



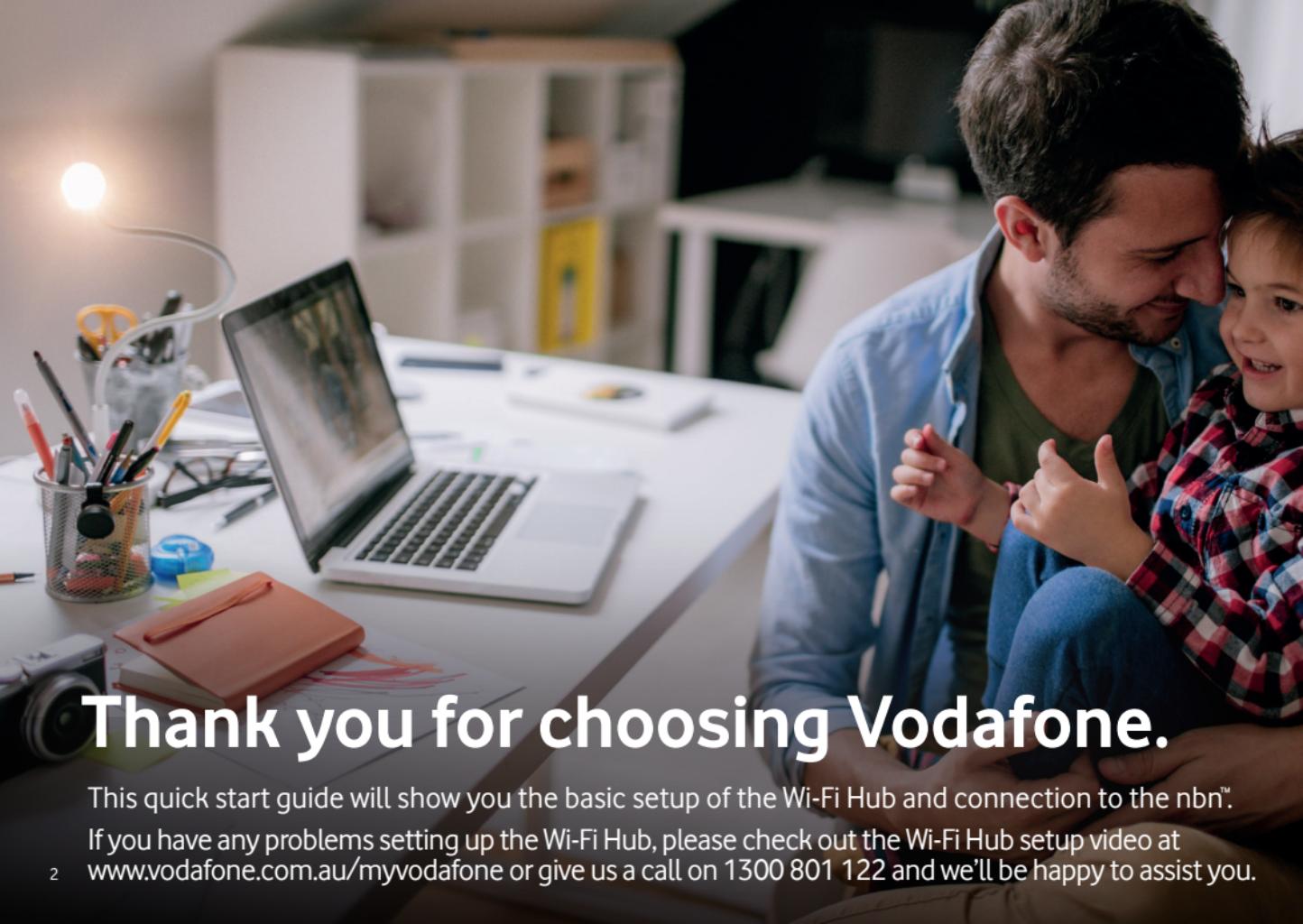
# Vodafone Wi-Fi Hub™

## Quick Start Guide

The future is exciting.

