

# Terms & Conditions

## Vodafone Prepaid

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## What Terms and Conditions Apply to my Vodafone Prepaid Product?

- (a) This document sets out the Terms and Conditions that apply to specific Vodafone contracts and products (collectively, the **Products**).
- (b) The terms and conditions that will apply to your Product or Products are:
  - (i) all the terms and conditions provided to you when you agree to purchase a Product, including all the terms and conditions contained in this document; and
  - (ii) all the terms and conditions contained in the Vodafone Standard Form of Agreement (**SFOA**), which is available at [vodafone.com.au](http://vodafone.com.au)(collectively, the "**Terms**").
- (c) You accept the Terms when:
  - (i) you purchase a Product or are provided with a Prepaid Pack and activate either of these by:
    - i. calling us on 1555 from your Vodafone mobile; or
    - ii. Accessing our website at [www.vodafone.com.au](http://www.vodafone.com.au) to register/activate; OR
  - (ii) you activate a Product switching from a Vodafone Postpaid Product to a Vodafone Prepaid Product.
- (d) Your contract commences on your acceptance of the Terms, however, any credit expiry period does not start until you have recharged your Prepaid account.
- (e) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.
- (f) Vodafone's Fair Use Policy applies to any unreasonable use of Products. This includes use of any "unlimited" or "Infinite" offerings. See [www.vodafone.com.au/aboutvodafone/legal/fairusepolicy](http://www.vodafone.com.au/aboutvodafone/legal/fairusepolicy)
- (g) For more information, call Vodafone on:
  - (i) 1300 650 410 from any phone within Australia;
  - (ii) 1555 for free from your Vodafone mobile when in Australia; or
  - (iii) +61426320000 from your Vodafone mobile while roaming or visit [vodafone.com.au](http://vodafone.com.au)

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## Important Things You Need to Know

### Availability

- (a) The Products are for personal use only, and are not available to medium to large business/corporate and commercial customers. Medium to large business/corporate and commercial customers should contact Vodafone for information about Vodafone's business products.

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- (b) The Products are available to eligible and approved customers.
- (c) Unless otherwise stated, only one Vodafone Prepaid Product can be used per connection to our network.
- (d) Mobile devices may be locked to our network. A fee may apply to unlock.
- (e) Only services specified in Section 13 "Vodafone Rates: What is payable from my Vodafone Prepaid Credit?" can be accessed using Vodafone Prepaid Products.

### **Factors affecting availability and performance**

- (a) Network coverage and many other factors may affect the availability and performance of certain Products, services and functions.
- (b) Certain Products, services and functions are only available if used in conjunction with a compatible mobile device and if in a compatible coverage area. Not all mobile devices are compatible with our network.
- (c) The Terms contain details regarding device compatibility, network capability and availability relating to the "Vodafone" network. However, notwithstanding anything else in our contract with you, in addition to the "Vodafone" networks operated by, for or on behalf of Vodafone Network Pty Limited and Vodafone Australia Pty Limited, we may provide services to you using any telecommunications network we consider appropriate and that network will constitute "our network" for the purpose of the Terms. For more information about "our" network, see <http://www.vodafone.com.au/coverage/>.
- (d) All Vodafone services are subject to device capabilities & network limitations & availability. A compatible 4G, 3G+, 3G or 2G device is required to access Vodafone services. Vodafone 4G works on three different frequencies: 2100MHz, 1800MHz, and 850MHz. Vodafone 3G+/3G works on two different frequencies: 2100MHz, and 900MHz. Vodafone 2G works on one frequency: 900 MHz. You can reach Broadband Speeds within 4G & 3G+/3G areas when you have a handset which is compatible to that particular zone/s. Broadband Speeds are not available in any 2G area. Actual speed achieved varies depending on factors such as device capabilities, location & network congestion.
- (e) Our 4G coverage is available in all major metro locations and selected regional areas across Australia. Go to <http://www.vodafone.com.au/coverage/> to see if you are covered.
- (f) You agree to refer to [www.vodafone.com.au/coverage/](http://www.vodafone.com.au/coverage/) for coverage details and [vodafone.com.au/devicefrequency](http://www.vodafone.com.au/devicefrequency) for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.
- (g) Where Vodafone 4G services are not available (eg. due to device compatibility, or limited 4G coverage) 4G devices may use the Vodafone 3G+/3G network.
- (h) Vodafone 4G services that do not support VoLTE (including 4G devices that do not support VoLTE or plans which do not include VoLTE) will use the Vodafone 3G+/3G network for voice services. While using voice services these devices will also temporarily use the Vodafone 3G+/3G network for data services.
- (i) Where Vodafone 3G+/3G services are not available (eg. due to device compatibility) 4G, 3G+ or 3G devices may use the Vodafone 2G network.

### **Data services, including Pay As You Go Mobile Internet**

- (a) For data Products, a data session:

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- (i) **starts** when you begin internet activity, either directly or indirectly\* on your mobile device; and
- (ii) **ends** when your data connection is lost. This will happen when:
  - You turn your mobile device off, turn your data connection off, switch to flight mode or when you lose network reception; or
  - Your mobile device has not sent or received data for a period of time .

\*Direct internet activity is when you prompt your mobile device to send or receive data from the internet. For example, when you send an email. Indirect internet activity is when your mobile device or mobile applications are set up to send or receive data from the internet on your behalf. Examples include (but are not limited to): Email notifications via Gmail, notification of Tweets or Facebook posts which mention you and software or whether updates.

- (b) A minimum balance is required to start a data session.
- (c) When using data Products, some internet services, including web sites and email, may not be accessible.
- (d) Subject to your rights under the *Competition and Consumer Act 2010* or other relevant legislation (including the *Australian Consumer Law*), Vodafone does not make any warranty regarding any software or data provided or available to you in connection with data services, including with respect to how that software or data operates on your device or interacts with applications.
- (e) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).

### Rates and types of credit

- (a) Unless otherwise stated call usage is charged in blocks of 60 seconds. Usage is rounded up to the end of the current block.
- (b) Each call made by a customer may last for a maximum duration of 2 hours, provided the customer has sufficient credit and privileges to make the call.
- (c) Each call and data charge is rounded up to the nearest cent and includes GST (where GST applies)
- (d) Unless otherwise stated, data usage is billed in per kilobyte (kB) blocks.
- (e) Details of the rates and charges which apply to the Products are contained in the Terms.
- (f) All Vodafone Prepaid Products (except Vodafone Combo Recharge Products, Vodafone Prepaid MyMix, Vodafone Prepaid Caps and Vodafone Prepaid Add-ons) provide you with a type of credit called "Flexible Credit". Flexible Credit can be used to purchase any of the Products listed in Section 13 "Vodafone Rates: What is payable from my Vodafone Prepaid Credit?"
- (g) Vodafone Prepaid Caps come with Cap Credit, Vodafone Combo Recharge Products come with Combo Credit and Vodafone Prepaid MyMix Recharge Products come with MyMix Credit, Details on what Cap Credit, Combo Credit and MyMix Credit can be used to purchase can also be found in the table titled "Payable from Vodafone Prepaid Credit" in Section 13 below.
- (h) Some Vodafone Prepaid Products may also provide you with additional types of credit that may be used to purchase Products. Some types of such additional credit may only be used to purchase certain Products. Types of additional credit, and the Products that such additional credit can be used to purchase, are specified for each Vodafone Prepaid Product in sections 3, 4, 5, 6, 7, 8, 9, 10, 11 and

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- (i) Credit may be expressed in any manner, including as a monetary value or as a quantity of a specified Product.
- (j) Unless otherwise stated, the section of the Terms titled "Vodafone Rates: What is payable from my Vodafone Prepaid Credit?" specifies which Products are available to be purchased from your credit and the rates for those Products.
- (k) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

### **Voucher Expiry and Credit Expiry**

- (a) One way of recharging your Vodafone Prepaid service is to purchase a Vodafone Prepaid recharge voucher at participating outlets. These vouchers have a voucher expiry period, which is the period of time you have to activate that voucher before it is no longer valid. Vodafone Prepaid recharge vouchers have a maximum voucher expiry period of 6 months'. Failure to activate a Vodafone Prepaid recharge voucher prior to the expiration of the applicable voucher expiry period will result in the value of the voucher being forfeited and it will not be refundable or exchangeable for another Product.
- (b) Once activated, some Vodafone Prepaid Products have a credit expiry period. Credit expiry periods are specified for each Vodafone Prepaid Product in sections 3, 4, 5, 6, 7, 8, 9, 10, 11 and

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12 below.

