

Terms & Conditions

Vodafone Red Business Shared

1. What Terms and Conditions Apply to my Vodafone Red Business Shared Product?

- a) This document sets out terms and conditions that apply to specific Vodafone contracts and products (collectively, the **"Products"**).
- b) The terms and conditions that will apply to your Product or Products are:
 - i. all the terms and conditions provided to you when you agree to purchase a Product, including the terms and conditions contained in this document and any terms and conditions contained in any application form you complete when purchasing a Product; and
 - ii. all the terms and conditions contained in the Vodafone Standard Form of Agreement (**SFOA**), which is available at vodafone.com.au, (collectively, the **"Terms"**).
- c) When you agree to purchase a Product, you accept the Terms. Your contract with Vodafone commences on your acceptance of the Terms.
- d) Some Products have a minimum contract term. If your contract is terminated before the end of this term, you may be required to pay fees, such as an Early Exit Fee or a Handset Recovery Fee. Depending on the Product this may be in addition to any applicable handset payments and additional or excluded call, data or service costs. Early Exit Fees are set out in the pricing table for your Product.
- e) Activation of your Product may occur after your contract has commenced. Any minimum contract term that applies commences when your Product is activated.
- f) You may suspend your contract for between 1 and 3 consecutive calendar months once during the minimum contract term. You will be charged a fee for each month if your contract is suspended. Your minimum contract term will be extended by the period of any suspension.
- g) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.
- h) For more information, call Vodafone on 135 888 or visit vodafone.com.au/business.

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2. Important Things You Need to Know

Availability

- a) The Products are for small to medium business use only. They are also available to large business/corporate and commercial customers (including Enterprise Choice customers) on prior invitation and approval.
- b) The Products are only available to credit approved customers with an ABN or ACN.
- c) Vodafone's Fair Use policy applies to all Vodafone Products.

Factors affecting availability and performance

- a) Network coverage and many other factors may affect the availability and performance of certain Products.
- b) Certain Products, services and functions are only available if used in conjunction with a compatible mobile or other device and if in a compatible coverage area. Not all devices are compatible with Vodafone networks.
- c) Broadband service: Some Vodafone 4G, 3G+ and 3G services are mobile broadband, internet, email, apps, downloading, video streaming and video calling. You can use Vodafone 4G if you have an eligible phone plan and have been switched over to the 4G network. To use 4G and 3G+ you'll also need a compatible device and be in a selected major metropolitan area. Outside these areas, you can still get Broadband Speeds in our 3G areas with the right device. To check this, make sure your device is compatible to the network zone you are in (U2100MHz, U850MHz or U900MHz). Remember that actual speeds you reach will vary depending on things like device capabilities, location & network congestion. Broadband Speeds not available in any 2G area. Actual speed achieved varies depending on factors such as device capabilities, location & network congestion. See vodafone.com.au/coverage for coverage. You agree to refer to vodafone.com.au/coverage for coverage details and vodafone.com.au/devicefrequency for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.
- d) The terms contain details regarding device compatibility, network compatibility and availability relating to the "Vodafone" network. However, notwithstanding anything else in our contract with you, we may provide services to you using any telecommunications network we consider appropriate and that network will constitute "our network" for the purposes of the Terms. For more information about the Vodafone network, see Vodafone.com.au/personal/services/coverage.

Data services

- a) For Products that provide data access capabilities, a data session:
 - i. **starts** when you begin internet activity, either directly or indirectly* on your mobile device; and
 - ii. **ends** when your data connection is lost. This will happen when:
 - a. you turn your mobile device off;
 - b. turn your data connection off;
 - c. switch to flight mode;
 - d. when you lose network reception; or
 - e. your mobile device has not sent or received data for a period of time .

*Direct internet activity is when you prompt your mobile device to send or receive data from the internet. For example;

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when you send an email. Indirect internet activity is when your mobile device or mobile applications are set up to send or receive data from the internet on your behalf. Examples include (but are not limited to): Email notifications via Gmail, notification of Tweets or Facebook posts which mention you and software or weather updates

- b) When using data services, some internet services, including web sites and email, may not be accessible.
- c) Subject to your rights under the *Competition and Consumer Act 2010* or other relevant legislation (including the *Australian Consumer Law*), Vodafone does not make any warranty regarding any software or data provided or available to you in connection with data services, including with respect to how that software or data operates on your device or interacts with applications.
- d) Unless otherwise stated, data usage is measured as the combination of both data you send (upload) and receive (download).

Rates and charges

- a) Details of the rates and charges, including any minimum spends which apply to the Products are contained in the Terms. The minimum total cost over contract term is calculated by multiplying the minimum monthly spend by the contract term.
- b) The Products feature “**Included Value**”. Included Value can be used to pay for many (but not all) services available from Vodafone.
- c) If your usage of a Product exceeds your Included Value and/or your Included Data (as appropriate), or you use a service that is not payable from your Included Value or Included Data (as appropriate), you will be charged an amount additional to your minimum monthly spend.
- d) Unless otherwise stated, if you do not use all your Included Value and/or your Included Data (as appropriate) in the relevant month, that Included Value and/or Included Data (as appropriate) is forfeited, is not refundable, and will not carry over into any other month.
- e) Unless otherwise stated, the sections of the Terms titled “Vodafone Rates: What is payable from my Vodafone Product’s Included Value?” specifies which services are or are not available to be paid from your Included Value and the rate at which additional services will be charged.
- f) Each charge is rounded up to the nearest cent before GST is included.
- g) Unless otherwise stated, rates specified for services are GST inclusive.
- h) Unless otherwise stated, call usage is billed in blocks of 60 seconds for the Products. Usage is rounded up to the end of the current block.
- i) Unless otherwise stated, data usage is charged in per Kilobyte blocks.
- j) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

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Billing

- a) In your first bill, you will be charged your minimum monthly spend for the following month. Your first bill may also include a prorated amount from the date you connected to your first bill.
- b) You may choose to purchase additional Products from time to time. Charges for these Products will be applied to your bill.
- c) Paperless billing is the default bill delivery method for Vodafone customers.
- d) Vodafone will provide paper bills without charge to disabled or disadvantaged customers. Otherwise, Vodafone will not provide paper bills except in special circumstances, in which case, at its discretion, Vodafone may charge \$2.20 per paper bill.

