

Prepaid

1. What Terms and Conditions Apply to my Vodafone Prepaid Product?

- (a) The terms and conditions that will apply to your Product or Products are:
 - (i) all the terms and conditions provided to you when you agree to purchase a Product, including all the terms and conditions contained in this document; and
 - (ii) all the terms and conditions contained in the Vodafone Standard Form of Agreement (**SFOA**), which is available at vodafone.com.au (collectively, the “**Terms**”).
- (b) When you agree to purchase a Product you accept the Terms.
- (c) Your contract commences on your acceptance of the Terms, however, any credit expiry period does not start until you have recharged your Prepaid account.
- (d) The Terms may be changed by Vodafone from time to time. Vodafone will comply with relevant laws, regulations and industry codes if it makes any such changes.

For more information, call Vodafone on 1300 650 410 or visit vodafone.com.au.

2. Important Things You Need to Know

Availability

- (a) The Vodafone contracts and products referred to in the Terms (**Products**) are for personal use only, and are not available to medium to large business/corporate and commercial customers. Medium to large business/corporate and commercial customers should contact Vodafone for information about Vodafone's business products.
- (b) The Products are available to eligible and approved customers.
- (c) Unless otherwise stated, only one Vodafone Prepaid Product can be used per connection to our network.
- (d) Mobile devices may be locked to our network. A fee may apply to unlock.
- (e) Only services specified in section 11, “Vodafone Rates: What is payable from my Vodafone Prepaid Credit” can be accessed using Vodafone Prepaid Products.
- (f) Vodafone's Fair Use Policy applies to all Vodafone Products.

Factors affecting availability and performance

- (a) Network coverage and many other factors may affect the availability and performance of certain Products, services and functions.
- (b) Certain Products, services and functions are only available if used in conjunction with a compatible mobile device and if in a compatible coverage area. Not all mobile devices are compatible with our network.
- (c) The Terms contain details regarding device compatibility, network capability and availability relating to the "Vodafone" network. However, notwithstanding

anything else in our contract with you, we may provide services to you using any telecommunications network we consider appropriate and that network will constitute "our network" for the purpose of the Terms, including (but not limited to) the "Vodafone" networks operated by, for or on behalf of Vodafone Network Pty Limited and Vodafone Australia Pty Limited and the "3" network operated by, for or on behalf of Vodafone Hutchison Australia Pty Limited. For more information about the "Vodafone" network, see <http://www.vodafone.com.au/personal/services/coverage/> . For more information about the "3" network, see <http://www.three.com.au/coverage>.

- (d) All Vodafone services are subject to device capabilities, location and network congestion, limitations & availability. A compatible 3G device is required to access 3G services. If you have a handset which is U2100MHz or U2100/850MHz compatible but not U900MHz compatible you will experience 3G coverage in metro areas (3G Mobile Broadband Standard Coverage area and, if available for your handset, the 850 Mobile Broadband Coverage area) and 2G (2.5G GPRS or 2.75G Edge) in all other coverage areas. Broadband speeds and high bandwidth applications, such as video streaming, video calling, Mobile TV and full track downloads, are only available in Vodafone's 3G Mobile Broadband Standard Coverage area; and, if you have a U850MHz compatible device, in Vodafone's 850MHz Mobile Broadband Coverage area; and, if you have a U900Mhz compatible device, Vodafone's 3G Mobile Broadband Regional Coverage area (however speeds in Vodafone's 3G Mobile Broadband Regional Coverage area will be slower than when in Vodafone's 3G Mobile Broadband Standard Coverage area or, if available for your device, Vodafone's 850MHz Mobile Broadband Coverage area). Actual speed achieved varies depending on factors such as device capabilities, location & network congestion, limitations and availability. See www.vodafone.com.au/coverage for details. You agree to refer to www.vodafone.com.au/coverage for coverage details and vodafone.com.au/devicefrequency for details of devices and their frequencies before purchase, so that you can confirm that for your intended use of the services, your address/es are located in the appropriate Vodafone coverage areas and that the device you wish to select is compatible with the Vodafone coverage area where your address/es are located.

Data services, including Pay As You Go Mobile Internet

- (a) For data Products, a data session starts when you first connect to data services and ends when you disconnect from data services. A minimum balance is required to start a browsing session, however you will only be charged for your actual data usage.
- (b) When using data Products, some internet services, including web sites and email, may not be accessible.

Rates and types of credit

- (a) Details of the rates and charges which apply to the Products are contained in the Terms.
- (b) All Vodafone Prepaid Products provide you with a type of credit called "Flexible Credit". Flexible Credit can be used to purchase any of the Products listed in the table titled "Payable from Vodafone Prepaid Credit" in section 11 below.
- (c) Some Vodafone Prepaid Products may also provide you with additional types of credit that may be used to purchase Products. Some types of such additional credit may only be used to purchase certain Products. Types of

additional credit, and the Products that such additional credit can be used to purchase, are specified for each Vodafone Prepaid Product in sections 3, 4, 5, 6, 7, 8, 9 and 10 below.

- (d) Credit may be expressed in any manner, including as a monetary value or as a quantity of a specified Product.
- (e) Unless otherwise stated, the section of the Terms titled “Vodafone Rates: What is payable from my Vodafone Prepaid Credit?” specifies which Products are available to be purchased from your credit and the rates for those Products.
- (f) All rates and charges are subject to change. Vodafone will comply with relevant regulations and industry codes with respect to such changes.

Credit Expiry

- (a) Some Vodafone Prepaid Products have a credit expiry period. Credit expiry periods are specified for each Vodafone Prepaid Product in sections 3, 4, 5, 6, 7, 8, 9 and 10 below.
- (b) Unless otherwise stated in the Terms, when the credit expiry period elapses, or when the Vodafone Prepaid Product is recharged, any unused credit for that Product is forfeited, is not refundable, and cannot be carried over to any other Product.
- (c) Unless otherwise stated, if you change from a Vodafone Prepaid Product to any Vodafone “postpay” Product, any unused credit from your Vodafone Prepaid Product is forfeited, is not refundable, and cannot be carried over to your new Vodafone Product.