- (c) Unless otherwise stated in the Terms, when the credit expiry period elapses or when the Vodafone Prepaid Product is recharged (whichever occurs first), any unused credit for that Product is forfeited, is not refundable, and cannot be carried over to any other Product.
- (d) Unless otherwise stated, if you change from a Vodafone Prepaid Product to any Vodafone “postpay” Product, any unused credit from your Vodafone Prepaid Product is forfeited, is not refundable, and cannot be carried over to your new Vodafone Product.

### **Checking your usage**

- (a) Check your call, TXT and data use here and overseas at [myvodafone.com.au](http://myvodafone.com.au) or call us for free from your Vodafone Mobile on 1555 (when in Australia) or +61414141414 (when overseas).

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### Vodafone Prepaid MyMix

The Vodafone Prepaid MyMix Recharge Product allows you to set the amount of some of your inclusions and to choose your expiry. The final price will be based on your choice. Using My Vodafone or the online tool accessible from [vodafone.com.au](http://vodafone.com.au), you choose (from a number of set choices) how much of each of the following types of credit you would like in your plan:

- calls to standard Australian numbers;
- data to use in Australia;
- standard voice calls from Australia to mobiles and land lines in 50 selected countries<sup>^</sup>; and

you will also be asked to set your expiry period from three set choices (together your Selectable Inclusions).

Once you have chosen your Selectable Inclusions and have purchased your recharge, you will not be able to make any further changes until your Vodafone Prepaid MyMix Recharge Product expires, and you purchase your next Vodafone Prepaid MyMix Recharge Product.

This table specifies the types of credit that are provided and sets out Selectable Inclusion options available if you purchase a Vodafone Prepaid MyMix Recharge Product:

<u>Text to personal mobiles in Australia</u>	<u>Calls to standard Australian numbers</u>	<u>Included data in Australia</u>	<u>Credit Expiry Period</u>	<u>Standard voice calls from Australia to mobiles and land lines in Selected Countries<sup>^</sup></u>	<u>Recharge Price</u>	<u>MyMix Credit</u>
Unlimited	Choice of: a) 150 minutes; or b) Infinite.	Choice of: a) 500MB; b) 2.5GB; c) 6GB d) 9.5GB	Choice of: a) 7 days; b) 28 days or c) 60 days	Choice of: a) 0 minutes; b) 90 minutes; or c) 150 minutes.	Determined by choice of previous four columns	Equal to Recharge Price

<sup>^</sup> Excludes premium services, overseas freephone numbers and video calls. Standard voice calls to selected list of countries. Countries may change from time to time, see <http://vodafone.com.au/internationalcountries> for list of current countries. Calls to other countries deducted from MyMix Credit. Fair use policy applies. See [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse).

The following terms and conditions apply to you if you purchase a Vodafone Prepaid MyMix Recharge Product:

- Unlimited text to personal mobiles in Australia can only be used when in Australia. Excludes premium and re-routed TXT and cannot be used for commercial purposes or for resale purposes.
- Calls to standard Australian numbers includes calls to personal mobiles and landlines in Australia can only be used when in Australia. Excludes premium services and video calls and cannot be used for commercial purposes or for resale purposes
- Standard voice calls from Australia to mobiles and land lines to Selected Countries (if they make up part of your Selectable Inclusions) are applicable to a selected list of countries only. Countries may change from time to time, see

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<http://vodafone.com.au/internationalcountries> for list of current countries. Vodafone will provide reasonable notice on that web site of any changes to selected countries. Excludes premium services, overseas freephone numbers and video calls. Fair use policy applies, see [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse).

- d) If you exhaust your international voice minute allocation or you do not include international voice minutes in your Selectable Inclusions, calls to the Selected Countries will be charged as per standard international call rates and will be paid for from your MyMix Credit. Countries not in the list of selected countries will be charged as per standard international call rates and will be paid for from your MyMix Credit. See <http://vodafone.com.au/internationalcountries> for rates.
- e) If your Selectable Inclusions include 150 minutes of calls to standard Australian numbers and your call minutes are exhausted, calls to standard Australian numbers will be charged as per standard call rates and will be paid for from your MyMix Credit.
- f) MyMix Credit can be used for standard international video calls, voice calls (to non-selected countries and to selected countries after international voice minute allocation is exhausted), International TXT & PXT, 1223 Directory Assistance, 123 – Ask Us Anything, and International Roaming.
- g) Data can only be used in Australia, on Vodafone Networks.
- h) Data usage is charged in per kB increments.
- i) If you recharge on any Vodafone Prepaid Recharge Product before the end of your Credit Expiry Period, all unused credits and allocations from your Vodafone Prepaid MyMix Recharge Product will be forfeited, will not be refundable and will not carry over to your new Vodafone Prepaid Recharge Product.
- j) If you change from a 365 Day Recharge Product, or a TXT & Talk Recharge Product (**Original Recharge Product**) to a Vodafone Prepaid MyMix Recharge Product before the end of the Original Recharge Product's Credit Expiry Period, any unused Flexible Credit from your Original Recharge Product will be rolled over to your Vodafone Prepaid MyMix Recharge Product and will have the same Credit Expiry Period as your Original Recharge Product.
- k) If you change from a Vodafone Pay As You Go Recharge Product or Vodafone Pay As You Go Plus Recharge Product (**Original Recharge Product**) to a Vodafone Prepaid MyMix Recharge Product before the end of the Original Recharge Product's Credit Expiry Period, any Flexible Credit or My Credit and allocations will not transfer over to your Vodafone Prepaid MyMix Recharge Product, however, if you change back to your Original Recharge Product before the end of your Original Recharge Product's Credit Expiry Period, any unused Flexible Credit or My Credit and allocations from your Original Recharge Product will be available again and will have the same Credit Expiry Period as your Original Recharge Product.
- l) If you change from a Flexi Cap, Vodafone Prepaid Combo Product or a Vodafone Cap Product to a Vodafone Prepaid MyMix Recharge Product before the end of the Credit Expiry Period, all unused credits and allocations are forfeited, are not refundable and will not carry over to your Vodafone Prepaid MyMix Recharge Product.
- m) The Vodafone Prepaid MyMix Recharge Products are not to be used for commercial or resale purposes.
- n) The Vodafone Prepaid MyMix Recharge Product can be only be purchased:
  - i. via My Vodafone with a credit card or voucher;
  - ii. via Care on 1511 using a credit card or voucher (in order to this you must first use the online tool at [vodafone.com.au](http://vodafone.com.au) to get the specific product name (eg.

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MyMix 22), generated on the basis of your Selectable Inclusions, which you will need to quote to care.); or

- iii. via text with a registered credit card (however this option is only available when you receive a text from Vodafone and only allows you to recharge with the same Vodafone Prepaid MyMix Recharge Product as your previous recharge).



