Terms of Use for Spotify via Pay with Vodafone:

When you subscribe to Spotify service ("**Service**") via Pay with Vodafone, you agree to the Pay with Vodafone terms below and the following terms:

 We may offer Eligible Customers the ability to pay for their Spotify Premium subscription ("Subscription") of \$11.99 per month on their Vodafone postpaid bill as a monthly subscription via Pay with Vodafone. ONCE PAY WITH VODAFONE IS SELECTED THIS WILL BECOME YOUR DEFAULT PAYMENT METHOD FOR YOUR SUBSCRIPTION UNLESS YOU ELECT ANOTHER PAYMENT METHOD.

Eligibility

2. You must be an approved customer with a new or existing eligible Red, Red Plus, SIM Only, or SIM Only Plus plan ("Eligible Plan") (collectively "Eligible Customer") in order to charge your Subscription via Pay with Vodafone. For personal use only. If you or Vodafone cancels your Eligible Plan, your Subscription will also cancel.

Registering for Pay with Vodafone and Spend Limits

- 3. When you register for the Subscription, if you are using the Vodafone Network, you can elect to Pay with Vodafone, and agree to these Terms of Use. When connected over WiFi, you may not be able to select Pay with Vodafone and you should connect to the Vodafone Network to do so.
- 4. If you are already registered for the Spotify Premium, you will need to downgrade your Subscription directly with Spotify to a free account, in order to charge your Subscription via Pay with Vodafone.
- 5. You must create a Spotify account directly with Spotify, and accept the Spotify Terms and Conditions and Privacy Policy.
- 6. You must be the account-holder for your Eligible Plan in order to purchase the Subscription via Pay with Vodafone, and each monthly charge will appear on your bill under 'Content'.
- 7. You will be charged the Subscription fee of \$11.99 per month ("Subscription Fee") via Pay with Vodafone until you cancel. Vodafone is not responsible for setting the price of the Subscription Fee, and this may be subject to change upon notice from Spotify.
- 8. The default calendar monthly spend limit for Pay with Vodafone is set at \$50. This limit includes all items purchased using Pay with Vodafone, whether the purchase is from Spotify or another content or service provider. Once you have reached your \$50 spend limit, you will be unable to make subsequent purchases in that month via Pay with Vodafone, and you should choose an additional payment method. The \$50 spend limit will renew in the following month.

Data and Spotify Content through Spotify

- 9. Downloading, listening, uploading, streaming, and viewing ("Use") of music, videos or content through Spotify (Spotify Content), including when you register or buy your Subscription, will consume data from your Eligible Plan allowance. You will be charged for this data usage at the rate set out in your Eligible Plan details. You are responsible for all data costs including overage and any international roaming charges that may apply, please see your Eligible Plan details for more information. You can reduce mobile data usage by using a Wi-Fi connection and syncing content to your device for use offline.
- 10. Your choice of Spotify Content through Spotify is your responsibility. Any Spotify Content you Use is not in Vodafone's control. Vodafone is not responsible for, and to the extent permitted by law, accepts no liability in connection with the provision of, accuracy, suitability or quality of any Spotify Content or the Service. If you do not agree to this term please do not use the Service.
- 11. Your Spotify Subscription, and access to and use of the Spotify service, and Spotify Content is subject to the Spotify Terms of Use and Spotify Privacy Policy.

Complaints and to Cancel Spotify via Pay with Vodafone

- 12. For all billing enquiries or complaints or to apply for a refund for your Subscription, please call Vodafone on 1555.
- 13. To cancel your Spotify Subscription via Pay with Vodafone, please call Vodafone on 1555 or SMS "STOP SPOTIFY" to 126600.
- 14. If you have any enquiries or complaints about Spotify or Spotify Content not related to billing, you should contact Spotify on https://support.spotify.com/au/
- 15. You acknowledge that at any point Vodafone may no longer provide you with access to Pay with Vodafone for the Subscription if for example our agreement with Spotify AB comes to an end. We will endeavour to give you as much notice as possible but cannot guarantee that we will be able to provide any prior notice of the cessation of such services. You may be able to pay for your Subscription using other payment methods.
- 16. Nothing in these terms of use excludes, restricts or modified any rights that you have under existing laws, regulations or codes, including the Competition and Consumer Act 2010 (*Cth*) and far trading laws.
- 17. Not for commercial or resale purposes, transferable or redeemable for cash. These Terms of Use are subject to change.

Pay with Vodafone Terms

By purchasing this product or subscription you understand, acknowledge and agree to the following terms and conditions:

- 1. <u>Pay with Vodafone</u> allows eligible Vodafone customers to pay for content or services (Content) from a third party content provider (Content Provider) on their Vodafone bill.
- 2. Pay with Vodafone is only available to new or existing eligible Red, Red Plus, SIM Only, or SIM Only Plus plan customers (**Eligible Customer**).
- 3. If you are an Eligible Customer, when you purchase Content from a Content Provider, the charge will appear on your Vodafone bill under the heading 'Content' as either:
 - a. a once-off payment; or
 - b. if you are purchasing a subscription service, the charge will continue to be added until the end of the billing month in which you cancel your subscription service or cancel your Vodafone plan.
- 4. You will not be asked to verify your identity when making an individual purchase or signing up to a subscription based service, so be mindful of others, such as children, using your device.
- 5. As a default, Pay with Vodafone is enabled on your postpaid account. If you wish to opt-out of Pay with Vodafone, to cancel your Content subscription, or if you have any questions regarding Pay with Vodafone please call us on 1555.
- 6. We apply a default calendar monthly spend limit of \$50 per month. If your purchase of Content results in a combined total monthly spend in excess of \$50 you will not be able to be complete the purchase via Pay with Vodafone, and you should choose an additional payment method. The \$50 spend limit will renew in the following month.
- 7. Please contact Vodafone on 1555 for all billing complaints or enquiries.
- 8. Your use of the Content is subject to the terms and conditions of your agreement with the Content Provider. Please contact the Content Provider if you experience any problems or issues with your Content.
- 9. Purchases or subscriptions using Pay with Vodafone is permitted by the account holder only.
- 10. Listening to music, reading or watching video Content over the mobile network will consumer data from your plan's allowance. You are responsible for all data costs including overage. You can reduce mobile data by listening to music or viewing Content on any Wi-Fi connection and syncing Content to your device for offline use.