Auto Recharge

- (a) You may choose for your Vodafone Prepaid Product to be automatically recharged by payment using a registered Credit Card. This service is called “Auto Recharge”.
- (b) You may nominate for this automatic recharge to happen:
 - i. On a specified date each month;
 - ii. When the main credit balance falls below a set nominated amount; or
 - iii. Every set number of days.
- (c) If you choose the Auto Recharge service, your credit card will be automatically charged when the nominated event in section (b) occurs.
- (d) Once your Auto Recharge recharges have commenced, if you have a specified date for Auto Recharge, and the credit expiry period for a Vodafone Prepaid Product will expire before your next scheduled Auto Recharge, the credit expiry period will automatically extend until the scheduled Auto Recharge date.

3. Flexi Cap Recharge

This table specifies types of credit that are provided if you purchase a Flexi Cap Recharge Product:

| Recharge Price | Flexible Credit | Vodafone to Vodafone | Bonus Data | Credit Expiry | Unlimited mobile access to |
|----------------|-----------------|----------------------|------------|---------------|----------------------------|
|----------------|-----------------|----------------------|------------|---------------|----------------------------|

| | | Credit | | Period | Facebook, My Space, Twitter, LinkedIn and Foursquare |
|-------|--------|--------|--------|---------|--|
| \$29 | \$150 | \$350 | 500 MB | 30 days | |
| \$49 | \$350 | \$650 | 3 GB | 30 days | |
| \$79 | \$650 | \$850 | 4 GB | 30 days | |
| \$149 | \$1250 | \$1250 | 5 GB | 30 days | |

The following terms and conditions apply to you if you purchase a Flexi Cap Recharge Product:

- (a) Vodafone to Vodafone Credit can only be used for standard voice calls made to other Vodafone mobiles in Australia.
- (b) If you exhaust your Vodafone to Vodafone Credit, additional calls to Vodafone mobiles in Australia will be paid for from your Flexible Credit.
- (c) Bonus Data allows you to use the quantity of data included in your recharge. Data can only be used in Australia, on Vodafone Networks. Minimum data session is 25KB.
- (d) If you exhaust your Bonus Data allocation, additional data will be paid for from your Flexible Credit.
- (e) If you change from a 365 Day Recharge Product, or a TXT & Talk Recharge Product (**Original Recharge Product**) to a Flexi Cap Recharge Product before the end of the Credit Expiry Period, unused Flexible Credit from your Original Recharge Product will be rolled over to your Flexi Cap Recharge Product and will have the same Credit Expiry Period as your Original Recharge Product.
- (f) If you change from a Vodafone International Recharge Product or a TXT & Data Recharge Product (**Original Recharge Product**) to a Flexi Cap Recharge Product before the end of the Credit Expiry Period, your Flexible Credit and allocations will not transfer over to your Flexi Cap Recharge Product. If you change back to your Original Recharge Product before the end of the Credit Expiry Period, unused Flexible Credit and allocations from your original Recharge Product will be available and will have the same Credit Expiry Period as your Original Recharge Product. However, after 7 November 2011, if your Original Recharge Product is a TXT & Data Recharge Product, you will no longer be able to recharge on the TXT & Data Recharge Product again and any unused Flexible Credit and allocations from that Original Recharge Product are forfeited, are not refundable and will not carry over to the next Vodafone Prepaid Product which you elect to purchase.
- (g) If you change from a Vodafone All-time Recharge Product or a \$30 Cap Recharge Product to a Flexi Cap Recharge Product before the end of the Credit Expiry Period, all unused credits and allocations are forfeited, are not refundable and will not carry over to your Flexi Cap Recharge Product.
- (h) Unlimited mobile access to Facebook, MySpace, Twitter, LinkedIn and Foursquare is only available within Australia and only if accessed via the sites' mobile web sites (m.facebook.com), (m.myspace.com), (m.twitter.com), (m.linkedin.com) and (m.foursquare.com), Vodafone Central or official applications for compatible handsets from the sites using the Vodafone Live access point (APN). Access via any other means including 3rd party applications are charged at standard data pricing. Standard data charges will apply for any external links accessed via the sites. Subject to handset capability and compatibility. Quality of some services may vary depending on

location, device capabilities and network limitations. Facebook is a trademark of Facebook Inc.

4. TXT & Talk Recharge

This table specifies types of credit that are provided if you purchase a TXT & Talk Recharge Product:

| Recharge Price | Flexible Credit | Free Talk | Free TXT | Vodafone to Vodafone Talk | Credit Expiry Period |
|-----------------------|------------------------|------------------|-----------------|----------------------------------|-----------------------------|
| \$20 | \$20 | 10 minutes | 20 | 50 minutes | 60 days |
| \$30 | \$30 | 50 minutes | 100 | 150 minutes | 60 days |
| \$50 | \$50 | 100 minutes | 200 | 300 minutes | 60 days |
| \$70 | \$70 | 150 minutes | 300 | 400 minutes | 60 days |
| \$100 | \$100 | 250 minutes | 500 | 650 minutes | 60 days |
| \$150 | \$150 | 400 minutes | 800 | 850 minutes | 60 days |

The following terms and conditions apply to you if you purchase a TXT & Talk Recharge Product:

- (a) Free Talk minutes allow you to make standard national voice calls (including calls to other Vodafone mobiles in Australia) up to the duration included in your recharge. Free Talk time is deducted in blocks of 30 seconds, with a minimum call length of 30 seconds.
- (b) Vodafone to Vodafone Talk minutes can only be used once your Free Talk minutes are exhausted.
- (c) Vodafone to Vodafone Talk minutes allow you to make standard voice calls to other Vodafone mobiles in Australia up to the duration included in your recharge. Vodafone to Vodafone Talk minutes are deducted in blocks of 30 seconds, with a minimum call length of 30 seconds.
- (d) If you exhaust your Free Talk minutes, additional standard national voice calls (except for calls to other Vodafone mobiles in Australia) will be paid for from your Flexible Credit.
- (e) If you exhaust your Vodafone to Vodafone Talk minutes, additional calls to Vodafone mobiles in Australia will be paid for from your Flexible Credit.
- (f) Free TXT credit allows you to send the number of standard personal national and international TXT included in your recharge to individuals from within Australia. Excludes premium and re-routed TXT. Offer cannot be used for commercial or resale purposes.
- (g) If you exhaust your Free TXT allocation, additional TXT will be paid for from your Flexible Credit.
- (h) If you recharge your TXT & Talk Recharge Product before the end of the Credit Expiry Period, unused Flexible Credit, Free Talk minutes, Vodafone to Vodafone Talk minutes and Free TXT allocations will be rolled over, provided you do not exceed the maximum balances in section 4(i).
- (i) The maximum credit balances you may hold for the TXT & Talk Recharge Product are: a) Flexible Credit of \$2,000; b) Free Talk minutes of 5,000 minutes; c) Vodafone to Vodafone Talk minutes of 5,000 minutes; and d) Free TXT allocation of 7,200 messages.

