

Quick Start Guide.



Vodafone Wi-Fi Hub™

Vodafone

Power to you



Welcome.

Thank you for choosing Vodafone.

This guide will help you connect your Vodafone Wi-Fi Hub™ so you can enjoy the benefits of Vodafone nbn™.

For further hints and tips, including how to change modem settings and other important information, visit www.vodafone.com.au/support.

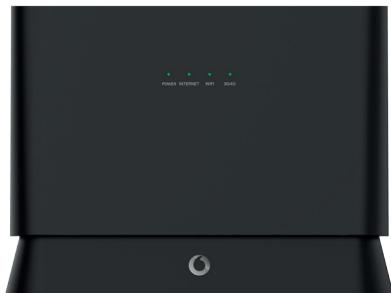


1 Getting to know your Vodafone Wi-Fi Hub™



Please take the time to check what's in your Vodafone Wi-Fi Hub™ box as well as the various lights, buttons and ports on your device.

What's in the box?



VODAFONE WI-FI HUB™



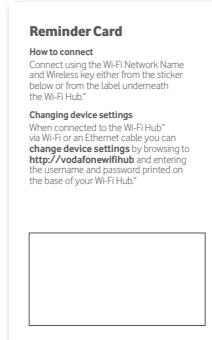
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QUICK START GUIDE



WI-FI REMINDER CARD



POWER
ADAPTOR



GREY
TELEPHONE CABLE



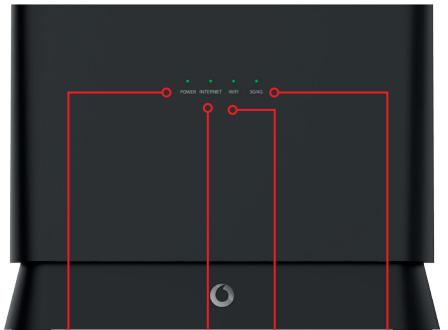
RED
ETHERNET CABLE



YELLOW
ETHERNET CABLE

Front panel

The LED lights on your Vodafone Wi-Fi Hub™ will indicate the status of your service.



Power
The modem is switched on.

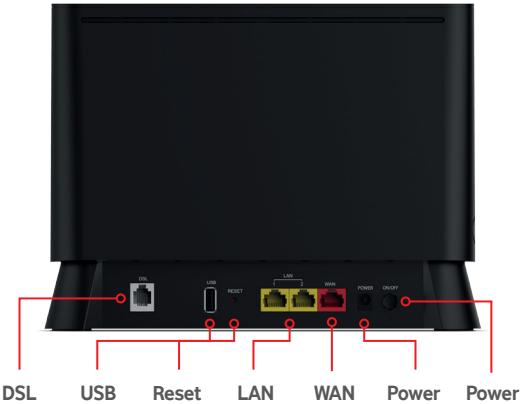
Wi-Fi
The modem has a working Wi-Fi connection.

Internet
The modem has a working internet connection.

3G/4G
The modem's mobile backup connection is active.

Back panel

The back ports are colour coded so it is easy to see which cables to connect.



Connect a USB device to share your content on your home network.

Using the Yellow Ethernet cable connect a laptop or compatible device to the Vodafone Wi-Fi Hub™ for internet access.

Side panel

A WPS button can be found on the side panel.



WPS button

Hold down the WPS button on the Vodafone Wi-Fi Hub™ to connect your compatible Wi-Fi device password free.

2 Setting up Wi-Fi before your nbn™ service is connected

Your Vodafone Wi-Fi Hub™ comes with an instant start connection which uses our 3G/4G network to allow you to connect to the internet before your nbn™ service is fully activated. To find out where we have 4G see vodafone.com.au/coverage.

A Connect your compatible Wi-Fi devices to the Wi-Fi Network Name ('the SSID') using the Wireless Key ('the Wi-Fi password) either from the Wi-Fi Reminder Card that came in the box or from the label underneath your Vodafone Wi-Fi Hub™.