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## Vodafone Prepaid Combo

This table specifies types of credit that are provided if you purchase a Vodafone Prepaid Combo Recharge Product:

<u>Recharge Price</u>	<u>Combo Credit</u>	<u>Calls to Std. Australian numbers</u>	<u>Text to personal mobiles in Australia</u>	<u>Included data in Australia</u>	<u>Free Data in Australia for online recharge</u>	<u>Credit Expiry Period</u>	<u>Standard international voice calls from Australia<sup>^</sup></u>
\$10	\$10	Unlimited	Unlimited	500MB	100MB	7 days or next recharge whichever occurs first	From Combo Credit
\$20	\$20	Unlimited	Unlimited	2GB	250MB	10 days or next recharge whichever occurs first	From Combo Credit
\$30	\$30	Unlimited	Unlimited	2GB	0.5 GB	28 days or next recharge whichever occurs first	From Combo Credit
\$40	\$40	Unlimited	Unlimited	5GB	0.5 GB	28 days or next recharge whichever occurs first	90 minutes to Selected Countries
\$50	\$50	Unlimited	Unlimited	7.5GB	0.5 GB	28 days or next recharge whichever occurs first	1000 minutes to Super 1000 Countries and 90 minutes to Selected Countries
\$60	\$60	Unlimited	Unlimited	10GB	1 GB	28 days or next recharge whichever occurs first	1000 minutes to Super 1000 Countries and 120 minutes to Selected Countries

<sup>^</sup>Selected Countries are selected list of countries available at <http://vodafone.com.au/internationalcountries> and Super 1000 Countries are Singapore, UK, USA, China, Hong Kong, Canada, Norway, New Zealand, South Africa, India and Malaysia. Countries may change from time to time, see [vodafone.com.au/internationalcountries](http://vodafone.com.au/internationalcountries) for list of current countries. Fair use policy applies. See [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse).

The following terms and conditions apply to you if you purchase a Vodafone Prepaid Combo Recharge Product:

- Unlimited text to personal mobiles in Australia can only be used when in Australia. Excludes premium and re-routed TXT and cannot be used for commercial purposes or for resale purposes.
- Unlimited voice and video calls to personal mobiles and landlines in Australia can only be used when in Australia. Excludes premium and re-routed calls and cannot be used for commercial purposes or for resale purposes

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- c) Super 1000 Countries are Singapore, UK, USA, China, Hong Kong, Canada, Norway, New Zealand, South Africa, India and Malaysia. Countries may change from time to time, see <http://vodafone.com.au/internationalcountries> for list of current countries. Vodafone will provide reasonable notice on that web site of any changes to Super 1000 Countries. Calls charged in per minute increments. Customers will use 1000 minute allocation first when calling Super 1000 countries; once minute allowance depleted, customers will use remaining Standard International Voice Call minute allowance to Selected Countries and then Combo Credit. Fair Use Policy applies, see [vodafone.com.au/fairuse](http://vodafone.com.au/fairuse). Excludes premium services, special and overseas free-phone numbers and video calls. For all other country rates, see [vodafone.com.au/idd](http://vodafone.com.au/idd).
- d) Standard voice calls from Australia to mobiles and land lines to Selected Countries are applicable to a selected list of countries only available at <http://vodafone.com.au/internationalcountries>. Excludes premium services, overseas free-phone numbers and video calls. Countries may change from time to time, see <http://vodafone.com.au/internationalcountries> for list of current countries. Vodafone will provide reasonable notice on that web site of any changes to Selected Countries. Fair use policy applies, see [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse). If you exhaust your international voice minute allocation to the Selected Countries, calls to the Selected Countries will be charged as per standard international call rates and will be paid for from your Combo Credit. Countries not in the list of Selected Countries will be charged as per standard international call rates and will be paid for from your Combo Credit. See <http://vodafone.com.au/internationalcountries> for rates.
- e) Combo Credit can be used for standard international video calls, voice calls (to non-selected countries and to selected countries after international voice minute allocation is exhausted), International TXT & PXT, 1223 Directory Assistance, 123 – Ask Us Anything, and International Roaming.
- f) Where a recharge is made via one of the following channels, Free Data will be applied (this data will be subject to the same usage conditions and expiry period as per Included Data):
  - i. Online via debit or credit card or with PayPal (via Express Recharge or the My Vodafone App.);
  - ii. Instant recharge in a Vodafone Retail store;
  - iii. Call to 1555 (credit card required)
  - iv. Recharge by TXT
- g) Data can only be used in Australia, on Vodafone Networks.
- h) Data usage is charged in per kB increments.
- i) If you recharge on any Vodafone Prepaid Recharge Product before the end of your Credit Expiry Period, all unused credits and allocations from your Vodafone Prepaid Combo Recharge Product will be forfeited, will not be refundable and will not carry over to your new Vodafone Prepaid Recharge Product.
- j) If you change from a 365 Day Recharge Product, or a TXT & Talk Recharge Product (**Original Recharge Product**) to a Vodafone Prepaid Combo Recharge Product before the end of the Original Recharge Product's Credit Expiry Period, any unused Flexible Credit from your Original Recharge Product will be rolled over to your Vodafone Prepaid Combo Recharge Product and will have the same Credit Expiry Period as your Original Recharge Product.
- k) If you change from a Vodafone Pay As You Go Recharge Product or Pay As You Go Plus Recharge Product (**Original Recharge Product**) to a Vodafone Prepaid Combo Recharge Product before the end of the Original Recharge Product's Credit Expiry Period, any Flexible Credit or My Credit and allocations will not transfer over to your Vodafone

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Prepaid Combo Recharge Product, however, if you change back to your Original Recharge Product before the end of your Original Recharge Product's Credit Expiry Period, any unused Flexible Credit or My Credit and allocations from your Original Recharge Product will be available again and will have the same Credit Expiry Period as your Original Recharge Product.

- l) If you change from a Flexi Cap, Vodafone Cap Product or a Vodafone Prepaid MyMix Recharge Product to a Vodafone Prepaid Combo Recharge Product before the end of the Credit Expiry Period, all unused credits and allocations are forfeited, are not refundable and will not carry over to your Vodafone Prepaid Combo Recharge Product. "
- m) The Vodafone Prepaid Combo Recharge Products are not to be used for commercial or resale purposes.

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## Vodafone Pay As You Go Plus Recharge

This table specifies types of credit that are provided if you purchase a Vodafone Pay As You Go Recharge Product:

Recharge Price	My Credit	Credit Expiry Period
\$10	\$10	365 days
\$20	\$20	365 days
\$30	\$30	365 days
\$40	\$40	365 days
\$50	\$50	365 days

The following terms and conditions apply to you if you purchase a Vodafone Pay As You Go Recharge Product:

- (a) Data can only be used in Australia, on Vodafone Networks. Data usage is charged in 512kB increments, with the first 512kB of usage in each data session zero rated. For example, if you use 700kB, you will be charged 1c (zero for the first 512kB, and 1c for the next 512kB block).
- (b) If you recharge your Vodafone Pay As You Go Recharge Plus Product with another Vodafone Pay As You Go Recharge Plus Product before the end of the Credit Expiry Period, unused My Credit will be rolled over, provided you do not exceed the maximum balance of \$1,000.
- (c) If you change from a Pay As You Go Plus Recharge Product (**Original Recharge Product**) to a Vodafone Combo Recharge Product or Vodafone Prepaid MyMix Recharge Product before the end of your Original Recharge Product's Credit Expiry Period, any unused My Credit and allocations will not be rolled over, however, if you change back to your Original Recharge Product before the Original Recharge Product's Credit Expiry Period ends, any unused My Credit will be available and will have the same Credit Expiry Period as your Original Recharge Product.
- (d) If you change from a Flexi Cap Recharge Product, TXT & Talk Recharge Product, Vodafone Prepaid MyMix Recharge Product, Vodafone Cap Recharge Product or Vodafone Combo Recharge Product (**Original Recharge Product**) to a Vodafone Pay As You Go Plus Recharge Product, all unused credits and allocations will not be rolled over.
- (e) If you change from a Pay As You Go Recharge or 365 Day Recharge Product (**Original Recharge Product**) to a Pay As You Go Plus Recharge Product, any unused Flexible Credit will be rolled over.
- (f) You can use My Credit purchase Prepaid Add-ons, which are available to customers with any active Vodafone Prepaid Pay As You Go Plus Recharge Product. Add-ons can only be purchased via TXT. Refer to Section 11 for details on Prepaid Add-ons.
- (g) The Vodafone Pay As You Go Recharge Product is not to be used for commercial or resale purposes.