- (j) If you change from a 365 Day Recharge Product to a TXT & Talk Recharge Product before the end of the Credit Expiry Period, any unused Flexible Credit from your 365 Day Recharge Product will be rolled over to your TXT & Talk Recharge Product until the 365 Day Credit Expiry Period elapses.
- (k) If you change from a Vodafone International Recharge Product or a TXT & Data Recharge Product (**Original Recharge Product**) to a TXT & Talk Recharge Product, your credit and allocations will not transfer over to your TXT & Talk Recharge Product. If you change back to your Original Recharge Product before the end of its Credit Expiry Period, unused credit from your Original Recharge Product will be available and will have the same Credit Expiry Period as your Original Recharge Product. However, after 7 November 2011, if your Original Recharge Product is a TXT & Data Recharge Product, you will no longer be able to recharge on a TXT & Data Recharge Product again and any unused credit and allocations from that Original Recharge Product are forfeited, are not refundable and will not carry over to the next Vodafone Prepaid Product which you elect to purchase.
- (l) If you change from a Flexi Cap Recharge Product, a \$30 Cap Recharge Product or a Vodafone All-time Recharge Product (**Original Recharge Product**) to a TXT & Talk Recharge Product, your Flexible Credit and allocations will not be rolled over and will not be available if you change back to your Original Recharge Product.

5. TXT & Data Recharge

From 7 November 2011, the TXT & Data Recharge Product will only be available to you if your last recharge before that date was on the TXT & Data Recharge Product. If this applies to you, you will be able to continue to recharge on the TXT & Data Recharge Product after 7 November 2011, provided a) Vodafone has not removed this Product and b) you do not recharge on a different Vodafone Prepaid Product (once you do this, you will not be able to return to the TXT & Data Recharge Product and any unused Flexible Credit and allocations are forfeited, are not refundable and will not carry over to the next Vodafone Prepaid Product which you elect to purchase).

This table specifies types of credit that are provided if you purchase a TXT & Data Recharge Product:

| Recharge Price | Flexible Credit | Included TXT | Included Data | Vodafone to Vodafone Credit | Credit Expiry Period | Unlimited mobile access to |
|----------------|-----------------|--------------|---------------|-----------------------------|----------------------|--|
| \$30 | \$30 | 500 | 250MB | \$100 | 30 days | Facebook, My Space, Twitter, LinkedIn and Foursquare |
| \$50 | \$50 | 3000 | 1GB | \$200 | 30 days | |
| \$70 | \$70 | 3000 | 2GB | \$300 | 30 days | |

The following terms and conditions apply to you if you purchase a TXT & Data Recharge Product:

- (a) Vodafone to Vodafone Credit can only be used for standard voice calls made to other Vodafone mobiles in Australia.
- (b) If you exhaust your Vodafone to Vodafone Credit, additional calls to Vodafone mobiles in Australia will be paid for from your Flexible Credit.
- (c) Included TXT credit allows you to send the number of standard personal national TXT included in your recharge to individuals from within Australia. Excludes international, premium and re-routed TXT. Offer cannot be used for commercial or resale purposes.
- (d) If you exhaust your Included TXT allocation, additional standard national TXT will be paid for from your Flexible Credit.
- (e) Included Data allows you to use the amount of data included in your recharge. Data can only be used in Australia, on Vodafone networks. Minimum data session is 25KB.
- (f) If you exhaust your Included Data allocation, additional data will be paid for from your Flexible Credit.
- (g) If you recharge your TXT & Data Recharge Product before the end of the Credit Expiry Period, unused Flexible Credit will be rolled over, provided you do not exceed the maximum balance of \$2,000.
- (h) If you change from a TXT & Talk Recharge Product, Vodafone International Recharge Product or 365 Day Recharge Product (**Original Recharge Product**) to a TXT & Data Recharge Product, your Flexible Credit and allocations will not be rolled over. If you change back to your Original Recharge Product before the Credit Expiry Period ends, unused credit and allocations from your Original Recharge Product will be available until expiry or recharge (whichever occurs first).
- (i) If you change from a Flexi Cap Recharge Product, a \$30 Cap Recharge Product or a Vodafone All-time Recharge Product (**Original Recharge Product**) to a TXT & Data Recharge Product, your Flexible Credit and allocations will not be rolled over and will not be available if you change back to your Original Recharge Product.
- (j) Unlimited mobile access to Facebook, MySpace, Twitter, LinkedIn and Foursquare is only available within Australia and only if accessed via the sites' mobile web sites (m.facebook.com), (m.myspace.com), (m.twitter.com), (m.linkedin.com) and (m.foursquare.com), Vodafone Central or official applications for compatible handsets from the sites using the Vodafone Live access point (APN). Access via any other means including 3rd party applications are charged at standard data pricing. Standard data charges will apply for any external links accessed via the sites. Subject to handset capability and compatibility. Quality of some services may vary depending on location, device capabilities and network limitations. Facebook is a trademark of Facebook Inc.