Ready?





# Thank you for choosing Vodafone.

This quick start guide will show you the basic setup of the Wi-Fi Hub and connection to the nbn™.

If you have any problems setting up the Wi-Fi Hub, please check out the Wi-Fi Hub setup video at [www.vodafone.com.au/myvodafone](http://www.vodafone.com.au/myvodafone) or give us a call on 1300 801 122 and we'll be happy to assist you.

# 1

# Getting to know your Vodafone Wi-Fi Hub™



Please take the time to check what's in your Vodafone Wi-Fi Hub™ box as well as the various lights, buttons and ports on your device.

## What's in the box?



Vodafone Wi-Fi Hub™



Quick Start Guide



Warranty Card



Power Adaptor



Grey Telephone Cable



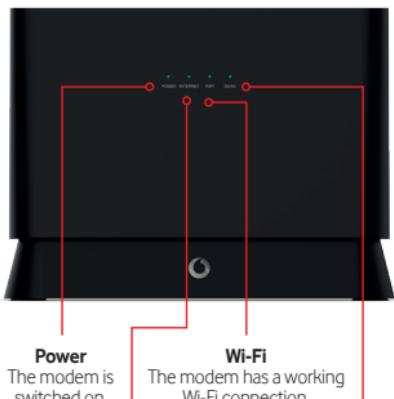
Red Ethernet Cable



Yellow Ethernet Cable

## Front

The LED lights on your Vodafone Wi-Fi Hub<sup>™</sup> will indicate the status of your service.



**Power**  
The modem is switched on.

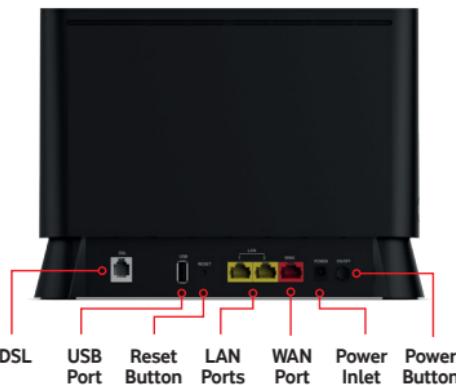
**Wi-Fi**  
The modem has a working Wi-Fi connection.

**Internet**  
The modem has a working internet connection.

**3G/4G**  
The modem's mobile backup connection is active.

## Back

The back ports are colour coded so it is easy to see which cables to connect.



**DSL**

**USB Port**

**Reset Button**

**LAN Ports**

**WAN Port**

**Power Inlet**

**Power Button**

## Side

A WPS button can be found on the side panel.



**WPS button**

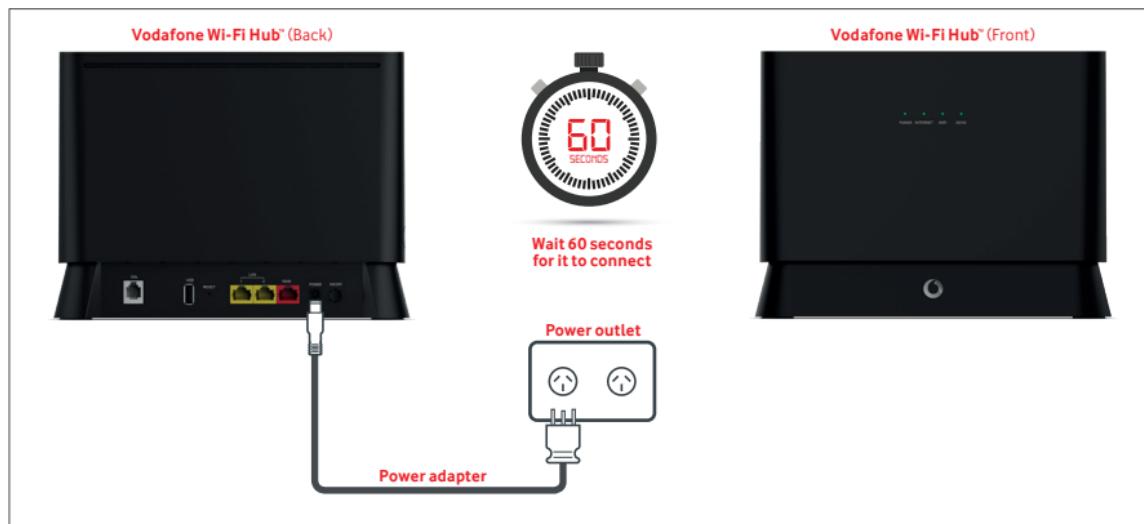
Hold down the WPS button on the Vodafone Wi-Fi Hub<sup>™</sup> to connect your compatible Wi-Fi device password free.