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## Vodafone Caps

This table specifies types of credit that are provided if you purchase a Vodafone Cap Recharge Product:

Recharge Price	Cap Credit	Calls to std Australian numbers	Text to personal mobiles in Australia	Included data in Australia	Free Data to use in Australia for online recharge	Credit Expiry Period	Standard calls from Australia to mobiles and land lines 10 selected countries <sup>^</sup>
\$10	\$100	No separate allowance – deducted from Cap Credit	No separate allowance – deducted from Cap Credit	100MB	50MB	7 days or upon next recharge, whichever occurs first.	No separate allowance – deducted from Cap Credit
\$30	\$450	No separate allowance – deducted from Cap Credit	Unlimited	1GB	250MB	28 days or upon next recharge, whichever occurs first.	No separate allowance – deducted from Cap Credit
\$40	\$750	No separate allowance – deducted from Cap Credit	Unlimited	2GB	500MB	28 days or upon next recharge, whichever occurs first.	No separate allowance – deducted from Cap Credit
\$50	\$50	Unlimited	Unlimited	3GB	500MB	28 days or upon next recharge, whichever occurs first.	Unlimited
\$70 <sup>®</sup>	\$1500	No separate allowance – deducted from Cap Credit	Unlimited	2GB	0 MB	28 days or upon next recharge, whichever occurs first.	No separate allowance – deducted from Cap Credit

<sup>^</sup> Excludes premium services and overseas freephone numbers. Countries are China, Hong Kong, India, Malaysia, NZ, Singapore, South Korea, Thailand, UK and USA. Calls to other countries deducted from Combo Credit. Fair use policy applies. See [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse).

The following terms and conditions apply to you if you purchase a Vodafone Cap Recharge Product:

- If applicable for your Vodafone Cap Recharge Product, unlimited text to personal mobiles in Australia can only be used when in Australia. Excludes premium and re-routed TXT and cannot be used for commercial purposes or for resale purposes.
- If applicable for your Vodafone Cap Recharge Product, unlimited voice and video Calls to personal mobiles and landlines in Australia can only be used when in Australia. Excludes premium and re-routed calls, calls to overseas freephone numbers and cannot be used for commercial purposes or for resale purposes.
- Where a recharge is made via one of the following channels, Free Data will be applied (this data will be subject to the same usage conditions and expiry period as per Included Data):

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- i. Online via debit or credit card or with PayPal (via Express Recharge or the My Vodafone App.);
  - ii. Instant recharge in a Vodafone Retail store; or
  - iii. IVR with credit card.
- (d) Data can only be used in Australia, on Vodafone Networks.
- (e) Data usage is charged in per kB increments.
- (f) If you recharge on any Vodafone Prepaid Recharge Product before the end of your Credit Expiry Period, all unused credits and allocations from your Vodafone Cap Recharge Product will be forfeited, will not be refundable and will not carry over to your new Vodafone Prepaid Recharge Product.
- (g) If you change from a 365 Day Recharge Product, or a TXT & Talk Recharge Product (**Original Recharge Product**) to a Vodafone Cap Recharge Product before the end of the Original Recharge Product's Credit Expiry Period, any unused Flexible Credit from your Original Recharge Product will be rolled over to your Vodafone Cap Recharge Product and will have the same Credit Expiry Period as your Original Recharge Product.
- (h) If you change from a Vodafone Pay As You Go Recharge Product or Pay As You Go Plus Recharge Product (**Original Recharge Product**) to a Vodafone Cap Recharge Product before the end of the Original Recharge Product's Credit Expiry Period, any Flexible Credit or My Credit and allocations will not transfer over to your Vodafone Cap Recharge Product, however, if you change back to your Original Recharge Product before the end of your Original Recharge Product's Credit Expiry Period, any unused Flexible Credit and allocations from your Original Recharge Product will be available again and will have the same Credit Expiry Period as your Original Recharge Product.
- (i) If you change from a Flexi Cap, Vodafone Prepaid Combo Recharge Product or a Vodafone Prepaid MyMix Recharge Product to a Vodafone Cap Recharge Product before the end of the Credit Expiry Period, all unused credits and allocations are forfeited, are not refundable and will not carry over to your Vodafone Cap Recharge Product.
- (j) If you are on any Cap recharge at 24 September 2014, you can recharge on the \$70 Cap recharge and keep recharging with \$70 vouchers purchased prior to 24 September 2014. If you move onto another recharge product, you will not be able to move back to the \$70 Cap.
- (k) Until the earlier of either (a) the voucher expiry date or (b) 24 March 2015, \$70 vouchers can be redeemed against the \$70 Cap product by customers on any Cap as at 24 September 2014.
- (l) The Vodafone Cap Recharge Products are not to be used for commercial or resale purposes.

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## Vodafone Prepaid

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## Vodafone Pay As You Go Recharge (30 days)

This table specifies types of credit that are provided if you purchase a Vodafone Pay As You Go Recharge Product:

Recharge Price	Flexible Credit	Free Flexible Credit for online recharge	Vodafone to Vodafone Credit	Credit Expiry Period
\$10	\$10	\$1	-	30 days
\$20	\$20	\$2	Unlimited	30 days
\$30	\$30	\$3	Unlimited	30 days
\$50	\$50	\$5	Unlimited	30 days

The following terms and conditions apply to you if you purchase a Vodafone Pay As You Go Recharge Product:

- (a) Vodafone to Vodafone Credit can only be used for standard voice calls made to other Vodafone mobiles in Australia.
- (b) If you exhaust your Vodafone to Vodafone Credit, additional calls to Vodafone mobiles in Australia will be paid for from your Flexible Credit.
- (c) Data can only be used in Australia, on Vodafone Networks. Data usage is charged in 512kB increments, with the first 512kB of usage in each data session zero rated. For example, if you use 700kB, you will be charged 1c (zero for the first 512kB, and 1c for the next 512kB block).
- (d) Data will be paid for from your Flexible Credit at Pay As You Go Mobile Internet Rates.
- (e) Where a recharge is made via one of the following channels, Free Flexible Credit will be applied. This Flexible Credit will be treated and subject to the same usage conditions and expiry period as per Flexible Credit
  - i. Online via debit or credit card or with PayPal (via Express Recharge or the My Vodafone App.);
  - ii. Instant recharge in a Vodafone Retail store;
  - iii. Automatic Top Up; or
  - iv. IVR with credit card
- (f) If you recharge your Vodafone Pay As You Go Recharge Product with another Vodafone Pay As You Go Recharge Product or Vodafone Pay As You Go Plus Recharge Product before the end of the Credit Expiry Period, unused Flexible Credit will be rolled over, provided you do not exceed the maximum balance of \$1,000.
- (g) If you change from a Pay As You Go Recharge Product (**Original Recharge Product**) to a Vodafone Prepaid Combo or Vodafone Prepaid MyMix Recharge Product, any unused Flexible Credit and entitlements will not be rolled over.
- (h) If you change from a Pay As You Go Recharge Product (**Original Recharge Product**) to a Pay As You Go Plus Recharge Product, any unused Flexible Credit and entitlements will roll over.
- (i) The Vodafone Pay As You Go Recharge Product is not to be used for commercial or resale purposes.