International Roaming

- (a) By purchasing a Vodafone Red Business Shared Plan Product, you accept the Vodafone International Mobile Roaming terms and conditions, which are available at vodafone.com.au/roaming.
- (b) All Vodafone Red Business Shared Plan Products are pre-activated for Red Roaming. This means that unless you opt-out of Red Roaming, individual connections on your Vodafone Red Business Shared Plan account can access your Included Value and Included Data while overseas if they are roaming in selected Eligible Countries. In return for this service, for every connection to your account that performs a Trigger Event in an Eligible Country on any given day, we will apply the Daily Charge to your account (for details on the Daily Charge and Eligible Countries – go to Vodafone.com.au/roaming).
- (c) Vodafone Red Roaming is limited to a maximum usage of 90 days per calendar year, per connection. We may remove Vodafone Red Roaming from your service if you do not comply with this condition.
- (d) Vodafone Red Business Shared Data SIM Products are not eligible for Red Roaming. Users connected to Vodafone Red Business Shared Data SIM Products who use services overseas will be charged according to Vodafone Traveller rates (go to Vodafone.com.au/roaming for rates).
- (e) If you wish to opt-out of Vodafone Red Roaming, you may do so by calling from Vodafone Mobile on 1555 (when in Australia) or +61 414 141 414 (when overseas).
- (f) If you have opted-out of Vodafone Red Roaming, or if you are still opted-in but are roaming in a country which is not eligible for Vodafone Red Roaming, you will be charged according to Vodafone Traveller rates.

Checking your usage

Check your call, TXT and data use here and overseas at myvodafone.com.au or call us for free from your Vodafone Mobile on 1555 (when in Australia) or +61 414 141 414 (when overseas).

PIN Security

- (a) You will be issued a Primary Account PIN. You must keep this Primary Account PIN confidential and must not disclose the Primary Account PIN to any other person, including those who are entitled to be connected to your Product(s). Doing so will compromise privacy across the entire range of connections to your account (for example, the call records, usage information of each connection to your Product (s) may become visible and accessible by all other users in the group if the Primary Account PIN is shared). Disclosure of your Primary Account PIN may also compromise the security of sensitive information such as credit card details, and will allow those with access to the PIN to, amongst other things, add or change services connected to your account and/or purchase additional hardware.

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3. General Terms

3.1 Vodafone Red Business Shared Plan Products

The following terms and conditions apply to you if you purchase a Vodafone Red Business Shared Plan Product:

- (b) Any data allowance which is part of your Vodafone Red Business Shared Plan Product is only available for use via compatible handsets. It is not available for use on mobile broadband devices or tablet devices. You will need a Vodafone Red Business Shared Data SIM Product if you wish to use data from your Vodafone Red Business Shared Plan Product on a modem or tablet – see the section titled “Vodafone Red Business Shared Data SIM Products” for more details.
- (c) You may change from one Product to another Product once per monthly billing period by calling Vodafone Customer Care, and agreeing to the terms and conditions of the new Product. Any credit or other benefits from your existing Product will be forfeited, unless otherwise advised. If you are changing to a less expensive Product or to a month to month Product or to a prepay Product, fees, including a Plan Change Fee may apply. Any Product change will take effect from the start of your next monthly billing period. Contact Vodafone Customer Care for more information.
- (d) Standard rates apply once your Vodafone Red Business Shared Plan Product’s data allowance has been exhausted (see the table titled “Vodafone Rates: What is Payable from my Product’s Included Value?” for full details). Additional data charges cannot be paid from your Vodafone Red Business Shared Plan Product’s Included Value.
- (e) The Included Value and Included Data allowance included with the Vodafone Red Business Shared Plan Product can only be used in Australia, on Vodafone networks. Unless you opt-out of Red Roaming, connections to your Vodafone Red Business Shared Plan Product can also use your Included Value and Included Data allowance overseas if they are roaming in selected Eligible Countries. In return for this service, for every connection to your account who performs a Trigger Event in an Eligible Country on any given day, we will apply the Daily Charge to your account. For full terms and conditions in relation to International Roaming and Vodafone Red Roaming, including details of the Daily Charge, Eligible Countries and Trigger Events, please go to vodafone.com.au/roaming.
- (f) Vodafone Red Roaming is limited to a maximum usage of 90 days per calendar year, per connection. We may remove Vodafone Red Roaming from your service if you do not comply with this condition. For full terms and conditions in relation to International Roaming, including a list of eligible Red Roaming countries, please go to vodafone.com.au/roaming. By purchasing a Vodafone Red Business Shared Plan Product, you accept the Vodafone International Mobile Roaming terms and conditions.
- (g) Your Vodafone Red Business Shared Plan Product’s Included Value will be used by each connection to your Vodafone Red Business Shared Plan Product on a first-in-first-served basis.
- (h) You may allow any person to have a connection to your Vodafone Red Business Shared Plan Product. If you do so, you will be responsible for paying any usage fees and any other charges which are incurred by a person connected to your Vodafone Red Business Shared Plan Product (including but not limited to, excess usage charges and charges for excluded services such as content purchases).
- (i) You may change the number of connections to your Vodafone Red Business Shared Plan Product during the minimum contract term, provided you never have less than two connections. The Early Exit Fee will be payable if less than two connections to your Vodafone Red Business Shared Plan Product are maintained during the minimum contract term.
- (j) Additional Connections:
 - (i) You may add Additional Connections in excess of the specified “Maximum Connections included for Minimum Monthly Spend” for your Red Business Shared Plan Product, by paying the specified additional Connection Fee.

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However, doing so will not increase your Product's Included Value, Included Data or Technology Fund. You may upgrade to a higher value Vodafone Red Business Shared Plan Product at any time if you wish to increase your Included Value and Included Data (although please note, your Technology Fund amount will not change).