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## Set up Instant Connect

Get up and running straight away with Instant Connect. This complimentary service connects you to the internet through our mobile network while you're waiting for your nbn™ service to be activated.

It's as easy as plugging the Vodafone Wi-Fi Hub™ in and turning it on.



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## Connecting to the Vodafone Wi-Fi Hub™

**There are two ways you can connect your compatible Wi-Fi device to the Vodafone Wi-Fi Hub™. Start by searching for open Wi-Fi networks on your device, then:**

1. Hold down the WPS button on the Vodafone Wi-Fi Hub™ and select the Network name to connect to your device password free, or
2. Select your Vodafone Wi-Fi Hub™ Network Name. Then enter the Wireless Key as a password. This information can be found on the device label (example below)



To get optimum Wi-Fi performance, place your Wi-Fi Hub in a central location. Ideally, it will be within sight of where you use the internet most. Avoid placing the Wi-Fi Hub near concrete bricks or walls or metal objects.

You can change the Advanced Settings, including your Network Name & Wireless Key (Wi-Fi password) by logging into the Dashboard at <http://vodafone.wifihub>

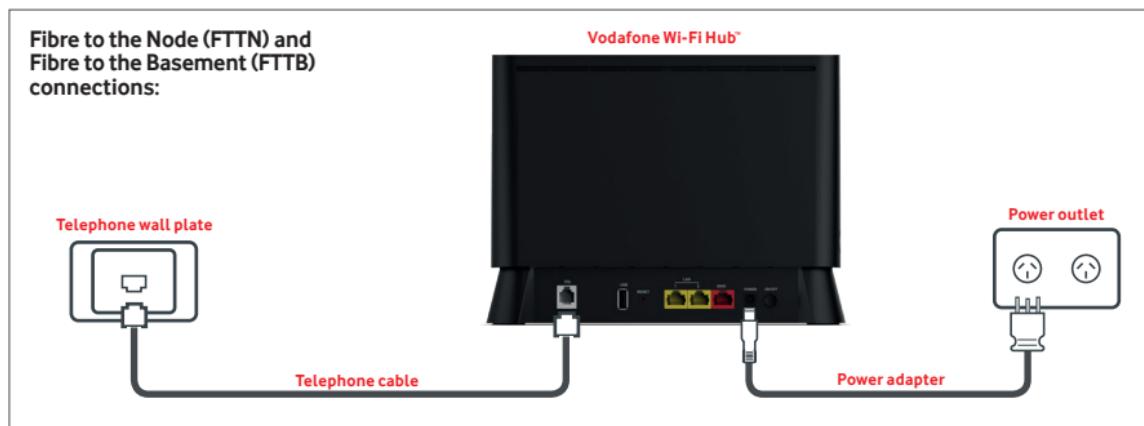
## 4

# Connecting to the nbn™ once your service is ready

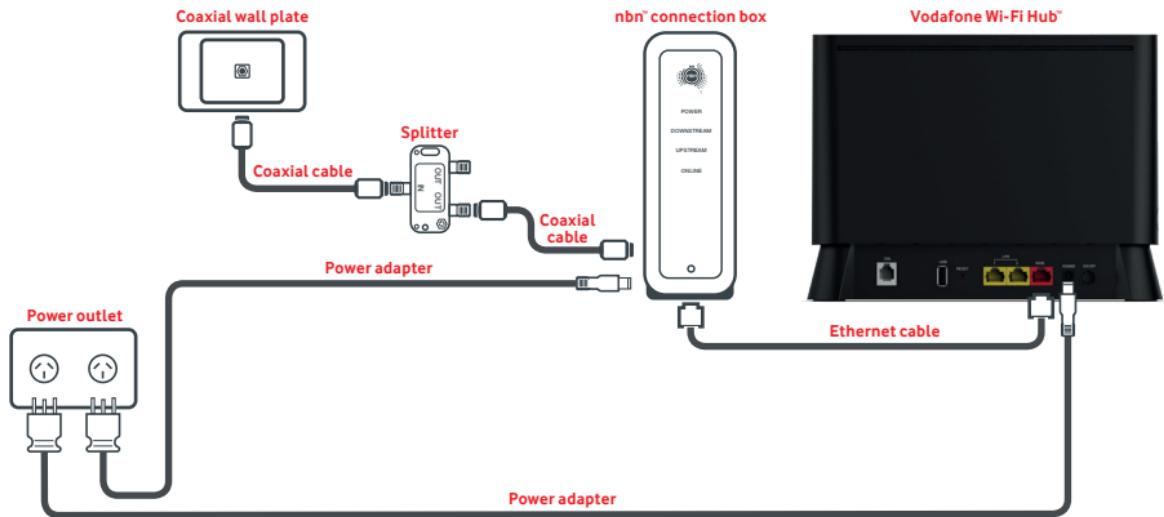
**When you receive an email from us that your nbn™ service is active, it's time to complete the set-up of your Wi-Fi Hub™.**

Check your Order Accepted email to see what technology type you are. You would have received this when you first signed up to Vodafone nbn™.

- Turn off your Wi-Fi Hub™ at the power outlet
- Follow the set-up instructions below for your nbn™ technology type
- You can then switch the Wi-Fi Hub™ back on at the power outlet.