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## Vodafone Prepaid

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## Vodafone 365 Day Recharge

This table specifies types of credit that are provided if you purchase a 365 Day Recharge Product:

Recharge Price	Flexible Credit	Vodafone to Vodafone Talk	Credit Expiry Period
\$20	\$20	50 minutes	365 days
\$30	\$30	150 minutes	365 days
\$40	\$40	250 minutes	365 days
\$50	\$50	350 minutes	365 days
\$70	\$70	400 minutes	365 days
\$100	\$100	650 minutes	365 days
\$150 <sup>(h)</sup>	\$150	850 minutes	365 days

The following terms and conditions apply to you if you purchase a 365 Day Recharge Product:

- (a) Vodafone to Vodafone Talk minutes allow you to make calls to other Vodafone mobiles in Australia up to the duration included in your recharge. Vodafone to Vodafone Talk time is deducted in blocks of 1 minute, with a minimum call length of 1 minute.
- (b) If you exhaust your Vodafone to Vodafone Talk time, additional calls to Vodafone mobiles in Australia will be paid for from your Flexible Credit.
- (c) If you recharge your 365 Day Recharge Product with another 365 Day Recharge Product before the end of the Credit Expiry Period, unused Flexible Credit will be rolled over but any unused Vodafone to Vodafone Talk time balance will be immediately be forfeited, will not be refundable and will not carry over to your next Vodafone 365 Day Recharge Product.
- (d) The maximum Flexible Credit balance you may hold for the 365 Day Recharge Product is \$2,000.
- (e) If you change from a 365 Day Recharge Product (**Original Recharge Product**) to a Vodafone Prepaid Combo or Vodafone Prepaid MyMix Recharge Product, any unused Flexible Credit and entitlements will not be rolled over.
- (f) If you change from a 365 Day Recharge Product (**Original Recharge Product**) to a Pay As You Go Plus any unused Flexible Credit and entitlements will roll over.



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#### Vodafone Flexi-Cap Recharge

From 24 November 2014, the Flexi Cap Recharge Product will only be available to you if your last recharge before that date was on the Flexi Cap Recharge Product.

- a) Vodafone has not removed this Product; and
- b) you do not recharge on a different Vodafone Prepaid Product.

This table specifies types of credit that are provided if you purchase a Flexi Cap Recharge Product:

Recharge Price	Flexible Credit	Vodafone to Vodafone Credit	Included Data within Australia	Credit Expiry Period
\$29	\$150	\$350	500 MB	28 days or upon next recharge, whichever occurs first.
\$49	\$350	\$650	3 GB	28 days or upon next recharge, whichever occurs first.
\$79	\$650	\$850	4 GB	28 days or upon next recharge, whichever occurs first.
\$149	\$1250	\$1250	5 GB	28 days or upon next recharge, whichever occurs first.

The following terms and conditions apply to you if you purchase a Flexi Cap Recharge Product:

- (a) Vodafone to Vodafone Credit can only be used for standard voice calls made to other Vodafone mobiles in Australia.
- (b) If you exhaust your Vodafone to Vodafone Credit, additional calls to Vodafone mobiles in Australia will be charged for from your Flexible Credit.
- (c) Included Data allows you to use the quantity of data included in your recharge. Data can only be used in Australia, on Vodafone Networks. Data usage is charged in per kB increments.
- (d) If you exhaust your Included Data allocation, additional data will be paid for from your Flexible Credit at Pay As You Go Mobile Internet Rates.
- (e) If you recharge on any Vodafone Prepaid Recharge Product (including, but not limited to, another Flexi Cap Recharge) before the end of your Credit Expiry Period, all unused credits and allocations from your Vodafone Flexi Cap Recharge Product will be forfeited, will not be refundable and will not carry over to your new Vodafone Prepaid Recharge Product.

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#### Vodafone TXT & Talk Recharge

From 24 November 2014, the Text & Talk Recharge Product will only be available to you if your last recharge before that date was on the Text & Talk Recharge Product. If this applies to you, you will be able to continue to recharge on the Text & Talk Recharge Product after 24 November 2014, provided

- a) Vodafone has not removed this Product; and
- b) you do not recharge on a different Vodafone Prepaid Product.

This table specifies types of credit that are provided if you purchase a TXT & Talk Recharge Product:

Recharge Price	Flexible Credit	Free Talk	Free TXT	Vodafone to Vodafone Talk	Credit Expiry Period
\$20	\$20	10 minutes	20	50 minutes	60 days
\$30	\$30	50 minutes	100	150 minutes	60 days
\$50	\$50	100 minutes	200	300 minutes	60 days
\$70	\$70	150 minutes	300	400 minutes	60 days
\$100	\$100	250 minutes	500	650 minutes	60 days
\$150	\$150	400 minutes	800	850 minutes	60 days

The following terms and conditions apply to you if you purchase a TXT & Talk Recharge Product:

- (a) Free Talk minutes allow you to make standard national voice calls (including calls to other Vodafone mobiles in Australia) up to the duration included in your recharge. Free Talk time is deducted in blocks of 1 minute, with a minimum call length of 1 minute.
- (b) Vodafone to Vodafone Talk minutes can only be used once your Free Talk minutes are exhausted.
- (c) Vodafone to Vodafone Talk minutes allow you to make standard voice calls to other Vodafone mobiles in Australia up to the duration included in your recharge. Vodafone to Vodafone Talk minutes are deducted in blocks of 1 minute, with a minimum call length of 1 minute.
- (d) If you exhaust your Free Talk minutes, additional standard national voice calls (except for calls to other Vodafone mobiles in Australia) will be paid for from your Flexible Credit.
- (e) If you exhaust your Vodafone to Vodafone Talk minutes, additional calls to Vodafone mobiles in Australia will be paid for from your Flexible Credit.
- (f) Free TXT credit allows you to send the number of standard personal national and international TXT included in your recharge to individuals from within Australia. Excludes premium and re-routed TXT. Offer cannot be used for commercial or resale purposes.
- (g) If you exhaust your Free TXT allocation, additional TXT will be paid for from your Flexible Credit.
- (h) If you recharge your TXT & Talk Recharge Product with another TXT & Talk Recharge Product before the end of the Credit Expiry Period, unused Flexible Credit, Free Talk minutes, Vodafone to Vodafone Talk minutes and Free TXT allocations will be rolled over, provided you do not exceed the maximum balances in section 10(i).
- (i) The maximum credit balances you may hold for the TXT & Talk Recharge Product are: a) Flexible Credit of \$2,000; b) Free Talk minutes of 5,000 minutes; c) Vodafone to Vodafone Talk minutes of 5,000 minutes; and d) Free TXT allocation of 7,200 messages.

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- (j) If you change from a TXT & Talk Recharge Product Recharge Product (**Original Recharge Product**) to a Pay As You Go Plus, Vodafone Prepaid Combo or Vodafone Prepaid MyMix Recharge Product, any unused Flexible Credit and entitlements will not be rolled over.

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### Vodafone Prepaid Add-ons

The following table specifies the types of credit that is provided if you purchase a Prepaid Add-on Product:

Type	Price	Expiry Period (Days)	Inclusions			
			Data to use in Australia	Standard Voice Calls from Australia to 10 selected Countries#	Standard Voice Calls from Australia to 50 Selected Countries^	Standard National calls
DATA ADD ONS						
Data Daily Add-on	\$3	1	2 GB			
Data Add-on	\$7	7	2 GB			
Data Add-on	\$5	28	500 MB	-	-	-
Data Add-on	\$10	28	1 GB	-	-	-
Data Add-on	\$15	28	2 GB	-	-	-
10 COUNTRIES ADD ON						
10 Countries Add-on	\$7	7	-	200 Mins	-	-
10 Countries Add-on	\$5	28	-	50 Mins	-	-
10 Countries Add-on	\$10	28	-	100 mins	-	-
10 Countries Add-on	\$15	28	-	200 Mins	-	-
50 COUNTRIES ADD ON						
50 Countries Add-on	\$7	7	-	-	60 Mins	-
50 Countries Add-on	\$5	28	-	-	30 Mins	-
50 Countries Add-on	\$10	28	-	-	60 Mins	-
50 Countries Add-on	\$15	28	-	-	120 Mins	-
TALK ADD ON						
Infinite Standard National Talk Add-on	\$7	7	-	-	-	Unlimited
Talk Add-on	\$5	28	-	-	-	100 Mins
Talk Add-on	\$10	28	-	-	-	200 Mins
Talk Add-on	\$15	28	-	-	-	400 Mins

# Excludes premium services, overseas freephone numbers and video calls. Countries are China, Hong Kong, India, Malaysia, NZ, Singapore, South Korea, Thailand, UK and USA. Fair use policy applies. See [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse). ^ Excludes premium services, overseas freephone numbers and video calls. Standard Voice Calls to selected list of countries. Countries may change from time to time, see <http://vodafone.com.au/internationalcountries> for list of current countries. Fair use policy applies. See [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse).