- (ii) If your Vodafone Red Business Shared Plan Product is cancelled, all of your Additional Connections will also automatically be cancelled.
- (iii) You may allow any person to have an Additional Connection to your Vodafone Red Business Shared Plan Product. If you do so, you will be responsible for paying for any usage fees and any other charges which are incurred by a person connected to your Additional Connection to your Vodafone Red Business Shared Plan Product (including but not limited to, excess usage charges and charges for excluded services).
- (iv) Cancellation of your Additional Connection(s) will take effect at the end of the month in which you tell us you want to stop receiving the Additional Connection(s). You will be billed until the end of that month. Contact Vodafone Customer Care for more information.

(k) If your Vodafone Red Business Shared Plan Product's monthly Included Data allowance is exhausted, any amounts payable for additional data usage will be shown on your bill separately for each connection.

(l) Your mobile phone may be used as a tethered modem with your Vodafone Red Business Shared Plan Product. Data used by a tethered mobile phone will be deducted from your monthly Included Data allowance.

(m) Technology Fund:

- (i) If you sign up to a Vodafone Red Business Shared Plus Product or a Vodafone Red Business Shared Pro Product, a Technology Fund will be established at the date your Product is first connected. The Technology Fund can be used towards the purchase of hardware (at the non-discounted, outright price as set by Vodafone at the time of redemption) chosen from a select range as determined by Vodafone from time to time and communicated to you. The applicable Technology Fund amount for each eligible Vodafone Red Business Shared Plan is detailed in the table below.
- (ii) The devices you purchase must remain connected to "our Network" for at least the Minimum Term.
- (iii) The Technology Fund is not transferable, exchangeable or redeemable for cash nor can it be used as a credit against call, data, service or any other charges you incur with Vodafone.
- (iv) Upon the termination or renewal of your contract, or upon expiry of your Minimum Term, or if you at any time change your Product to another Product which is not a Vodafone Red Business Shared Plan Product or a Vodafone Red Business Shared Plus Product, any unredeemed amount remaining in the Technology Fund will immediately be forfeited and will not be refundable, exchangeable, transferable or capable of being rolled over to any new contract. If you move to another Vodafone Red Business Shared Plan Product which is a Vodafone Red Business Shared Pro Product or a Vodafone Red Business Shared Plus Product during the minimum term, any remaining Technology Fund balance will be carried over to your new Product. Your Technology Fund will not be increased if you are moving to a Red Business Shared Plan Product that would normally offer a higher Technology Fund than your original Product.

(n) The below table specifies minimum term, minimum monthly spend, maximum connections included for minimum monthly spend, minimum contract terms, Technology Fund and Early Exit Fees for the Vodafone Red Business Shared Plan Products.

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Red Business Shared Bring Your Own Device (BYOD) Plan (also known as Red Business Shares Bring Your Own Device (BYOD) Plan) Products:

Product	Minimum Term	Minimum Monthly Spend	Maximum Connections included for Minimum Monthly Spend	Minimum Spend over 12 month contract term	Technology Fund	Early Exit Fee
\$135 Red Business Shared BYOD Plan	12 months	\$135	3*	\$1620	N/A	\$135 x remaining months on contract
\$270 Red Business Shared BYOD Plan	12 months	\$270	6*	\$3240	N/A	\$270 x remaining months on contract
\$450 Red Business Shared BYOD Plan	12 months	\$450	10*	\$5400	N/A	\$450 x remaining months on contract
\$675 Red Business Shared BYOD Plan	12 months	\$675	15*	\$8100	N/A	\$675 x remaining months on contract
\$900 Red Business Shared BYOD Plan	12 months	\$900	20*	\$10,800	N/A	\$900 x remaining months on contract
\$1125 Red Business Shared BYOD Plan	12 months	\$1125	25*	\$13,500	N/A	\$1125 x remaining months on contract
\$1350 Red Business Shared BYOD Plan	12 months	\$1350	30*	\$16,200	N/A	\$1350 x remaining months on contract
\$1800 Red Business Shared BYOD	12 months	\$1800	40*	\$21,600	N/A	\$1800 x remaining months on contract
\$2250 Red Business Shared BYOD	12 months	\$2250	50*	\$27,000	N/A	\$2250 x remaining months on contract

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\$2925 Red Business Shared BYOD	12 months	\$2925	65*	\$35,100	N/A	\$2925 x remaining months on contract
\$3600 Red Business Shared BYOD	12 months	\$3600	80*	\$43,200	N/A	\$3600 x remaining months on contract
\$4500 Red Business Shared BYOD	12 months	\$4500	100*	\$54,000	N/A	\$4500 x remaining months on contract

*For each connection additional to the number of "Maximum connections included for minimum monthly spend", you will incur an extra charge of \$45 per month (eg 3 additional connections will incur an additional charge of \$135 per month). Additional connections do not increase your Product's Included Value or Included Data.

Red Business Shared Plus Plan (also known as Red Business Shares Plus Plan) Products:

Product	Minimum Term	Minimum Monthly Spend	Maximum Connections included for Minimum Monthly Spend	Minimum Spend over 24 month contract term	Technology Fund	Early Exit Fee
\$150 Red Business Shared Plus Plan	24 months	\$150	3*	\$3600	\$750	\$150 x remaining months on contract
\$300 Red Business Shared Plus Plan	24 months	\$300	6*	\$7200	\$1,500	\$300 x remaining months on contract
\$500 Red Business Shared Plus Plan	24 months	\$500	10*	\$12,000	\$2,500	\$500 x remaining months on contract
\$750 Red Business Shared Plus Plan	24 months	\$750	15*	\$18,000	\$3,750	\$750 x remaining months on contract
\$1000 Red Business Shared Plus Plan	24 months	\$1000	20*	\$24,000	\$5,000	\$1000 x remaining months on contract