6. Vodafone International Recharge (Previously called "Simplify Recharge")

This table specifies types of credit that are provided if you purchase a Vodafone International Recharge Product:

| Recharge Price | Flexible Credit | Vodafone to Vodafone | Bonus Data | Credit Expiry Period |
|----------------|-----------------|----------------------|------------|----------------------|
|----------------|-----------------|----------------------|------------|----------------------|

| | | Credit | | |
|------|------|-----------|-------|---------|
| \$10 | \$10 | - | - | 30 days |
| \$20 | \$20 | Unlimited | 25MB | 30 days |
| \$30 | \$30 | Unlimited | 50MB | 30 days |
| \$50 | \$50 | Unlimited | 100MB | 30 days |

The following terms and conditions apply to you if you purchase a Vodafone International Recharge Product:

- (a) Vodafone to Vodafone Credit can only be used for standard voice calls made to other Vodafone mobiles in Australia .
- (b) If you exhaust your Vodafone to Vodafone Credit, additional calls to Vodafone mobiles in Australia will be paid for from your Flexible Credit.
- (c) Bonus Data allows you to use the quantity of data included in your recharge. Data can only be used in Australia, on Vodafone Networks. Minimum data session is 25KB.
- (d) If you exhaust your Bonus Data allocation, additional data will be paid for from your Flexible Credit.
- (e) If you recharge your Vodafone International Recharge Product before the end of the Credit Expiry Period, unused Flexible Credit will be rolled over, provided you do not exceed the maximum balance of \$2,000.
- (f) If you change from a TXT & Talk Recharge Product, TXT & Data Recharge Product or 365 Day Recharge Product (**Original Recharge Product**) to a Vodafone International Recharge Product, your Flexible Credit and allocations will not be rolled over. If you change back to your Original Recharge Product before the Credit Expiry period ends, your previous credits and allocations will be available and will have the same Credit Expiry Period as your Original Recharge Product. However, after 7 November 2011, if your Original Recharge Product is a TXT & Data Recharge Product, you will no longer be able to recharge on a TXT & Data Recharge Product again and any unused Flexible Credit and allocations from that Original Recharge Product are forfeited, are not refundable and will not carry over to the next Vodafone Prepaid Product which you elect to purchase.
- (g)
- (h) If you change from a Flexi Cap Recharge Product, a \$30 Cap Recharge Product or a Vodafone All-time Recharge Product (**Original Recharge Product**) to a Vodafone International Recharge Product, your Flexible Credit and allocations will not be rolled over and will not be available if you change back to your Original Recharge Product.
- (i) The Vodafone International Recharge Product is not to be used for commercial or resale purposes.

7. 365 Day Recharge

This table specifies types of credit that are provided if you purchase a 365 Day Recharge Product:

| Recharge Price | Flexible Credit | Vodafone to Vodafone Talk | Credit Expiry Period |
|----------------|-----------------|---------------------------|----------------------|
| \$20 | \$20 | 50 minutes | 365 days |

| | | | |
|-------|-------|-------------|----------|
| \$30 | \$30 | 150 minutes | 365 days |
| \$50 | \$50 | 300 minutes | 365 days |
| \$70 | \$70 | 400 minutes | 365 days |
| \$100 | \$100 | 650 minutes | 365 days |
| \$150 | \$150 | 850 minutes | 365 days |

The following terms and conditions apply to you if you purchase a 365 Day Recharge Product:

- (a) Vodafone to Vodafone Talk minutes allow you to make calls to other Vodafone mobiles in Australia up to the duration included in your recharge. Vodafone to Vodafone Talk time is deducted in blocks of 30 seconds, with a minimum call length of 30 seconds.
- (b) If you exhaust your Vodafone to Vodafone Talk time, additional calls to Vodafone mobiles in Australia will be paid for from your Flexible Credit.
- (c) If you recharge your 365 Day Recharge Product before the end of the Credit Expiry Period, unused Flexible Credit and Vodafone to Vodafone Talk time can be rolled over, provided you do not exceed the maximum balances in section 7(d).
- (d) The maximum credit balances you may hold for the 365 Day Recharge Product are: a) Flexible Credit of \$2,000; and b) Vodafone to Vodafone Talk time of 5,000 minutes.
- (e) If you change from a TXT & Talk Recharge Product to a 365 Day Recharge Product before the end of the Credit Expiry Period, any unused Flexible Credit from your TXT & Talk Recharge Product will be rolled over to your 365 Day Recharge Product, until the original Credit Expiry Period ends.
- (f) If you change from a Vodafone International Recharge Product or a TXT & Data Recharge Product (**Original Recharge Product**) to a 365 Day Recharge Product, your Flexible Credit and entitlements will not be rolled over. If you change back to your Original Recharge Product before the Credit Expiry period ends, your previous credits will be available until expiry. However, after 7 November 2011, if your Original Recharge Product is a TXT & Data Recharge Product, you will no longer be able to recharge on a TXT & Data Recharge Product again and any unused Flexible Credit and entitlements from that Original Recharge Product are forfeited, are not refundable and will not carry over to the next Vodafone Prepaid Product which you elect to purchase.
- (g) If you change from a Flexi Cap Recharge Product, a \$30 Cap Recharge Product or a Vodafone All-time Recharge Product (**Original Recharge Product**) to a 365 Day Recharge Product, your Flexible Credit and allocations will not be rolled over and will not be available if you change back to your Original Recharge Product.

8. Vodafone All-time Recharge

This table specifies types of credit and inclusions that are provided if you purchase a Vodafone All-time Recharge Product:

| Recharge Price | Flexible Credit | National Voice & Video | Standard National Voice & | Text to personal mobiles in | Included data | Mobile access to Facebook | Credit Expiry Period |
|----------------|-----------------|------------------------|---------------------------|-----------------------------|---------------|---------------------------|----------------------|
|----------------|-----------------|------------------------|---------------------------|-----------------------------|---------------|---------------------------|----------------------|

| | | calls to Vodafone and 3 mobiles | Video Calls to personal numbers (other networks) | Australia | | Twitter Foursquare, Linked in & My Space | |
|-------------|------|--|--|------------------|-------|---|------------|
| \$35 | \$35 | Unlimited | Nights between 7pm-7am Monday to Friday and all Weekend: Unlimited. At all other times standard call rates apply. | Unlimited | 500MB | Unlimited | 30 days |
| \$50 | \$50 | Unlimited | Unlimited | Unlimited | 1GB | Unlimited | 30 days |

The following terms and conditions apply to you if you purchase a Vodafone All-time Recharge Product:

- (a) Unlimited National Voice and Video calls to Vodafone and 3 mobiles can only be used when in Australia.
- (b) Unlimited Standard National Voice & Video Calls to personal numbers (other networks) can only be used when in Australia. Excludes 123-Ask Us Anything, 1223 Directory Assistance, '13', '15' and '18' numbers, voicemail retrieval via 121 and re-routed calls.
- (c) Unlimited Calls on Nights and Weekends includes unlimited calls to standard national numbers from 7pm – 7am weekdays and weekends from 7pm Friday night to 7am Monday Morning. If you start a call before 7pm Monday to Friday and your call continues past 7pm, you will be charged the Connection fee plus your standard call rate for the calling time before 7pm. The rest of your calling time will be free. If you start a call after 7pm Monday to Friday and your call continues past 7am Monday to Friday, you will be charged the standard call rate for your calling time after 7am.
- (d) Unlimited text to personal mobiles in Australia can only be used when in Australia. Excludes premium and re-routed TXT and cannot be used for commercial purposes or for resale purposes.
- (e) Your Data allowance can only be used in Australia, on Vodafone Networks. Minimum data session is 25KB. If you exhaust your Data allowance, additional data will be paid for from your Flexible Credit.