ROAMING ADD-ON					
Type	Price	Expiry	Inclusions to use in selected countries*		
			Data *	Outgoing and Incoming Standard Voice Calls	Standard TXT
Weekly Roaming Add-on	\$35	7	250 MB	60 mins	60 TXT

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Weekly Data Roaming Add-on	\$35	7	500 MB	-	-
3-day Roaming Add-on	\$25	3	100 MB	30 mins	30 TXT
3-day Data Roaming Add-on	\$25	3	200 MB	-	-

\* Countries may change from time to time, see

[www.vodafone.com.au/prepaid/plans/international-roaming](http://www.vodafone.com.au/prepaid/plans/international-roaming)

for list of current countries. Fair use policy applies. See [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse).

### 11. (a) Prepaid Add-On Products generally

The following terms and conditions apply to you if you purchase any Prepaid Add-on Product:

- You can only use a Prepaid Add-on Product if you are an existing Vodafone Prepaid customer with an active account. New Vodafone Prepaid Customers who activated a \$2 SIM will need to recharge with Vodafone Prepaid Recharge Products before purchasing any add-ons.
- If you have purchased a Prepaid Add-on product and add another Prepaid Add-on product of the same Type and with the same Expiry Period, before the end of the Expiry Period of the Initial Prepaid Add-on Product, the unused Add-on inclusions from the initial Add-on will be rolled over.
- Unless stated otherwise, where you purchase two or more Add-ons of the same Type, the Expiry Periods begin on purchase and will run consecutively until the end of each Expiry Period. The Add-ons will be consumed in order of Expiry Period, beginning with the shortest and ending with the longest.
- Unused inclusions will be forfeited at the end of the Add-on Expiry Period.
- Unless stated otherwise, Add-ons can only be purchased via Online/Mobile and Recharge by TXT (excluding the \$5, \$7 and \$15 Data Add-ons which are also available via Voucher recharge)
- There is no limit on the number and Types of Add-ons that can be purchased and used at any given time.
- Add-on inclusions will be used before the inclusions in your Prepaid Recharge Product.
- All Add-on inclusions (excluding the Roaming Add-ons) are for use within Australia only.

### 11. (b) Data Add On

In addition to the terms and conditions set out in 11(a) the following terms and conditions apply to you if you purchase a Data Add-on:

- Data usage is charged in per kB increments
- If your Prepaid Recharge Product includes a data allowance, data will be deducted from your Data Add-on first.

### 11. (c) 10 Countries Add-on and 50 Countries Add-ons

In addition to the terms and conditions set out in 11(a) the following terms and conditions apply to you if you purchase a 10 Countries and 50 Countries Add-on:

- The 10 Countries Add-on includes standard voice calls to mobiles and land lines in 10 selected countries and excludes premium services, overseas freephone numbers and video calls. Countries are China, Hong Kong, India, Malaysia, NZ, Singapore, South Korea, Thailand, UK and USA. Fair use policy applies. See [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse).
- The 50 Countries Add-on includes standard voice calls from Australia to mobiles and land lines which are applicable to a selected list of countries only. Excludes premium

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services, overseas freephone numbers and video calls Countries may change from time to time, see <http://vodafone.com.au/internationalcountries> for list of current countries before you travel. Vodafone will provide reasonable notice on that web site of any changes to selected countries. Fair use policy applies. See [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse).

- c) If you purchased both the 10 Countries Add-on and 50 Countries Add-on, calls to the 10 selected countries will be deducted from the 10 Countries Add-on inclusions first.

### 11. (d) Talk Add-on and Infinite Standard National Talk Add-ons

In addition to the terms and conditions set out in 11(a) the following terms and conditions apply to the Talk Add-on and Infinite Standard National Talk Add-on:

- a) Add-ons include voice calling only.
- b) Min inclusions can be used with following:
  - a. Standard national voice calls to Australian numbers;
  - b. Standard national calls to 13/15/1800 numbers;
  - c. Voicemail deposits in Australia; and
  - d. Voicemail retrieval in Australia.

Additionally, calls made on the Talk Add-on are charged in per minute increments.

### 11(e) Roaming Add-on and Roaming Data Add-on

In addition to the terms and conditions set out in 11(a) the following terms and conditions apply to the Roaming Add-on and Roaming Data Add-on (together the **Roaming Add-ons**):

- a) Roaming Add-ons can currently only be used in the following Selected Add-on Countries:

Albania	Germany	Luxembourg	Singapore
Austria	Greece	Malaysia	Slovak Republic
Belgium	Hong Kong	Malta	Slovenia
Brazil	Hungary	Monaco	South Africa
Bulgaria	Iceland	Montenegro	Spain
Croatia	India	Netherlands	Sweden
Cyprus	Indonesia	New Zealand	Switzerland
Czech Republic	Ireland	Norway	Thailand
Denmark	Italy	Poland	Turkey
Estonia	Japan	Portugal	U.K
Fiji	Latvia	Romania	U.S.A
Finland	Lithuania	Serbia	
France			

(Selected Roaming Countries).

- b) Selected Roaming Countries may change from time to time, check these terms or see <http://vodafone.com.au/prepaidroaming> for list of current countries before you travel. Fair use policy applies. See [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse).
- c) Only available to customers whose last recharge was a Vodafone MyMix, Combo and PAYG Plus Recharge Product. Roaming Add-ons can be purchased only via credit card or PayPal online or with registered credit card via Recharge by TXT. Roaming Add-ons cannot be purchased with the MyCredit from a PAYG Plus Recharge Product
- d) Usage that exceeds the Roaming Add-ons inclusions will be charged from any remaining Vodafone Prepaid Recharge Product inclusions based on the standard rates for that Vodafone Prepaid Recharge Product. See <http://vfau.co/prepaidroamingrates> for rates.

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- e) Standard incoming and outgoing voice calls includes calls to and from mobiles and land lines excluding premium services, overseas freephone numbers and video calls. Both outgoing and incoming voice calls are charged in per 60-second increments.
- f) Standard TXT includes standard outgoing TXT and excludes any picture text or multi media messages.
- g) Data is charged in per kB increments for both download and upload.
- h) If you purchased two Roaming Add-ons with different expiry periods, the Roaming Add-on with the shortest expiry will be used first.
- i) If you purchased both Roaming Data Add-on and Roaming Add-on, Data usage will be deducted from the Data Roaming Add-on first.

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## Vodafone Prepaid Add-ons and Extras

### 12(a) Extras

This table specifies types of credit that are provided if you purchase a Vodafone Extras Product:

Recharge price	Extras Credit	Credit Expiry Period
\$12	\$12	Does not expire provided an active prepaid service is maintained
\$25	\$25	Does not expire provided an active prepaid service is maintained

The following terms and conditions apply to you if you purchase an Extras Product:

- You can only use a Vodafone Extras Product if you have purchased a Vodafone Flexi Cap Recharge Product, Cap Recharge Product or a Combo Recharge Product that connects you to our network.
- Extras Credit allows you to purchase any of the Products listed in the "Payable from Extras Credit" table in Section 13.
- If Products listed in the "Payable from Extras Credit" table in Section 13 can be paid from a different type of credit included with your Vodafone Prepaid Product, unless stated otherwise, your Flexible Credit, Cap Credit or Combo Credit will be deducted first, until it is exhausted, and then your Extras Credit.
- Vodafone Extras Credit does not expire provided you maintain an active prepaid service. If you do not recharge your Vodafone Prepaid Product within 365 days from the start of its Credit Expiry Period, your prepaid service will no longer be active and all Extras Credit will be forfeited and is not refundable.