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\$1250 Red Business Shared Plus Plan	24 months	\$1250	25*	\$30,000	\$6,250	\$1250 x remaining months on contract
\$1500 Red Business Shared Plus Plan	24 months	\$1500	30*	\$36,000	\$7,500	\$1500 x remaining months on contract
\$2000 Red Business Shared Plus Plan	24 months	\$2000	40*	\$48,000	\$10,000	\$2000 x remaining months on contract
\$2500 Red Business Shared Plus Plan	24 months	\$2500	50*	\$60,000	\$12,500	\$2500 x remaining months on contract
\$3250 Red Business Shared Plus Plan	24 months	\$3250	65*	\$78,000	\$16,250	\$3250 x remaining months on contract
\$4000 Red Business Shared Plus Plan	24 months	\$4000	80*	\$96,000	\$20,000	\$4000 x remaining months on contract
\$5000 Red Business Shared Plus Plan	24 months	\$5000	100*	\$120,000	\$25,000	\$5000 x remaining months on contract

*For each connection additional to the number of "Maximum connections included for minimum monthly spend", you will incur an extra charge of \$45 per month (eg 3 additional connections will incur an additional charge of \$135 per month). Additional connections do not increase your Product's Included Value, Included Data or Technology Fund.

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Red Business Shared Pro Plan (also known as Red Business Shares Pro Plan) Products:

Product	Minimum Term	Minimum Monthly Spend	Maximum Connections included for Minimum Monthly Spend	Minimum Spend over 24 month contract term	Technology Fund	Early Exit Fee
\$195 Red Business Shared Pro Plan	24 months	\$150	3*	\$4680	\$1,500	\$195 x remaining months on contract
\$390 Red Business Shared Pro Plan	24 months	\$300	6*	\$9360	\$3,000	\$390 x remaining months on contract
\$650 Red Business Shared Pro Plan	24 months	\$500	10*	\$15,600	\$5,000	\$650 x remaining months on contract
\$975 Red Business Shared Pro Plan	24 months	\$750	15*	\$23,400	\$7,500	\$975 x remaining months on contract
\$1300 Red Business Shared Pro Plan	24 months	\$1000	20*	\$31,200	\$10,000	\$1300 x remaining months on contract
\$1625 Red Business Shared Pro Plan	24 months	\$1250	25*	\$39,000	\$12,500	\$1625 x remaining months on contract
\$1950 Red Business Shared Pro Plan	24 months	\$1500	30*	\$46,800	\$15,000	\$1950 x remaining months on contract
\$2600 Red Business Shared Pro Plan	24 months	\$2000	40*	\$62,400	\$20,000	\$2600 x remaining months on contract
\$3250 Red Business Shared Pro Plan	24 months	\$2500	50*	\$78,000	\$25,000	\$3250 x remaining months on contract

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\$4225 Red Business Shared Pro Plan	24 months	\$3250	65*	\$101,400	\$32,500	\$4225 x remaining months on contract
\$5200 Red Business Shared Pro Plan	24 months	\$4000	80*	\$124,800	\$40,000	\$5200 x remaining months on contract
\$6500 Red Business Shared Pro Plan	24 months	\$5000	100*	\$156,000	\$50,000	\$6500 x remaining months on contract

*For each connection additional to the number of "Maximum connections included for minimum monthly spend", you will incur an extra charge of \$45 per month (eg 3 additional connections will incur an additional charge of \$135 per month). Additional connections do not increase your Product's Included Value, Included Data or Technology Fund.

3.2 Vodafone Business Shared Add On Products

Vodafone Business Shared Data Add-On Products

The following terms and conditions apply to you if you purchase a Business Shared Data Add-On (also known as Business Shares Data Add On) Product:

- (a) The following Vodafone Business Shared Data Add-On Products are available to customers who are connected, and remain connected to, a valid Vodafone Red Business Shared Plan Product. If your Vodafone Red Business Shared Plan Product is cancelled, your Vodafone Business Shared Data Add-On Product(s) will also automatically be cancelled.

Product	Minimum Monthly Spend	Contract Term	Included Data Allowance
Vodafone Business Shared Data \$20	\$20	Month to Month	2GB
Vodafone Business Shared Data \$50	\$50	Month to Month	5GB
Vodafone Business Shared Data \$100	\$100	Month to Month	10GB
Vodafone Business Shared Data \$180	\$180	Month to Month	20GB
Vodafone Business Shared Data \$300	\$300	Month to Month	50GB
Vodafone Business Shared Data \$500	\$500	Month to Month	100GB

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- (a) You must request for a Vodafone Business Shared Data Add-On to be added to your account by contacting Vodafone Business Care or your account manager.
- (b) The Vodafone Business Shared Data Add-On Products offer an Included Data allowance. The Included Data allowance can be shared among all of the connections to your Vodafone Red Business Shared Plan Product(s) and, if applicable, all of the connects to your Vodafone Red Business Shared Data SIM Product(s) on your account on a first-in first served basis. For connections to the Vodafone Red Business Shared Plan Product(s), Included data can be used to upload and download data to or from the internet via a compatible mobile handset only. Connections to your Vodafone Red Business Shared Data SIM Product(s) can use Included Data from a compatible Mobile Broadband device or Tablet. Included data is credited to you for payment of the Minimum Monthly Spend.
- (c) The Included Data allowance with the Vodafone Business Shared Data Add-On Product can only be used in Australia, on Vodafone networks. Connections to your Vodafone Red Business Shared Plan Product (but not connections to your Vodafone Red Business Shared Data SIM Product) can also use any available Vodafone Business Shared Data Add-On Included Data overseas if they are roaming in selected Eligible Countries. In return for this service, for every connection to your account who performs a Trigger Event in an Eligible Country on any given day, we will apply the Daily Charge to your account. For full terms and conditions in relation to International Roaming and Vodafone Red Roaming, including details on the Daily Charge, Eligible Countries and Trigger Events, please go to vodafone.com.au/roaming.
- (d) If you elect to purchase one or more Vodafone Business Shared Data Add-On Products, usage of data within Australia by anyone connected to your Vodafone Red Business Shared Plan Product and, if applicable, your Vodafone Red Business Shared Data SIM Product(s) will be deducted from your Vodafone Business Shared Data Add-On Product's Included Data allowance on a first-in-first served basis. Once exhausted, additional usage will be deducted from your Vodafone Red Business Shared Plan Product's Included Data allowance, also on a first-in-first-served basis.
- (e) Data is deducted in per KB increments.
- (f) Cancellation of your Vodafone Business Shared Data Add-On Product(s) will take effect from the end of the month on which you tell us that you want to stop receiving the Vodafone Business Shared Data Add-On Product(s). You will be billed until the end of that month.