Network Name – the names of the Wi-Fi hotspots broadcast by your Vodafone Wi-Fi Hub™.

Wireless Key – the password to be used to login to the Wi-Fi hotspots.

Dashboard Login – once connected to your Vodafone Wi-Fi Hub™ this is the URL and login details to use to access the dashboard.

B You may also choose to change the default Wi-Fi Network Name and Wireless Key to make them easier to remember. You can do this through the Vodafone Wi-Fi Hub™ dashboard. Refer to section 4 of this guide for information on how to access the dashboard.

3 Connecting to the nbn™ once your service is ready



When you receive an email from us that your nbn™ service has been successfully activated it's time to complete the setup of your Vodafone Wi-Fi Hub™.

A Connecting to your Power Supply

Connect one end of the power adaptor to your Vodafone Wi-Fi Hub™ and the other end into a power point and switch this on.



B Set up your nbn™ Broadband connection

For FTTP (Fibre to the premises) and HFC connections:

You will need to connect your Vodafone Wi-Fi Hub™ to the nbn™ supplied device at your premises.



For FTTP connections:

Connect the Ethernet cable (the one with the red ends) and plug one end into the red WAN port of your Vodafone Wi-Fi Hub™ and the other end into the first UNI-D Port on your NTD which nbn™ have installed, this port can be found on the bottom of the NTD.

For HFC connections:

Connect the Ethernet cable (the one with the red ends) and plug one end into the red WAN port of your Vodafone Wi-Fi Hub™ and the other end into the UNI-D Port on your NTD which nbn™ have supplied, this port can be found on the back of the NTD.



For FTTN connections:

Connect one end of the grey telephone cable directly into your telephone wall socket, and the other end into the grey DSL port on the Vodafone Wi-Fi Hub™.

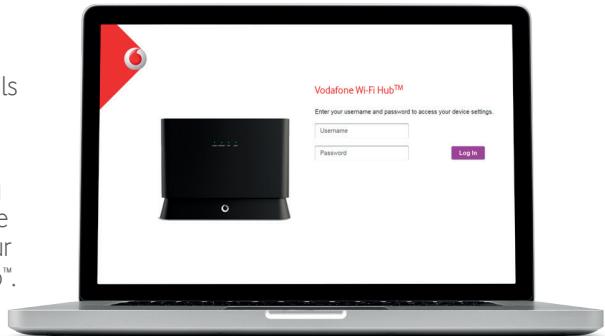
nbn™ may need to install a device on your premises

4 Advanced settings

Your Vodafone Wi-Fi Hub™ comes with a dashboard which allows you to:

- Change your Wi-Fi Network Name and Wireless Key details
- Manage advanced internet and Wi-Fi settings

Once connected to your Vodafone Wi-Fi Hub™ via Wi-Fi or an Ethernet cable you can access the dashboard by typing <http://vodafonewifihub> into your browser and using the login details printed on the Wi-Fi Reminder Card within your box or from the label underneath your Vodafone Wi-Fi Hub™.



5 Troubleshooting tips

If you are experiencing difficulties connecting via Wi-Fi or when using an Ethernet cable, please try the following:

A Power the device off

B Check that the cables have been plugged in correctly

C After 2 minutes, power on the device again

D Wait for the internet light to turn solid green

If you are still experiencing difficulties connecting you can access more information, troubleshooting check lists and video guides on the My Vodafone app on your mobile.

Visit myvodafone.com.au/contact-us

Important information

To find out where we have 4G see vodafone.com.au/coverage. 4G is available with a compatible 4G device. 4G in selected areas in Australia. Your Vodafone Wi-Fi Hub™ supports all nbn™ Technology types. Please retain your Vodafone Wi-Fi Hub™ in the event that you move to a new address. Warranty information is available at www.vodafone.com.au. You can access online help and support at www.vodafone.com.au. 'nbn' are trademarks of nbn co ltd. ©2017 Wi-Fi Alliance. All rights reserved. The Wi-Fi CERTIFIED logo® is a registered trademark of Wi-Fi Alliance.



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