- (f) Unlimited mobile access to Facebook, MySpace, Twitter, LinkedIn and Foursquare is only available within Australia and only if accessed via the sites' mobile web sites (m.facebook.com), (m.myspace.com), (m.twitter.com), (m.linkedin.com) and (m.foursquare.com), Vodafone Central or official applications for compatible handsets from the sites using the Vodafone Live access point (APN). Access via any other means including 3rd party applications are charged at standard data pricing. Standard data charges will apply for any external links accessed via the sites. Subject to handset capability and compatibility. Quality of some services may vary depending on location, device capabilities and network limitations. Facebook is a trademark of Facebook Inc.
- (g) If you change from a Flexi Cap or \$30 Cap Recharge Product to a Vodafone All-time Recharge Product before the end of the Credit Expiry Period, all unused credits and allocations are forfeited, are not refundable and will not carry over to your Vodafone All-time Recharge Product.
- (h) If you change from a TXT & Data Recharge Product, Vodafone International Recharge Product, 365 Day Recharge Product or TXT & Talk Recharge Product to a Vodafone All-time Recharge Product (**Original Recharge Product**), your Flexible Credit and allocations will not transfer over to your Vodafone All-time Product. If you change back to your Original Recharge Product before the end of the Credit Expiry Period, unused Flexible Credit and allocations from your original Recharge Product will be available and will have the same Credit Expiry Period as your Original Recharge Product. However, after 7 November 2011, if your Original Recharge Product is a TXT & Data Recharge Product, you will no longer be able to recharge on a TXT & Data Recharge Product again and any unused Flexible Credit and allocations from that Original Recharge Product are forfeited, are not refundable and will not carry over to the next Vodafone Prepaid Product which you elect to purchase.
- (i) The Vodafone All-time Recharge Product is not to be used for commercial or resale purposes.

9. Vodafone \$30 Cap

This table specifies types of credit that are provided if you purchase a \$30 Cap Recharge Product:

| Recharge Price | Flexible Credit | Text to personal mobiles in Australia | Included data | Mobile access to Facebook Twitter Foursquare, Linked in & My Space | Credit Expiry Period |
|----------------|-----------------|---------------------------------------|---------------|--|----------------------|
| \$30 | \$450 | Unlimited | 500MB | Unlimited | 30 days |

The following terms and conditions apply to you if you purchase a \$30 Cap Recharge Product:

- (i) Unlimited text to personal mobiles in Australia can only be used when in Australia. Excludes premium and re-routed TXT and cannot be used for commercial purposes or for resale purposes.
- (j) Your Data allowance can only be used in Australia, on Vodafone Networks. Minimum data session is 25KB. If you exhaust your Data allowance, additional data will be paid for from your Flexible Credit.

- (k) If you change from a 365 Day Recharge Product, or a TXT & Talk Recharge Product (**Original Recharge Product**) to a \$30 Cap Recharge Product before the end of the Credit Expiry Period, unused Flexible Credit from your Original Recharge Product will be rolled over to your \$30 Cap Recharge Product and will have the same Credit Expiry Period as your Original Recharge Product.
- (l) If you change from a Vodafone International Recharge Product or a TXT & Data Recharge Product (**Original Recharge Product**) to a \$30 Cap Recharge Product before the end of the Credit Expiry Period, your Flexible Credit and allocations will not transfer over to your \$30 Cap Recharge Product. If you change back to your Original Recharge Product before the end of the Credit Expiry Period, unused Flexible Credit and allocations from your original Recharge Product will be available and will have the same Credit Expiry Period as your Original Recharge Product. However, after 7 November 2011, if your Original Recharge Product is a TXT & Data Recharge Product, you will no longer be able to recharge on the TXT & Data Recharge Product again and any unused Flexible Credit and allocations from that Original Recharge Product are forfeited, are not refundable and will not carry over to the next Vodafone Prepaid Product which you elect to purchase.
- (m) If you change from a Flexi Cap or Vodafone All-time Recharge Product to the \$30 Cap Recharge Product before the end of the Credit Expiry Period, all unused credits and allocations are forfeited, are not refundable and will not carry over to your \$30 Cap Recharge Product.
- (n) Unlimited mobile access to Facebook, MySpace, Twitter, LinkedIn and Foursquare is only available within Australia and only if accessed via the sites' mobile web sites (m.facebook.com), (m.myspace.com), (m.twitter.com), (m.linkedin.com) and (m.foursquare.com), Vodafone Central or official applications for compatible handsets from the sites using the Vodafone Live access point (APN). Access via any other means including 3rd party applications are charged at standard data pricing. Standard data charges will apply for any external links accessed via the sites. Subject to handset capability and compatibility. Quality of some services may vary depending on location, device capabilities and network limitations. Facebook is a trademark of Facebook Inc.
- (o) The \$30 Cap Recharge Product is not to be used for commercial or resale purposes.