Vodafone Red Business Shared Data SIM Products

The following terms and conditions apply to you if you purchase a Vodafone Red Business Shared Data SIM (also known as a Vodafone Red Business Shares Data SIM) Product:

- (b) You will need to purchase a Vodafone Red Business Shared Data SIM Product if you wish to use data from your Vodafone Red Business Shared Plan Product (and, if applicable, your Vodafone Business Shared Data Add-On Product) on a mobile broadband device or tablet.
- (c) The Vodafone Red Business Shared Data SIM Product is available to you if you are connected and remain connected to a valid Vodafone Red Business Shared Plan Product. If your Vodafone Red Business Shared Plan Product is cancelled, your Vodafone Red Business Shared Data SIM Product will also automatically be cancelled.
- (d) Purchasing a Vodafone Red Business Shared Data SIM Product will not increase your Vodafone Red Business Shared Plan Product's Included Value or Included Data. It merely allows the user connected to the Vodafone Red Business Shared Data SIM Product the ability to access the existing Included Data allowance available on the relevant Vodafone Red Business Shared Plan on a first-in-first-served basis, and to continue to use data once this allowance is exhausted, as per the applicable rates for excess usage on the Vodafone Red Business Shared Plan Product . The Vodafone Red Business Shared Data SIM Product does not provide the user with access to the Vodafone Red Business Shared Plan Product's Included Value. Any usage of non-data services via the Vodafone Red Business Shared Data SIM will be charged as excess usage in accordance with the rates set out in the table titled "Rates and Charges for Non-Data Use on Vodafone Red Business Shared Data SIM Products".
- (e) You may allow any person to have a connection to your Vodafone Red Business Shared Data SIM Product. If you do so,

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you will be responsible for paying any usage fees and any other charges which are incurred by a person connected to your Vodafone Red Business Shared Data SIM Product (including but not limited to, excess usage charges and charges for excluded services such as any non-data services).

- (f) Cancellation of your Vodafone Red Business Shared Data SIM Product will take effect from the end of the month on which you tell us that you want to stop receiving the Vodafone Red Business Shared Data SIM Product. You will be billed until the end of that month.
- (g) Vodafone Red Business Shared Data SIM Product is not eligible for Vodafone Red Roaming. Usage of services while overseas will be charged according to Vodafone Traveller rates. Go to Vodafone.com.au/roaming for details.
- (h) It is your responsibility to confirm that data service access hardware (including any modem or other Mobile Broadband device) is compatible with each PC, laptop or other computing device that you will use your Vodafone Red Business Shared Data SIM Product with. Non-Vodafone supplied mobile broadband or tablet devices can only work on our network if they are compatible, unlocked, and have not been reported as lost or stolen devices. Vodafone is not required to provide you with technical support if you use Non-Vodafone supplied data access hardware (such as your own USB Modem or Tablet device), although Vodafone may do so at its discretion.

This table specifies minimum monthly spend pricing and minimum contract terms for the Vodafone Red Business Shared Data SIM Product:

Plan Name	Monthly Minimum Spend	Included Data	Contract Term
Red Business Shared Data SIM Plan	\$10 per connection	None	Month to Month

4. Vodafone Rates: What is Payable from my Vodafone Product's included Value?

a) Vodafone Red Business Shared – Bring Your Own Device (BYOD) Plan Product

(i) Payable from Vodafone Red Business Shared – Bring Your Own Device (BYOD) Plan Product's Included Value

This table details all services that can be paid from your Vodafone Red Business Shared – Bring Your Own Device (BYOD) Plan Product's Included Value (unless stated otherwise), and the charge rate for those services. If the service rate is stated to be "Infinite", you will not be charged any additional amount for use of that service. If you ever exhaust your Included Value, you will be charged an additional amount for all additional services you use at the rates specified in this table.

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Red Business Shared Bring Your Own Device (BYOD) Plan	\$135	\$270	\$450	\$675	\$900	\$1125	\$1350	\$1800	\$2250	\$2925	\$3600	\$4500
Included Value	\$135	\$270	\$450	\$675	\$900	\$1125	\$1350	\$1800	\$2250	\$2925	\$3600	\$4500
Included data (including tethering) If data allowance is exhausted, additional data rate applies	3GB	6GB	10GB	15GB	20GB	25GB	30GB	40GB	50GB	65GB	80GB	100GB
Standard National Voice calls (to Vodafone mobiles)	Infinite											
Standard National Voice calls (to other mobile and fixed networks)	Infinite											
National Video calls	Infinite											
Calls to 13 and 18 numbers	Infinite											
National and International TXT (for standard TXT of up to 160 characters)	Infinite for standard personal TXT sent from within Australia to individuals Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT to Pivotal network not available.											
National and International PXT® (text, pic, and audio)	55c per message											
National and International PXT® (video)	55c per message											
TXT Delivery Report within Australia	5c per message											
Calls to customer care	Free from your Vodafone mobile											
Voicemail – Deposits	Free from your Vodafone mobile											
Voicemail – Retrieval	Infinite											
Re-routed calls	40c connection fee + 60c per 30 seconds											
Re-routed TXT or PXT	28c per message											
TXT Delivery Report within Australia	5c per message											
Calls to National Directory Assist (1223)	\$1.10 connection fee + applicable standard national voice call rate if you are through-connected											
Calls to International Directory Assist (1225)	\$1.10 connection fee + applicable standard national voice call rate if you are through-connected											
International Roaming	Vodafone Red Roaming While roaming in a Red Roaming Eligible Country (for the full list, go to Vodafone.com.au/roaming): While ever you remain opted-in to Red Roaming you will be able to make Infinite standard voice calls and standard text like at home to both the country you are in and back to Australia. Standard calls to any third country will be billed at your applicable International Calling rates, and deducted from your Included Value (excludes Premium Numbers and Services). You will also be able to use your Included Data allowance in these countries if you have Red Roaming. You will be charged the Red Roaming Daily Charge for this service. The Red Roaming Daily Charge is charged in addition to your plan fees. The Red Roaming Daily Charge will be levied against all connections on your account who perform a Trigger Event on any given day in a Red Roaming Eligible Country. For full terms and conditions in relation to Vodafone Red Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming.											
	Rest of the world: You will be charged Vodafone Traveller rates which are charged outside of your plan allowance.											
	Vodafone Traveller: If you Opt-Out of Vodafone Red Roaming, you will be charged Vodafone Traveller rates which are charged outside of your plan allowance.											
	For full International Roaming rates and charges for all services, and for full Vodafone Red Roaming Terms and Conditions go to vodafone.com.au/roaming .											
International voice calls	30c connection fee + applicable country rate (Vodafone.com.au for rates)											