### 12(b) Socialise Add-On

From 3 March 2014, the Socialise Add-On will only be available to you, if on the 2 March 2014 you have:

- an active Vodafone Prepaid Recharge Product; and
- previously purchased a Socialise Add-On between 2 September 2013 and 2 March 2014.

If this applies to you, you will be able to continue to purchase a Socialise Add-On on, or after 3 March 2014, provided Vodafone has not removed this Product.

The following table specifies the types of credit that are provided if you are eligible to purchase a Socialise Add-On Product:

Price	Included Data within Australia	Credit Expiry Period
\$5 (Flexible Credit if you are on a current 365 Day Recharge Product, TXT & Talk Recharge Product, Vodafone Pay As You Go Recharge Product)	150MB	30 days



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\$10 (Flexible Credit or Cap Credit if you are on a current Flexi Cap or Vodafone Cap Recharge Product)		
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The following terms and conditions apply to you if you purchase Socialise Add-On Product:

- You can only use a Socialise Add-On if you have purchased an initial Vodafone Recharge Product that connects you to our Network and you are on a current prepaid Vodafone Recharge Product that is within its Credit Expiry Period.
- The price for the Socialise Add-On will be paid for from your Flexible Credit or Cap Credit. There are different prices for Flexi Cap and Vodafone Cap customers.
- Data usage is charged in per kB increments. Data for use within Australia on Vodafone networks.
- If your Prepaid Recharge Product includes a data allowance, data will be deducted from your Socialise Add-On first. In order to guarantee that data is taken from your Socialise Add-On first, you will need to restart your phone.
- If you exhaust the data allocation in your Socialise Add-On, additional data will be paid for from any remaining data allowance in your Prepaid Recharge Product and otherwise from your Flexible Credit (if any) at Pay As You Go Mobile Internet Rates.
- If you recharge your Socialise Add-On Product with another Socialise Add-On Product before the end of its Credit Expiry Period, unused data will be rolled over.

### 12 (c) Favourites Add-On

From 3 March 2014, the Favourites Add-On will only be available to you, if on the 2 March 2014 you have:

- an active Vodafone Prepaid Recharge Product; and
- previously purchased a Favourites Add-On between 2 September 2013 and 2 March 2014.

If this applies to you, you will be able to continue to recharge on the Favourites Add-On, on, or after 3 March 2014, provided Vodafone has not removed this Product.

The following table specifies the types of credit that are provided if you are eligible to purchase a Favourites Add-On Product:

Price	Included Data within Australia	Credit Expiry Period
\$8 (Flexible Credit if you are on a current 365 Day Recharge Product, TXT & Talk Recharge Product, Vodafone Pay As You Go Recharge Product)	350MB	30 days
\$16 (Flexible Credit or Cap Credit if you are on a current Flexi Cap or Vodafone Cap Recharge Product)		

The following terms and conditions apply to you if you purchase a Favourites Add-On Product:

- You can only use a Favourites Add-On Product if you have purchased an initial Vodafone Recharge Product that connects you to our Network and you are on a current prepaid Vodafone Recharge Product that is within its Credit Expiry Period.
- The price for the Favourites Add On Product will be paid for from your Flexible Credit or Cap Credit. There are different prices for Flexi Cap and Vodafone Cap customers.

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- c) Data usage is charged in per kB increments. Data for use within Australia on Vodafone networks.
- d) If your Prepaid Recharge Product includes a data allowance, data will be deducted from your Favourites Add On Product first. In order to guarantee that data is taken from your Favourites Add-On first, you will need to restart your phone.
- e) If you exhaust the data allocation in your Favourites Add-On Product, additional data will be paid for from any remaining data allowance in your Prepaid Recharge Product and otherwise from your Flexible Credit (if any) at Pay As You Go Mobile Internet Rates.
- f) If you recharge your Favourites Add-On Product with another Favourites Add-On Product before the end of its Credit Expiry Period, unused data will be rolled over.

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### Vodafone Rates: What is payable from my Vodafone Prepaid Credit?

#### Payable from Vodafone Prepaid Credit (also known as: Flexible Credit or My Credit)

This table details all Products that can be paid from your prepaid credit (unless stated otherwise), and the charge rate for those Products. If a charge rate is stated to be "unlimited" you will not be charged any additional amount for use of that service.

Remember, some Vodafone Prepaid Products have different types of credit, including credit that may be expressed as a quantity (e.g. a specified number of call minutes) or credit that can only be used for specified services. You must read this table in conjunction with the terms for your specific Vodafone Prepaid Product.

Service Name	Rate
Standard National voice and video calls in Australia	Flexi Cap Recharge Products: <i>39c Connection fee + 89c per minute</i> TXT & Talk Recharge Products: <i>35c connection fee + 78c per minute</i> 365 Day Recharge Products: <i>35c Connection fee + 89c per minute.</i> Vodafone Pay As You Go Recharge Products: <i>10c Connection fee + 10c per minute</i> Vodafone Pay As You Go Plus Recharge Product: <i>20c per minute</i> Vodafone \$10, \$30, \$40, \$70 Cap Recharge Products: <i>40c Connection fee + 90c per minute</i> Vodafone Prepaid MyMix Recharge products: <i>\$1 per minute</i> Vodafone \$50 Cap product: <i>Infinite</i> Vodafone Prepaid Combo Recharge Products: <i>Infinite</i>
Standard National TXT <sup>^</sup> (up to 160 characters) in Australia	Flexi Cap Recharge Products: <i>29c</i> TXT & Talk and 365 Day Recharge Products: <i>28c</i> Vodafone Pay As You Go Recharge Products: <i>15c</i> Vodafone Pay As You Go Plus Recharge Products: <i>20c</i> Vodafone \$10 Cap Product: <i>30c</i> \$30 Cap, \$40 Cap, \$50 Cap and \$70 Cap Recharge Products and Vodafone Prepaid MyMix Recharge Products - <i>Infinite</i> Vodafone Prepaid Combo Recharge Products: <i>Infinite</i>
Standard International TXT <sup>^</sup> (up to 160 characters) from Australia	Vodafone Flexi Cap and Vodafone Cap Recharge Products: <i>35c</i> TXT & Talk and 365 Day Recharge Products: <i>28c</i> Vodafone Pay As You Go Recharge Products: <i>15c</i> Vodafone Pay As You Go Plus Recharge Products: <i>20c</i> Vodafone Prepaid MyMix Recharge Products: <i>35c</i> Vodafone Prepaid Combo Recharge Products: <i>35c</i>
International voice calls From Australia	\$50 Cap Recharge and 50, \$60 Vodafone Prepaid Combo Recharge Product: <i>Infinite Standard calls to mobiles and landlines in 10 countries**rate to other counties varies. See <a href="http://vodafone.com.au">vodafone.com.au</a> for rates.</i>  \$40, \$50, \$60 Vodafone Prepaid Combo Recharge Product, Vodafone Prepaid MyMix Recharge Products: <i>Minute allowance for calls to selected list of countries.** Call are charged in per minute increments. For a list of countries visit <a href="http://vodafone.com.au/internationalcountries">http://vodafone.com.au/internationalcountries</a> Calls charges will be deducted from Combo Credit once the inclusion has been used or where countries called are not in list of selected, rates vary. See <a href="http://Vodafone.com.au">Vodafone.com.au</a> for details.</i>