10. Vodafone Add-ons and Extras and Packs

10(a) Internet Essentials Add-on

The following table specifies the types of credit that are provided if you purchase an Internet Essentials Product:

| Recharge Price | Data | Unlimited mobile access to these Social Networking sites | Unlimited mobile access to these email and instant messaging services | Credit Expiry Period |
|----------------|-------|--|---|----------------------|
| \$5 | 150MB | Facebook, You | Nokia Email (up | 30 days |

| | | | | |
|--|--|--|--|--|
| | | Tube, My Space, Twitter, LinkedIn and Foursquare | to 10 accounts), Vodafone Email (up to 6 accounts), Nokia Chat | |
|--|--|--|--|--|

The following terms and conditions apply to you if you purchase an Internet Essentials Product:

- a) You can only use an Internet Essentials Product if you have purchased an initial Vodafone Recharge Product that connects you to our Network.
- b) Minimum data session is 100KB. Data for use within Australia on Vodafone networks.
- c) If your Prepaid Recharge Product includes a data allowance, data will be deducted from your Internet Essentials Product first.
- d) If you exhaust your data allocation, additional data will be paid for from any remaining data allowance in your Prepaid Recharge Product and otherwise from your Flexible Credit (if any) at Pay As You Go Mobile Internet Rates.
- e) If you recharge your Internet Essentials Product before the end of the Credit Expiry Period, unused data will be rolled over.
- f) Unlimited access to Facebook, You Tube, MySpace, Twitter, LinkedIn and Foursquare is only available within Australia and only if accessed via the sites' mobile web sites (m.facebook.com), (m.youtube.com), (m.myspace.com), (m.twitter.com), (m.linkedin.com) and (m.foursquare.com), Vodafone Central or official applications for compatible handsets from the sites using the Vodafone Live access point (APN).* YouTube is only available in Vodafone's 3G Mobile Broadband Zone. See Vodafone.com.au/coverage for details. YouTube is a trade mark of Google Inc. Facebook is a trademark of Facebook Inc.
- g) Unlimited Vodafone Email and Nokia Email access is only available within Australia via the Vodafone Email and Nokia Email applications using the Vodafone Live access point (APN)*. Excludes webmail & other preloaded email applications & applies to limited email accounts. Excludes corporate email via Mail For Exchange, data charges apply. Downloading of attachments may consume additional data.
- h) Unlimited Nokia Chat is only available within Australia through the Nokia Chat application using the Vodafone Live access point (APN)*. Excludes use of browse version of Windows Live Messenger which consumes data when accessing.

*Access via any other means including 3rd party applications are charged at standard data pricing. Standard data charges will apply for any external links accessed via the sites. Subject to handset capability and compatibility. Quality of some services may vary depending on location, device capabilities and network limitations.

10(b) Extras

This table specifies types of credit that are provided if you purchase a Vodafone Extras Product:

| Recharge price | Extras Credit | Credit Expiry Period |
|-----------------------|----------------------|--|
| \$12 | \$12 | Does not expire provided an active prepaid service is maintained |
| \$25 | \$25 | Does not expire provided an active prepaid service is maintained |

The following terms and conditions apply to you if you purchase an Extras Product:

- (a) You can only use a Vodafone Extras Product if you have purchased a Vodafone Flexi Cap Recharge Product that connects you to our network.
- (b) Extras Credit allows you to purchase any of the Products listed in the "Payable from Extras Credit" table in section 11.
- (c) If Products listed in the "Payable from Extras Credit" table in section 11 can be paid from a different type of credit included with your Vodafone Prepaid Product, unless stated otherwise, your Flexible Credit will be deducted first, until it is exhausted, and then your Extras Credit.
- (d) Vodafone Extras Credit does not expire provided you maintain an active prepaid service. If you do not recharge your Vodafone Prepaid Product within 365 days from the start of its Credit Expiry Period, your prepaid service will no longer be active and all Extras Credit will be forfeited and is not refundable.

10(c) Socialise Pack

The following table specifies the types of credit that are provided if you purchase a Socialise Pack Product:

| Price | Data | Unlimited mobile access to these Social Networking sites | Unlimited mobile access to these email and instant messaging services | Credit Expiry Period |
|---|-------------|---|--|-----------------------------|
| \$5 (Flexible Credit if you are on a current 365 Day Recharge Product, TXT & Talk Recharge Product, TXT & Data Recharge Product, Vodafone All-time Recharge Product, Vodafone International Recharge Product) | 150MB | Facebook, My Space, Twitter, LinkedIn and Foursquare | Nokia Email (up to 10 accounts), Vodafone Email (up to 6 accounts), Nokia Chat | 30 days |

| | | | | |
|---|--|--|--|--|
| \$10 (Flexible Credit if you are on a current Flexi Cap or \$30 Cap Recharge Product) | | | | |
|---|--|--|--|--|

The following terms and conditions apply to you if you purchase Socialise Pack Product:

- a) You can only use a Socialise Pack if you have purchased an initial Vodafone Recharge Product that connects you to our Network and you are on a current prepaid Vodafone Recharge Product that is within its Credit Expiry Period.
- b) The price for the Socialise Pack will be paid for from your Flexible Credit. There are different prices for Flexi Cap and \$30 Cap customers.
- c) Minimum data session is 100KB. Data for use within Australia on Vodafone networks.
- d) If your Prepaid Recharge Product includes a data allowance, data will be deducted from your Socialise Pack first.
- e) If you exhaust the data allocation in your Socialise Pack, additional data will be paid for from any remaining data allowance in your Prepaid Recharge Product and otherwise from your Flexible Credit (if any) at Pay As You Go Mobile Internet Rates.
- f) If you recharge your Socialise Pack before the end of its Credit Expiry Period, unused data will be rolled over.
- g) Unlimited access to Facebook, MySpace, Twitter, LinkedIn and Foursquare is only available within Australia and only if accessed via the sites' mobile web sites (m.facebook.com), (m.myspace.com), (m.twitter.com), (m.linkedin.com) and (m.foursquare.com), Vodafone Central or official applications for compatible handsets from the sites using the Vodafone Live access point (APN).* Facebook is a trademark of Facebook Inc.
- h) Unlimited Vodafone Email and Nokia Email access is only available within Australia via the Vodafone Email and Nokia Email applications using the Vodafone Live access point (APN)*. Excludes webmail & other preloaded email applications & applies to limited email accounts. Excludes corporate email via Mail For Exchange, data charges apply. Downloading of attachments may consume additional data.
- i) Unlimited Nokia Chat is only available within Australia through the Nokia Chat application using the Vodafone Live access point (APN)*. Excludes use of browse version of Windows Live Messenger which consumes data when accessing.