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Vodafone Red Business Shared

(ii) Not payable from Vodafone Red Business Shared – Bring Your Own Device (BYOD) Plan Product's Included Value

This table details other services that you can purchase from or via Vodafone, but which **cannot be paid for** from your Vodafone Red Business Shared Bring Your Own Device (BYOD) Plan Product's included value (unless stated otherwise).

Red Business Shared Bring Your Own Device Plan	\$135	\$270	\$450	\$675	\$900	\$1125	\$1350	\$1800	\$2250	\$2925	\$3600	\$4500
Additional Data (including Tethering) This rate will apply once the data allowance has been exhausted.	10c per MB (charged by kb)											
Calls to Ask Anything (123)	\$1.30 connection fee + \$1.30 per 60 seconds											
Premium TXT and PXT	Varies, depending on service											
Premium voice and video calls	Varies, depending on service											
International Roaming	<p>Vodafone Red Roaming</p> <p>While roaming in a Red Roaming Eligible Country (for the full list, go to Vodafone.com.au/roaming):</p> <p>While ever you remain opted-in to Red Roaming you will be able to make Infinite standard voice calls and standard text like at home to both the country you are in and back to Australia. Standard calls to any third country will be billed at your applicable International Calling rates, and deducted from your Included Value (excludes Premium Numbers and Services). You will also be able to use your Included Data allowance in these countries if you have Red Roaming. You will be charged the Red Roaming Daily Charge for this service. The Red Roaming Daily Charge is charged in addition to your plan fees. The Red Roaming Daily Charge will be levied against all connections on your account who perform a Trigger Event on any given day in a Red Roaming Eligible Country. For full terms and conditions in relation to Vodafone Red Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming.</p> <p>Rest of the world:</p> <p>You will be charged Vodafone Traveller rates which are charged outside of your plan allowance.</p> <p>Vodafone Traveller:</p> <p>If you Opt-Out of Vodafone Red Roaming, you will be charged Vodafone Traveller rates which are charged outside of your plan allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone Red Roaming Terms and Conditions go to vodafone.com.au/roaming.</p>											
Vodafone Central and STK Content purchases and downloads	Price specified at time of purchase											
Call Screen	5.5c for the first 10 seconds or 99c per message											
For customers who purchase a Vodafone Unlimited BlackBerry Email and Internet Browsing Add-On Product: Services excluded from this Add-On are: Pocket Life, Vodafone Central purchases and downloads, You Tube and other video streaming, content purchases or downloads from any application not loaded by Vodafone or Research In Motion, Premium TXT and Chat, single downloads of 3MB or larger or any data usage by any application that does not use the BlackBerry® Access Point (APN).	All excluded services are deducted from your data allowance, and then charged at your additional data rate.											

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Vodafone Red Business Shared

(b) Vodafone Red Business Shared Plus Plan Product

(i) Payable from Vodafone Red Business Shared Plus Plan Product's Included Value

This table details all services that can be paid from your Vodafone Red Business Shared Plus Plan Product's Included Value (unless stated otherwise), and the charge rate for those services. If the service rate is stated to be "Infinite", you will not be charged any additional amount for use of that service. If you ever exhaust your Included Value, you will be charged an additional amount for all additional services you use at the rates specified in this table.

Vodafone Red Business Shared Plus Plan	\$150	\$300	\$500	\$750	\$1000	\$1250	\$1500	\$2000	\$2500	\$3250	\$4000	\$5000
Included Value	\$150	\$300	\$500	\$750	\$1000	\$1250	\$1500	\$2000	\$2500	\$3250	\$4000	\$5000
Included data (including tethering)												
If data allowance is exhausted, additional data rate applies	3GB	6GB	10GB	15GB	20GB	25GB	30GB	40GB	50GB	65GB	80GB	100GB
Standard National Voice calls (to Vodafone mobiles)	Infinite											
Standard National Voice calls (to other mobile and fixed networks)	Infinite											
National Video calls	Infinite											
Calls to 13 and 18 numbers	Infinite											
National and International TXT (for standard TXT of up to 160 characters)	Infinite for standard personal TXT sent from within Australia to individuals Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT to Pivotel network not available.											
National and International PXT® (text, pic, and audio)	55c per message											
National and International PXT® (video)	55c per message											
TXT Delivery Report within Australia	5c per message											
Calls to customer care	Free from your Vodafone mobile											
Voicemail – Deposits	Free from your Vodafone mobile											
Voicemail – Retrieval	Infinite											
Re-routed calls	40c connection fee + 60c per 30 seconds											
Re-routed TXT or PXT	28c per message											
Calls to National Directory Assist (1223)	\$1.10 connection fee + applicable standard national voice call rate if you are through-connected											
Calls to International Directory Assist (1225)	\$1.10 connection fee + applicable standard national voice call rate if you are through-connected											
International Roaming	Vodafone Red Roaming											
	While roaming in a Red Roaming Eligible Country (for the full list, go to Vodafone.com.au/roaming):											
	While ever you remain opted-in to Red Roaming you will be able to make Infinite standard voice calls and standard text like at home to both the country you are in and back to Australia. Standard calls to any third country will be billed at your applicable International Calling rates, and deducted from your Included Value (excludes Premium Numbers and Services). You will also be able to use your Included Data allowance in these countries if you have Red Roaming. You will be charged the Red Roaming Daily Charge for this service. The Red Roaming Daily Charge is charged in addition to your plan fees. The Red Roaming Daily Charge will be levied against all connections on your account who perform a Trigger Event on any given day in a Red Roaming Eligible Country. For full terms and conditions in relation to Vodafone Red Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming .											
	Rest of the world:											