# Terms & Conditions

## Vodafone Prepaid

	<i>All other Prepaid Recharge Products: Varies - see <a href="http://vodafone.com.au">vodafone.com.au</a> for rates</i>
International video calls from Australia	<p>\$50 Cap: <i>Infinite Standard calls to mobiles and landlines in 10 countries,* rate to other countries varies. See <a href="http://vodafone.com.au">vodafone.com.au</a> for rates.</i></p> <p><i>All other Prepaid Recharge Products: Varies - see <a href="http://vodafone.com.au">vodafone.com.au</a> for rates.</i></p>
Pay As You Go Mobile Internet (3G/GPRS) within Australia	<p>Flexi Cap, TXT &amp; Talk and 365 Day Recharge Products: <i>\$2 per MB, charged per kB (rounded up to the nearest cent).</i></p> <p>Vodafone Pay As You Go and Vodafone Pay As You Go Plus Recharge Products: <i>2c per MB, charged per 512kB increments.</i></p>
Standard national PXT & video PXT <sup>^</sup> in Australia	<p>Vodafone Caps products (\$30, \$40, \$50, \$70) and Vodafone Prepaid MyMix Recharge Products – <i>Infinite</i></p> <p>Standard national PXT: All other Vodafone Prepaid Products (including \$10 Cap) : <i>50c each</i></p> <p>Standard national video PXT: All other Vodafone Prepaid Products (including \$10 Cap) : <i>75c each</i></p> <p>Vodafone Prepaid Combo Recharge Products : <i>Infinite</i></p>
Standard International PXT and video PXT <sup>^</sup> in Australia	<p>Standard International PXT: All Vodafone Prepaid Products: <i>50c each</i></p> <p>Standard International Video PXT: All Vodafone Prepaid Products: <i>75c each</i></p> <p>Vodafone Prepaid MyMix Recharge Products – <i>50c (picture), 75c (video)</i></p> <p>Vodafone Prepaid Combo Recharge Products : <i>50c (Picture), 75c (Video)</i></p>
Premium TXT in Australia	<p>Flexi Cap, Vodafone Cap Recharge Products, Vodafone Prepaid Combo: <i>Excluded – Vodafone Extras must be purchased, see section 12</i></p> <p>TXT &amp; Talk, 365 day and Vodafone Pay As You Go, Pay As You Go Plus, Prepaid Combo Recharge Products, Vodafone Prepaid MyMix Recharge Products: <i>Varies – Dependent on service</i></p>
Premium Voice Numbers in Australia	All Prepaid Recharge Products: <i>Excluded. Not available on Vodafone Prepaid.</i>
International Roaming*	All Prepaid products: <i>varies, see <a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a> for rates.</i>
Voicemail in Australia – calls to 121	<p>Flexi Cap Recharge Products: <i>39c Connection fee + 89c per minute</i></p> <p>TXT &amp; Talk and 365 day Recharge Products: <i>35c Connection fee + 39c per 30 seconds</i></p> <p>Vodafone Pay As You Go Recharge Products: <i>10c Connection fee + 10c per minute</i></p> <p>Vodafone Pay As You Go Plus Recharge Products: <i>20c per minute</i></p> <p>Vodafone \$10, \$30, \$40, \$70 Cap Recharge Products: <i>40c Connection fee + 90c per minute</i></p> <p>Vodafone \$50 Cap: <i>Infinite</i></p> <p>Vodafone Prepaid Combo Portfolio Recharge Products: <i>Infinite</i></p> <p>Vodafone Prepaid MyMix Recharge Products - <i>Infinite</i></p>
Voicemail in Australia – ring alert option	All Vodafone Prepaid Products: <i>Free</i>
Vodafone Central in Australia - Browsing	All Vodafone Prepaid Products: <i>Free</i>

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## Vodafone Prepaid

Vodafone Central – Content download	All Vodafone Prepaid Products: <i>Price specified at time of purchase</i>
123 Ask Anything in Australia	Flexi Cap and Vodafone Cap Recharge Products: <i>\$3.50 Connection fee + \$3.50 per minute</i> TXT & Talk and 365 day Recharge Products: <i>\$1.60 Connection fee + 65c per 30 seconds</i> Vodafone Pay As You Go: <i>\$1.60 connection fee + \$1.30 per minute</i> Vodafone Pay As You Go Plus Recharge Products: <i>\$1.50 connection fee + \$1.50 per minute</i> Vodafone Prepaid Combo Recharge Products, Vodafone Prepaid MyMix Recharge Products: <i>from credit \$3.50/min, \$3.50 connection fee</i>
1223 Directory Assistance in Australia	Flexi Cap Recharge Products: <i>\$2.60 Connection fee + 89c per minute (+ 89c per minute if through connected)</i> TXT & Talk and 365 day Recharge Products: <i>\$1.40 Connection fee + 39c per 30 seconds (+39c per 30 seconds if through connected)</i> Vodafone Pay As You Go Recharge Products: <i>\$1.40 Connection fee + 10c per minute (+ 10c per minute if through connected)</i> Vodafone Pay As You Go Plus Recharge Products: <i>\$1.50 Connection fee + 20c per minute</i> Vodafone Cap Recharge Products: <i>\$2.60 Connection fee + 90c per minute (+90c per minute if through connected)</i> Vodafone Prepaid Combo Recharge Products, Vodafone Prepaid MyMix Recharge Products: <i>from credit - \$2.60 connection fee + \$1/min</i>
13 numbers in Australia	Flexi Cap Recharge Products: <i>39c Connection fee + 89c per minute</i> TXT & Talk and 365 day Recharge Products: <i>35c Connection fee + 39c per 30 second</i> Vodafone Pay As You Go Recharge Products: <i>10c Connection fee + 10c per minute</i> Vodafone Pay As You Go Plus Recharge Products: <i>20c per minute</i> Vodafone \$10, \$30, \$40, \$70 Cap Recharge Products: <i>40c Connection fee + 90c per minute</i> Vodafone \$50 Cap: <i>Infinite</i> Vodafone Prepaid MyMix Recharge Products: <i>\$1 per minute</i> Vodafone Prepaid Combo Recharge Products: <i>Infinite</i>
18 numbers in Australia	Flexi Cap Recharge Products: <i>89c per minute</i> TXT & Talk Recharge Products: <i>78c per minute</i> 365 day Recharge Products: <i>89c per minute</i> Vodafone Pay As You Go Recharge Products: <i>10c per minute</i> Vodafone Pay As You Go Plus Recharge Products: <i>20c per minute</i> \$10, \$30, \$40, \$70 Cap Recharge Products: <i>90c per minute</i> Vodafone \$50 Cap – <i>Infinite</i> Vodafone Prepaid MyMix Recharge Products: <i>\$1 per minute</i> Vodafone Prepaid Combo Recharge Products: <i>Infinite</i>
1800 numbers in Australia	All Vodafone Prepaid Products: <i>Infinite</i>
15 numbers in Australia	Variable dependent on service that you call or TXT

^ Offer applies to standard personal, TXT/PXT sent to individuals from within Australia. Excludes premium and re-routed TXT/PXT. Offer cannot be used for commercial purposes or for resale purposes. **\*For full International Roaming rates and charges for all services, go to [vodafone.com.au/roaming](http://vodafone.com.au/roaming) #** Excludes premium services. Countries are China, Hong Kong, India, Malaysia, NZ, Singapore, South Korea, Thailand, UK and USA. **\*\*Excludes premium services, overseas freephone numbers and video calls.** Standard Voice Calls to selected list of countries. Countries may change from time to time, see <http://vodafone.com.au/internationalcountries> for list of current countries. Fair use policy applies. See [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse). # Excludes premium services, overseas freephone numbers and video calls. Countries are China, Hong Kong, India, Malaysia, NZ, Singapore, South Korea, Thailand, UK and USA. Calls to other countries deducted from Combo Credit. Fair use policy applies. See [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse).

# Terms & Conditions

## Vodafone Prepaid

### Payable from Extras Credit – Flexi Cap and Vodafone Caps only

This table details all Products that can be paid from your Extras Credit (unless stated otherwise), and the charge rate for those Products.

Service Name	Rate
Premium TXT in Australia	Flexi Cap, Vodafone Cap Recharge Products, and Combo Recharge Products: <i>Varies – Dependent on service.</i>
Vodafone Central in Australia	Flexi Cap, Vodafone Cap Recharge Products, and Combo Recharge Products: <i>Varies - see <a href="http://vodafone.com.au">vodafone.com.au</a> for rates.</i> Vodafone Central services deducted from Flexible Credit, Cap Credit or Combo Recharge first then Extras Credit.