*Access via any other means including 3rd party applications are charged at standard data pricing. Standard data charges will apply for any external links accessed via the sites. Subject to handset capability and compatibility. Quality of some services may vary depending on location, device capabilities and network limitations.

10(d) Favourites Pack

The following table specifies the types of credit that are provided if you purchase a Favourites Pack Product:

| Price | Data | Unlimited mobile access to these Social Networking sites | Unlimited mobile access to these email and instant messaging services | Credit Expiry Period |
|---|-------|---|--|----------------------|
| \$8 (Flexible Credit if you are on a current 365 Day Recharge Product, TXT & Talk Recharge Product, TXT & Data Recharge Product Vodafone All-time Recharge Product, Vodafone International Recharge Product) \$16 (Flexible Credit if you are on a current Flexi Cap or \$30 Cap Recharge Product) | 350MB | Facebook, My Space, Twitter, YouTube, LinkedIn and Foursquare | Nokia Email (up to 10 accounts), Vodafone Email (up to 6 accounts), Nokia Chat | 30 days |

The following terms and conditions apply to you if you purchase a Favourites Pack Product:

- You can only use a Favourites Pack if you have purchased an initial Vodafone Recharge Product that connects you to our Network and you are on a current prepaid Vodafone Recharge Product that is within its Credit Expiry Period.
- The price for the Favourites Pack will be paid for from your Flexible Credit. There are different prices for Flexi Cap and \$30 Cap customers.
- Minimum data session is 100KB. Data for use within Australia on Vodafone networks.
- If your Prepaid Recharge Product includes a data allowance, data will be deducted from your Favourites Pack first.
- If you exhaust the data allocation in your Favourites Pack, additional data will be paid for from any remaining data allowance in your Prepaid Recharge

Product and otherwise from your Flexible Credit (if any) at Pay As You Go Mobile Internet Rates.

- f) If you recharge your Favourites Pack before the end of its Credit Expiry Period, unused data will be rolled over.
- g) Unlimited access to Facebook, YouTube, MySpace, Twitter, LinkedIn and Foursquare is only available within Australia and only if accessed via the sites' mobile web sites (m.facebook.com), (m.youtube.com), (m.myspace.com), (m.twitter.com), (m.linkedin.com) and (m.foursquare.com), Vodafone Central or official applications for compatible handsets from the sites using the Vodafone Live access point (APN).^{*} YouTube is only available in Vodafone's 3G Mobile Broadband Zone. See Vodafone.com.au/coverage for details. YouTube is a trade mark of Google Inc. Facebook is a trademark of Facebook Inc.
- h) Unlimited Vodafone Email and Nokia Email access is only available within Australia via the Vodafone Email and Nokia Email applications using the Vodafone Live access point (APN)^{*}. Excludes webmail & other preloaded email applications & applies to limited email accounts. Excludes corporate email via Mail For Exchange, data charges apply. Downloading of attachments may consume additional data.
- i) Unlimited Nokia Chat is only available within Australia through the Nokia Chat application using the Vodafone Live access point (APN)^{*}. Excludes use of browse version of Windows Live Messenger which consumes data when accessing.

^{*}Access via any other means including 3rd party applications are charged at standard data pricing. Standard data charges will apply for any external links accessed via the sites. Subject to handset capability and compatibility. Quality of some services may vary depending on location, device capabilities and network limitations.

10(e) Skype Pack

The following table specifies the types of credit that are provided if you purchase a Skype Pack Product:

| Recharge Price | Skype to Skype Calls using the "Skype on Vodafone" application |
|--|--|
| \$5 recurring monthly (Flexible Credit if you are on a current 365 Day Recharge Product, TXT & Talk Recharge Product, TXT & Data Recharge Product Vodafone All-time Recharge Product, Vodafone International Recharge Product) | Unlimited |
| \$15 recurring monthly (Flexible Credit if you are on a current Flexi Cap or \$30 Cap Recharge Product) | |

The following terms and conditions apply to you if you purchase a Skype Pack Product:

- a) You can only use a Skype Pack if you have purchased an initial Vodafone Recharge Product that connects you to our Network and you are on a current prepaid Vodafone Recharge Product that is within its Credit Expiry Period.
- b) The recharge price for the Skype Pack will be paid for from your Flexible Credit. There are different prices for Flexi Cap and \$30 Cap customers.
- c) Subscription to Skype Pack will recur monthly on the anniversary of initial purchase provided that the customer has sufficient Flexible Credit.
- d) In the event that a recurrence fails due to insufficient credit, the Skype Pack will not renew and you must resubscribe to the Skype pack.
- e) Unlimited Skype to Skype calls are only available within Australia and only if accessed via the "Skype on Vodafone" application from Vodafone Central or preloaded on particular Vodafone handsets, via the Vodafone Live access point APN* within Vodafone's 3G Mobile Broadband Zone on compatible handsets.

*Access via any other means including 3rd party applications are charged at standard data pricing. Standard data charges will apply for any external links accessed via the sites. Subject to handset capability and compatibility. Quality of some services may vary depending on location, device capabilities and network limitations.

11. Vodafone Rates: What is payable from my Vodafone Prepaid Credit?

Payable from Vodafone Prepaid Credit

This table details all Products that can be paid from your prepaid credit (unless stated otherwise), and the charge rate for those Products. If a charge rate is stated to be "unlimited" you will not be charged any additional amount for use of that service.

Remember, some Vodafone Prepaid Products have different types of credit, including credit that may be expressed as a quantity (eg, a specified number of call minutes) or credit that can only be used for specified services. You must read this table in conjunction with the terms for your specific Vodafone Prepaid Product.