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Vodafone Red Business Shared

	<p>You will be charged Vodafone Traveller rates which are charged outside of your plan allowance.</p> <p>Vodafone Traveller:</p> <p>If you Opt-Out of Vodafone Red Roaming, you will be charged Vodafone Traveller rates which are charged outside of your plan allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone Red Roaming Terms and Conditions go to vodafone.com.au/roaming.</p>
International voice calls	30c connection fee + applicable country rate (Vodafone.com.au for rates)

(ii) Not payable from Vodafone Red Business Shared Plus Plan Product's Included Value

This table details other services that you can purchase from or via Vodafone, but which **cannot be paid for** from your Vodafone Red Business Shared Plus Plan Product's Included Value (unless stated otherwise).

Vodafone Red Business Shared Plus Plan	\$150	\$300	\$500	\$750	\$1000	\$1250	\$1500	\$2000	\$2500	\$3250	\$4000	\$5000
Additional Data (including Tethering) This rate will apply once the data allowance has been exhausted.	10c per MB (charged by kb)											
Calls to Ask Anything (123)	\$1.30 connection fee + \$1.30 per 60 seconds											
Premium TXT and PXT	Varies, depending on service											
Premium voice and video calls	Varies, depending on service											
International Roaming	<p>Vodafone Red Roaming</p> <p>While roaming in a Red Roaming Eligible Country (for the full list, go to Vodafone.com.au/roaming):</p> <p>While ever you remain opted-in to Red Roaming you will be able to make Infinite standard voice calls and standard text like at home to both the country you are in and back to Australia. Standard calls to any third country will be billed at your applicable International Calling rates, and deducted from your Included Value (excludes Premium Numbers and Services). You will also be able to use your Included Data allowance in these countries if you have Red Roaming. You will be charged the Red Roaming Daily Charge for this service. The Red Roaming Daily Charge is charged in addition to your plan fees. The Red Roaming Daily Charge will be levied against all connections on your account who perform a Trigger Event on any given day in a Red Roaming Eligible Country. For full terms and conditions in relation to Vodafone Red Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming.</p> <p>Rest of the world:</p> <p>You will be charged Vodafone Traveller rates which are charged outside of your plan allowance.</p> <p>Vodafone Traveller:</p> <p>If you Opt-Out of Vodafone Red Roaming, you will be charged Vodafone Traveller rates which are charged outside of your plan allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone Red Roaming Terms and Conditions go to vodafone.com.au/roaming.</p>											
Vodafone Central and STK Content purchases and downloads	Price specified at time of purchase											
Call Screen	5.5c for the first 10 seconds or 99c per message											
For customers who purchase a Vodafone Unlimited BlackBerry Email and Internet Browsing Add-On Product: Services excluded from this Add-On are: Pocket Life, Vodafone Central purchases and downloads, You Tube and other video streaming,	All excluded services are deducted from your data allowance, and then charged at your additional data rate.											

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Vodafone Red Business Shared

content purchases or downloads from any application not loaded by Vodafone or Research In Motion, Premium TXT and Chat, single downloads of 3MB or larger or any data usage by any application that does not use the BlackBerry® Access Point (APN).

(c) Vodafone Red Business Shared Pro Plan Product

(i) Payable from Vodafone Red Business Shared Pro Plan Product's Included Value

This table details all services that can be paid from your Vodafone Red Business Shared Pro Plan Product's Included Value (unless stated otherwise), and the charge rate for those services. If the service rate is stated to be "Infinite", you will not be charged any additional amount for use of that service. If you ever exhaust your included value, you will be charged an additional amount for all additional services you use at the rates specified in this table.

Vodafone Red Business Shared Pro Plan	\$195	\$390	\$650	\$975	\$1300	\$1625	\$1950	\$2600	\$3250	\$4225	\$5200	\$6500
Included Value	\$195	\$390	\$650	\$975	\$1300	\$1625	\$1950	\$2600	\$3250	\$4225	\$5200	\$6500
Included data (including tethering)												
If data allowance is exhausted, additional data rate applies	4.5GB	9GB	15GB	22.5GB	30GB	37.5GB	45GB	60GB	75GB	97.5GB	120GB	150GB
Standard National Voice calls (to Vodafone mobiles)	Infinite											
Standard National Voice calls (to other mobile and fixed networks)	Infinite											
National Video calls	Infinite											
Calls to 13 and 18 numbers	Infinite											
National and International TXT (for standard TXT of up to 160 characters)	Infinite for standard personal TXT sent from within Australia to individuals Excludes premium and re-routed TXT. Offer cannot be used for commercial purposes or for resale purposes. TXT/PXT to Pivotel network not available.											
National and International PXT® (text, pic, and audio)	55c per message											
National and International PXT® (video)	55c per message											
TXT Delivery Report within Australia	5c per message											
Calls to customer care	Free from your Vodafone mobile											
Voicemail – Deposits	Free from your Vodafone mobile											
Voicemail – Retrieval	Infinite											
Re-routed calls	40c connection fee + 60c per 30 seconds											
Re-routed TXT or PXT	28c per message											
Calls to National Directory Assist (1223)	\$1.10 connection fee + applicable standard national voice call rate if you are through-connected											
Calls to International Directory Assist (1225)	\$1.10 connection fee + applicable standard national voice call rate if you are through-connected											