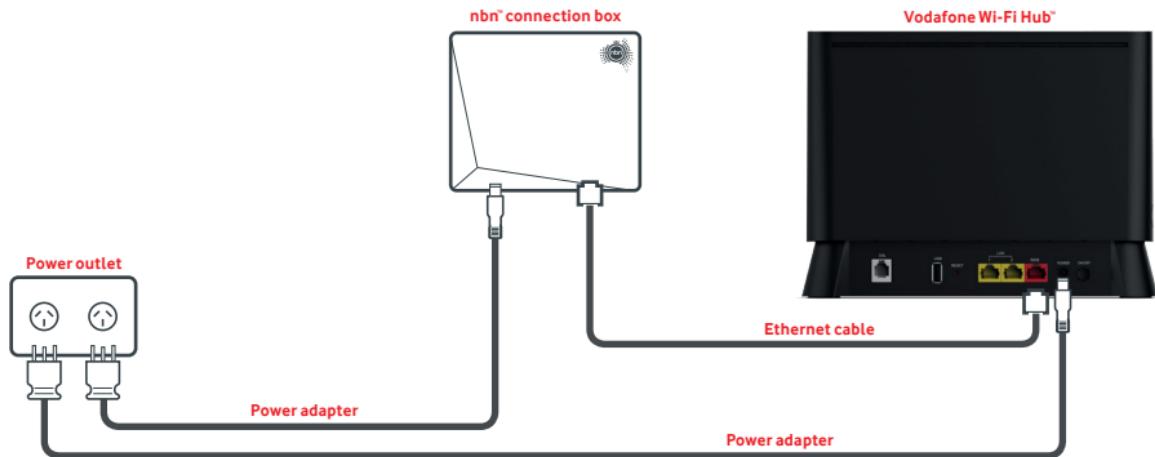


## Hybrid Fibre Co-Axial (HFC)

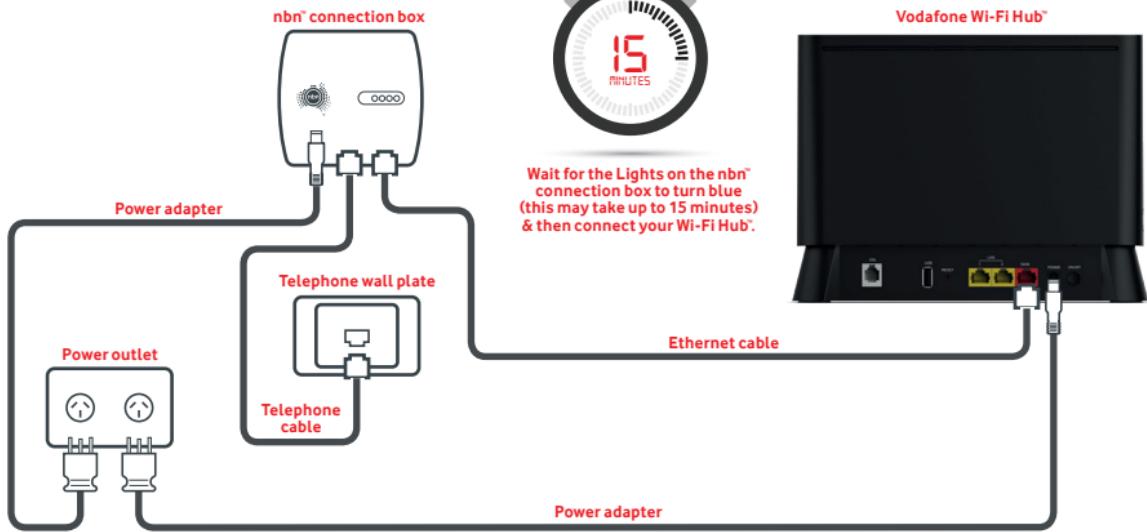


### Fibre to the Premises (FTTP):

If you've joined Vodafone nbn™ from another provider, please try the port you were previously using first, otherwise attempt to connect using Port 1 first, before trying the others if this is unsuccessful.



### Fibre to the Curb (FTTC):



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## Troubleshooting tips

If you are experiencing difficulties connecting via Wi-Fi or when using an Ethernet cable, please try the following:

**A** Power the device off

**B** Check that the cables have been plugged in correctly

**C** After 2 minutes, power on the device again

**D** Wait for the internet light to turn solid green

If you are still experiencing difficulties connecting you can access more information, troubleshooting check lists and video guides on the My Vodafone app on your mobile. Visit [vodafone.com.au/myvodafone](http://vodafone.com.au/myvodafone)

## Important information

4G is available with a compatible 4G device. 4G in selected areas in Australia. Speeds limited to a max of 12Mbps (down) and 1Mbps (up). Your Vodafone Wi-Fi Hub™ supports all nbn™ Technology types. **Wi-Fi Hub™**: Supports up to 32 compatible Wi-Fi enabled devices simultaneously. Please retain your Vodafone Wi-Fi Hub™ in the event that you move to a new address. Warranty information is available at [www.vodafone.com.au](http://www.vodafone.com.au). You can access online help and support at [www.vodafone.com.au](http://www.vodafone.com.au). nbn™ are trademarks of nbn co ltd. ©2017 Wi-Fi Alliance. All rights reserved. The Wi-Fi CERTIFIED logo™ is a registered trademark of Wi-Fi Alliance.



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