Unless another type of credit can be used, Products will be paid from your Flexible Credit.

| Service Name | Rate |
|---|---|
| Standard National voice and video calls | Flexi Cap Recharge Products: <i>39c Connection fee + 89c per minute</i> TXT & Talk and 365 Day Recharge Products: <i>35c Connection fee + 39c per 30 seconds</i> Vodafone International Recharge Products: <i>10c Connection fee + 10c per minute</i> TXT & Data Recharge Products: <i>39c Connection fee + 78c per minute</i> Vodafone All-time \$35 Recharge Product: Monday to Friday between 7am – 7pm: <i>40c Connection fee + 80c per minute</i> . At all other times: <i>Unlimited</i> Vodafone All-time \$50 Recharge Product: <i>Unlimited</i> \$30 Cap Recharge Product: <i>40c Connection fee + 90c per minute</i> |
| Standard National TXT^ | Flexi Cap and TXT & Data Recharge Products: <i>29c</i> |

| | |
|--|---|
| (up to 160 characters) | TXT & Talk and 365 Day Recharge Products: 28c Vodafone International Recharge Products: 15c Vodafone All-time Recharge Products and \$30 Cap Recharge Product: <i>Unlimited</i> |
| International TXT^ (up to 160 characters) | Flexi Cap, \$30 Cap, Vodafone All-time and TXT & Data Recharge Products: 35c TXT & Talk and 365 Day Recharge Products: 28c Vodafone International Recharge Products: 15c |
| International voice calls | <i>Varies - see vodafone.com.au for rates</i> |
| International video calls | <i>Varies - see vodafone.com.au for rates</i> |
| Pay As You Go Mobile Internet (3G/GPRS) | Flexi Cap, \$30 Cap and TXT & Data Recharge Products: \$2 per MB, charged per 25KB. TXT & Talk and 365 Day Recharge Products: \$2 per MB, charged per KB. Vodafone International and Vodafone All-time Recharge Products: 50c per MB, charged per 25KB |
| Standard and International PXT ^ | All Vodafone Prepaid Products: 50c each |
| Standard and International video PXT^ | All Vodafone Prepaid Products: 75c each |
| Premium TXT | Flexi Cap and \$30 Cap Recharge Products: <i>Excluded – Vodafone Extras must be purchased, see section 9</i> TXT & Talk, Vodafone All-time, 365 day, TXT & Data and Vodafone International Recharge Products: <i>Varies – Dependent on service</i> |
| International Roaming* | Flexi Cap and \$30 Cap Recharge Products: 44.5c per 30 seconds + 35c connection fee TXT & Talk, TXT & Data, Vodafone International and 365 Day Recharge Products: 39c per 30 seconds + 35c connection fee Vodafone All-time Recharge Products: 40c per 30 seconds + 40c connection fee Zone Charge also applies – see below |
| Voicemail – calls to 121 | Flexi Cap Recharge Products: 39c Connection fee + 89c per minute TXT & Talk and 365 day Recharge Products: 35c Connection fee + 39c per 30 seconds Vodafone International Recharge Products: 10c Connection fee + 10c per minute TXT & Data Recharge Products: 39c Connection fee + 78c per minute Vodafone All-time Recharge Products: 40c Connection fee + 80c per minute \$30 Cap Recharge Product: 40c Connection fee + 90c per minute |
| Voicemail – ring alert option | All Vodafone Prepaid Products: <i>Free</i> |
| Vodafone Central - Browsing | All Vodafone Prepaid Products: <i>Free</i> |
| Vodafone Central – Content download | All Vodafone Prepaid Products: <i>Price specified at time of purchase</i> |
| 123 Ask Anything | Flexi Cap and \$30 Cap Recharge Products: \$3.50 Connection fee + \$3.50 per minute TXT & Talk and 365 day Recharge Products: \$1.60 Connection fee + 65c per 30 seconds Vodafone International, Vodafone All-time and TXT & Data Recharge Products: \$1.60 connection fee + \$1.30 per minute |
| 1223 Directory Assistance | Flexi Cap Recharge Products: \$2.60 Connection fee + 89c per minute (+ 89c per minute if through connected) |

| | |
|------------|---|
| | <p>TXT & Talk and 365 day Recharge Products: \$1.40 Connection fee + 39c per 30 seconds (+39c per 30 seconds if through connected))</p> <p>TXT & Data Recharge Products: \$1.40 Connection fee + 78c per minute (+ 78c per minute if through connected))</p> <p>Vodafone All-time Recharge Products: \$1.40 Connection fee + 80c per minute (+ 80c per minute if through connected)</p> <p>Vodafone International Recharge Products: \$1.40 Connection fee + 10c per minute (+ 10c per minute if through connected)</p> <p>\$30 Cap Recharge Product: \$2.60 Connection fee + 90c per minute (+90c per minute if through connected)</p> |
| 13 numbers | <p>Flexi Cap Recharge Products: 39c Connection fee + 89c per minute</p> <p>TXT & Talk and 365 day Recharge Products: 35c Connection fee + 39c per 30 second</p> <p>Vodafone International Recharge Products: 10c Connection fee + 10c per minute</p> <p>TXT & Data Recharge Products: 39c Connection fee + 78c per minute</p> <p>Vodafone All-time Recharge Products: 40c Connection fee + 80c per minute</p> <p>\$30 Cap Recharge Product: 40c Connection fee + 90c per minute</p> |
| 18 numbers | <p>Flexi Cap Recharge Products: 89c per minute</p> <p>TXT & Talk and 365 day Recharge Products: 39c per 30 seconds</p> <p>Vodafone International Recharge Products: 10c per minute</p> <p>TXT & Data Recharge Products: 78c per minute</p> <p>Vodafone All-time Recharge Products: 80c per minute</p> <p>\$30 Cap Recharge Product: 40c Connection fee + 90c per minute</p> |
| 15 numbers | All Vodafone Prepaid Products: <i>Varies – depends on the service being called</i> |

^ Offer applies to standard personal, TXT/PXT sent to individuals from within Australia. Excludes premium and re-routed TXT/PXT. Offer cannot be used for commercial purposes or for resale purposes. * Applicable call rate and connection fee for standard voice calls made when roaming overseas for customers on the Vodafone Traveller proposition (note - this is in addition to the Zone Charge per minute applicable to the country you are in at the time of making the call). **For full International Roaming rates and charges for all services (including Zone Charges), go to vodafone.com.au/roaming**

Payable from Extras Credit – Flexi Cap and \$30 Cap only

This table details all Products that can be paid from your Extras Credit (unless stated otherwise), and the charge rate for those Products.

| Service Name | Rate |
|---------------------|---|
| Premium TXT | Flexi Cap and \$30 Cap Recharge Products: <i>Varies – Dependent on service.</i> |
| Vodafone Central | Flexi Cap and \$30 Cap Recharge Products: <i>Varies - see vodafone.com.au for rates.</i> Vodafone Central services deducted from Flexible Credit first then Extras Credit. |