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International Roaming	<p>Vodafone Red Roaming</p> <p>While roaming in a Red Roaming Eligible Country (for the full list, go to Vodafone.com.au/roaming):</p> <p>While ever you remain opted-in to Red Roaming you will be able to make Infinite standard voice calls and standard text like at home to both the country you are in and back to Australia. Standard calls to any third country will be billed at your applicable International Calling rates, and deducted from your Included Value (excludes Premium Numbers and Services). You will also be able to use your Included Data allowance in these countries if you have Red Roaming. You will be charged the Red Roaming Daily Charge for this service. The Red Roaming Daily Charge is charged in addition to your plan fees. The Red Roaming Daily Charge will be levied against all connections on your account who perform a Trigger Event on any given day in a Red Roaming Eligible Country. <i>For full terms and conditions in relation to Vodafone Red Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming.</i></p> <p>Rest of the world:</p> <p>You will be charged Vodafone Traveller rates which are charged outside of your plan allowance.</p> <p>Vodafone Traveller:</p> <p>If you Opt-Out of Vodafone Red Roaming, you will be charged Vodafone Traveller rates which are charged outside of your plan allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone Red Roaming Terms and Conditions go to vodafone.com.au/roaming.</p>
	<p>International voice calls</p> <p>30c connection fee + applicable country rate (Vodafone.com.au for rates)</p>

(ii) Not payable from Vodafone Red Business Shared Pro Plan Product's Included Value

This table details other services that you can purchase from or via Vodafone, but which **cannot be paid for** from your Vodafone Red Business Shared Pro Plan Product's Included Value (unless stated otherwise).

Red Business Shared Pro Plan	\$195	\$390	\$650	\$975	\$1300	\$1625	\$1950	\$2600	\$3250	\$4225	\$5200	\$6500
Additional Data (including Tethering) This rate will apply once the data allowance has been exhausted.	10c per MB (charged by kb)											
Calls to Ask Anything (123)	\$1.30 connection fee + \$1.30 per 60 seconds											
Premium TXT and PXT	Varies, depending on service											
Premium voice and video calls	Varies, depending on service											
International Roaming	<p>Vodafone Red Roaming</p> <p>While roaming in a Red Roaming Eligible Country (for the full list, go to Vodafone.com.au/roaming):</p> <p>While ever you remain opted-in to Red Roaming you will be able to make Infinite standard voice calls and standard text like at home to both the country you are in and back to Australia. Standard calls to any third country will be billed at your applicable International Calling rates, and deducted from your Included Value (excludes Premium Numbers and Services). You will also be able to use your Included Data allowance in these countries if you have Red Roaming. You will be charged the Red Roaming Daily Charge for this service. The Red Roaming Daily Charge is charged in addition to your plan fees. The Red Roaming Daily Charge will be levied against all connections on your account who perform a Trigger Event on any given day in a Red Roaming Eligible Country. <i>For full terms and conditions in relation to Vodafone Red Roaming, and for details on the Daily Charge, Trigger Events and Eligible Countries, please go to vodafone.com.au/roaming.</i></p> <p>Rest of the world:</p> <p>You will be charged Vodafone Traveller rates which are charged outside of your plan allowance.</p> <p>Vodafone Traveller:</p> <p>If you Opt-Out of Vodafone Red Roaming, you will be charged Vodafone Traveller rates which are charged outside of your plan allowance.</p> <p>For full International Roaming rates and charges for all services, and for full Vodafone Red Roaming Terms and Conditions go to vodafone.com.au/roaming.</p>											
	<p>Vodafone Central and STK Content purchases and downloads</p> <p>Price specified at time of purchase</p>											

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Call Screen	5.5c for the first 10 seconds or 99c per message
For customers who purchase a Vodafone Unlimited BlackBerry Email and Internet Browsing Add-On Product: Services excluded from this Add-On are: Pocket Life, Vodafone Central purchases and downloads, You Tube and other video streaming, content purchases or downloads from any application not loaded by Vodafone or Research In Motion, Premium TXT and Chat, single downloads of 3MB or larger or any data usage by any application that does not use the BlackBerry® Access Point (APN).	All excluded services are deducted from your data allowance, and then charged at your additional data rate.

(d) Rates and Charges for Non-Data Use on Vodafone Red Business Shared Data SIM Products

Not payable from Included Value

Users connected to Vodafone Red Business Shared Data SIM Products are able to access the Included Data allowance of the Red Business Shared Plan Product on their account only. This table details other Products that you can purchase from Vodafone via your Data SIM Card, or where applicable, Vodafone Micro or Nano-Sim, but which **cannot be paid for** from the Vodafone Red Business Shared Plan Product's Included Value (unless stated otherwise). You will be charged an additional amount for these Products at the rates specified in this table.

Services you can purchase for an additional charge	Rate
Standard National Voice Calls	20c Call Connection fee + 1c per second
Standard International Voice Calls	Varies - check vodafone.com.au
Standard National Video Calls	1.5c per second
Standard International Video Calls	1.5 x applicable country rate (rates at vodafone.com.au)
Standard National & International TXT up to 160 characters	25c per message
Standard National & International PXT®	25c per message
Standard National & International Video PXT®	75c per message
TXT Delivery Report within Australia	5c per message
Voicemail within Australia	20c Call Connection fee to retrieve plus 1c per second.
1223 Directory Assistance	\$1.10 Call Connection fee + standard voice call rates if thru-connected
13 and 1300 Numbers	1c per second
18 and 1800 Numbers	11c per 30 seconds
Customer Care Calls (calls to 1555) within Australia	0c
Re-routed Standard Voice Calls	20 Call Connection fee + 1c per second
Re-Routed TXT or PXT®	25c
International Roaming	Varies, go to vodafone.com.au
Vodafone Central content purchase	Price specified at time of purchase
123- Ask Us Anything	65c per 30 seconds billed per second plus \$1.30 call connection fee.

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CallScreen	5c for the first 10 seconds or 99c per message
STK Alerts and Content Downloads	Price specified at time of purchase.
Premium TXT/PXT®	Varies depending on service

All prices mentioned are including GST.