email from Vodafone containing a promotional code and link to redeem the Offer.

- d) You will not be eligible if your nbn™ service has been cancelled or if you have previously redeemed the offer or if you are involved in the Vodafone Collections process under Vodafone's Collections policy, see <https://www.vodafone.com.au/about/legal/collections-policy>.
- e) If you have an existing ReadyApps account you must click on the link which will take you to the ReadyApps portal. To redeem the offer you must:
 - a. Click on the 'Buy Now' option;
 - b. Sign-in to your ReadyApps account using your email address and password;
 - c. If you have not registered your phone number you must enter your Vodafone Post-paid mobile number;
 - d. Use the verification code sent to that number;
 - e. Enter the promotional code when prompted, received by email and click apply;
 - f. The full value of the Offer will be applied and amount due will be \$0.00;
 - g. You must tick a box and agree to the Vodafone, ReadyApps and AppDirect Marketplace terms and conditions and click 'place order'; and
 - h. Your order will then be confirmed and you must activate your Norton app in the ReadyApps portal/MyApps tab.
- f) If you need to sign up to a ReadyApps account you must click on the link which will take you to the ReadyApps portal. To redeem the offer you must:
 - a. Click on the 'Buy Now' option;
 - b. Sign-up to a ReadyApps account by using an email address and password;
 - c. An email address will be sent to your account and you must click 'activate account';
 - d. Complete the 'active your account fields' including your ABN;
 - e. You must tick a box and agree to the AppDirect terms of service and click 'create account';
 - f. If you have not registered your phone number you must enter your Vodafone Post-paid mobile number;
 - g. Use the verification code sent to that number;
 - h. Enter the promotional code received by email and click apply;
 - i. The full value of the Offer will be applied and amount due will be \$0.00;
 - j. You must tick a box and agree to the Vodafone, ReadyApps and AppDirect Marketplace terms and conditions and click 'place order'; and
 - k. Your order will then be confirmed and you must activate your Norton app in the ReadyApps portal/MyApps tab.
- g) If the Offer is successfully redeemed you will receive a purchase confirmation email from Vodafone noting that the value of Service Charge for a 24 month subscription (currently \$240.00 total) has been credited to your NSFP account. You can find out more information about pricing at <https://readyapps.vodafone.com.au/apps/16185#!editions>.
- h) The value of the Offer can only be used on the NSFP Product and cannot be used on any other Vodafone ReadyApps Product.

Billing

- a) You are purchasing this content from a third party content provider (Content Provider) using the AppDirect Marketplace and agree to these terms and conditions which specify how Vodafone will charge you for use of the NSFP Product after the Eligible Period.

- b) After the Eligible Period, the monthly subscription charge for the NSFP Product will appear on your Vodafone bill, under the heading Content if you are purchasing a subscription service it will be added and continue on a month-to-month basis until the end of the billing month in which you cancel your subscriptions service or your Eligible Post-paid Plan.
- c) We will contact you before the end of the Eligible Period to confirm that you are happy to continue with the NSFP Product and be charged in this manner.
- d) If the Eligible Period ends during your bill cycle, your next bill will include a prorated amount for use of the NSFP Product.
- e) You will not be allowed to complete the purchase if you exceed the \$300 monthly limit for ReadyApps.
- f) Your use of the content is subject to the terms and conditions of your agreement with the Content Provider. Please contact the Content Provider if you experience any problems or an issue arises with your use of the content or, if you are dissatisfied with the content and believe you are entitled to a refund.
- g) If you are purchasing a subscription service and wish to cancel you should do so in accordance with the cancellation policy contained within the terms and conditions of the Content Provider.
- h) If you are purchasing a subscription service and wish to cancel you should do so in accordance with the cancellation policy contained within the terms and conditions of the Content Provider.
- i) Purchase using the AppDirect Marketplace is permitted by the account holder only and with compatible devices.

Early Termination Fees

- a) The minimum cost for your Eligible nbn™ Plan and your Post-paid Plan are set out in your Plan details see <https://www.vodafone.com.au/about/legal/plan-details>.
- b) If you terminate your Eligible nbn™ Plan before 24 months, Early Termination Fees will apply. Depending on when you choose to leave you will have to pay the following amount (maximum \$350):

Months remaining	Amount (inc. GST)
22 - 24	\$350
19 - 21	\$310
16 - 18	\$260
13 - 15	\$220
10 - 12	\$180
7 - 9	\$130
4 - 6	\$90
1 - 3	\$40

- c) If you relocate outside a Vodafone nbn™ area, reduced early exit fees will apply at 50% of the rates in the above table. Please refer to the terms and conditions for your Vodafone nbn™ plan for more details.
- d) Similarly, if you terminate your Post-paid Plan before the end of the contract period, Early Termination Fees will apply and are set out in your Plan Details.

Upgrades and Rate Plan Changes

- a) If you upgrade or change to a higher value Eligible nbn™ Plan during an existing Eligible Period your Eligible Period will not be increased.

Cancellation

- a) If you cancel your Eligible Post-paid Plan before the end of the Eligible Period, the NSFP Product will be cancelled and you will no longer be able to use it.
- b) If you cancel your Eligible nbn™ Plan before the end of the Eligible Period you will still be able to use the NSFP Product, however after the Eligible Period has ended you will be charged for use of the NSFP Product.

Miscellaneous

- a) Symantec, the Symantec Logo, the Checkmark Logo and Norton are trademarks or registered trademarks of Symantec Corporation or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.